

Latin America Digital Transformation Report 2023

August 30, 2023

/imagine Atlantic Ocean waves in the style of Tarsila do Amaral



Readme.txt

Tectonic Shifts. The movement of gigantic plates that make up our world's foundation, that has led to earthquakes and volcanic eruptions but also to the emergence of life itself. A fitting metaphor for Latin America today.

Great change can bring great challenges, but also great opportunity to those who embrace it. As we explore the five forces transforming Latin America today, we aim to help innovators weave change into opportunity and progress.

A confluence of rich mines, fertile land, and a young population will make Latin America the engine of the world in a decade during which energy is going green and food demand peaks. The region has also harvested hard lessons from the past into wisdom for the future: survivors of the long battles against hyper-inflation, central bankers quickly reacted to the first signs of rising prices and are now ahead of the world in lowering interest rates to fuel economic growth. In a polarized context of U.S.-China relations, Latin America's neutrality has allowed it to reap rewards from both sides. Factories are sprinting to keep up with US nearshoring demand while trade with China reaches historic levels.

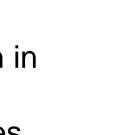
The digital democratization we have undergone has evolved online To reflect our own enthusiasm, we have used a plethora of AI tools and models demographics to mirror local society. Fueled by greater access from middle- and throughout this report: from generating images inspired by Latin artists to lower-income classes, the penetration of e-commerce and financial services summaries written in the style of the region's great authors. accelerated. All this despite a backdrop of expensive and slow data for the poor. As progress reduces friction, we should see further increases in internet access Despite all our optimism for Latin America, we cannot lose sight of problems that still plague the region: chronic poverty, lagging education and low access to and usage in a region that is already a world leader in both.

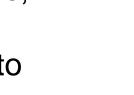
After a challenging year, we now see a renewal of the entrepreneurial spirit. Founder optimism increased by more than fivefold and rightfully so: Access to financial capital has stabilized at healthy levels and access to human capital is strides towards eliminating poverty and leveling the playing field. strong despite recent layoffs and battered stock prices. The region promises As lives become increasingly digital, optimism flourishes from the knowledge decades of compounding growth in technology value-creation in the hundreds of billions, if not trillions, of dollars. In a region that has historically produced exits that digital can also transform lives. that are more numerous and larger than its peers, despite an order-of-magnitude less capital, there is room for excitement.

Brazil has become a role model for the region in its success, as money moves from paper to pixels. As **money goes digital**, we see instant digital transfers leave cash and card payments in the dust; interactions with financial institutions are 95% through digital channels. Digitalization of money leads to the formalization of the economy and labor. This, in turn, leads to greater inclusion in the financial system and access to credit, unlocking a powerful flywheel of economic development. Brazil's example is inspiration for neighboring countries, many who have ambitious initiatives underway. The ease of opening accounts and moving money have led to a battle for principality and an existential need to use data to manage risk.

We see the potential for **AI as the great equalizer**, considering recent stepfunction advances in the technology. Latin America is embracing artificial intelligence's potential, with great optimism among businesses, entrepreneurs, and the population. Capital and innovation stand to accelerate (and benefit from) this new era, if ambitious regulators are able to adequately mitigate risks without killing innovation.

healthcare. The true power of AI (and technology in general) rests not in its ability to generate cute pictures and funny poems. If we can drastically increase the ability of children to learn and families to be healthy, we can make important















Atlantico is a leading early-stage venture capital fund investing in Latin America

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Gui l'elles



пидо Багга

male Pencz

Ariana Poursatip

...and the entire Atlantico team who made this possible!

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Our Research Partners

We are thankful for the help of these organizations and contributors who partnered with us on primary research, data collection, interviews and analyses

Primary Research Initiatives

runa

Google

The Future of Work in Latin America 2023: Runa and Atlantico surveyed 500 company leaders across Latin America

Internal Data internal data from

seven different teams including

Finance, Pay, Product, Ads,

Cloud and Marketing

National Opinions: AtlasIntel and Atlantico surveyed a representative population across 5 Latin America countries

AtlasIntel







Atlantico Student Survey:

Preparo alongside Atlantico surveyed over 500 undergraduate students



... and countless other experts and friends who we interviewed and helped us with on- and off-the-record data, information, and insights.

Thank you!









Tectonic Shifts

01 **Latin America: The Engine** of the World

02

Digital **Democratization**

/imagine tectonic shifts in the style of Diego Rivera

Entrepreneurial

05 **AI: The Great** Equalizer

04

Money Goes Digital

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03 **Renewal of the**

Spirit



01 Engine of the World

/imagine engine of the world in the style of Vik Muniz





Latin America as the engine of the world

In the mist of numbers, Latin America was an enigmatic woman—ageless, oscillating between youthful zeal and historical scars. She mused on her size—660 million souls, \$6 trillion in dreams—akin to the world's third-largest country. Brazil and Mexico were her eyes, capturing most of her economic beauty.

Her youth was her treasure, a demographic dividend outpacing China and the U.S. But the years had been cruel. A recession melted into a pandemic, hindering progress. Yet, she rose from the ashes, resilient but scarred.

In this panorama, essentials like education and healthcare were elusive. And geopolitically, she found new friends in both China and the United States, becoming the bread and butter of the world in commodities.

Inflation came like a fever, testing her trust in the high priests of finance—central banks. Brazil and Chile managed to steer the ship, while the labor market remained a chaotic blend of formality and informality.

As she stood on tomorrow's edge, Latin America was more than GDP and youth; she was an engine of dreams and struggles, forever the enigmatic engine of the world.

A piece on the Engine of the World in the style of **Clarice Lispector**

 $\mathbf{01}$

Using GPT 4 – 1.7 Trillion parameter model by Open AI

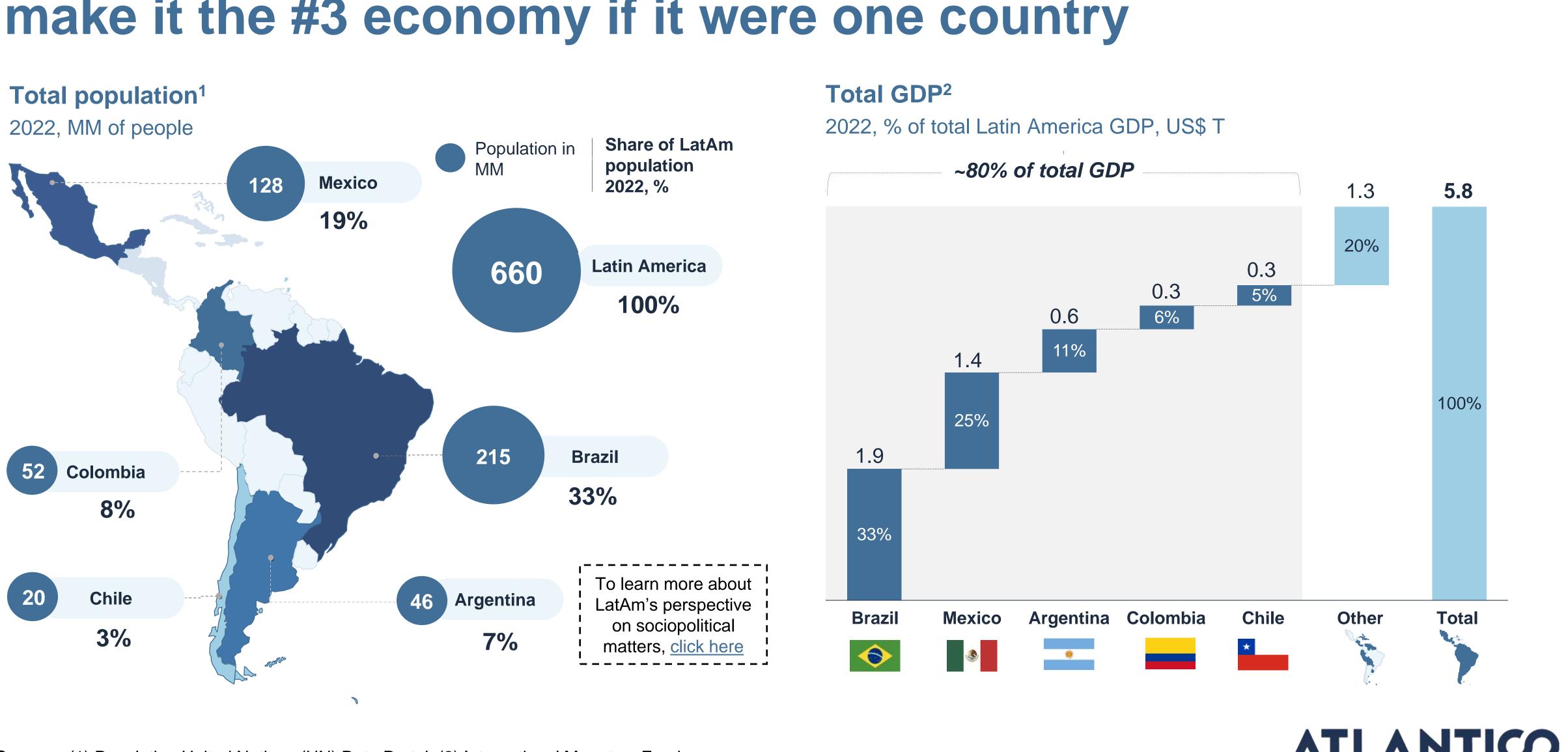






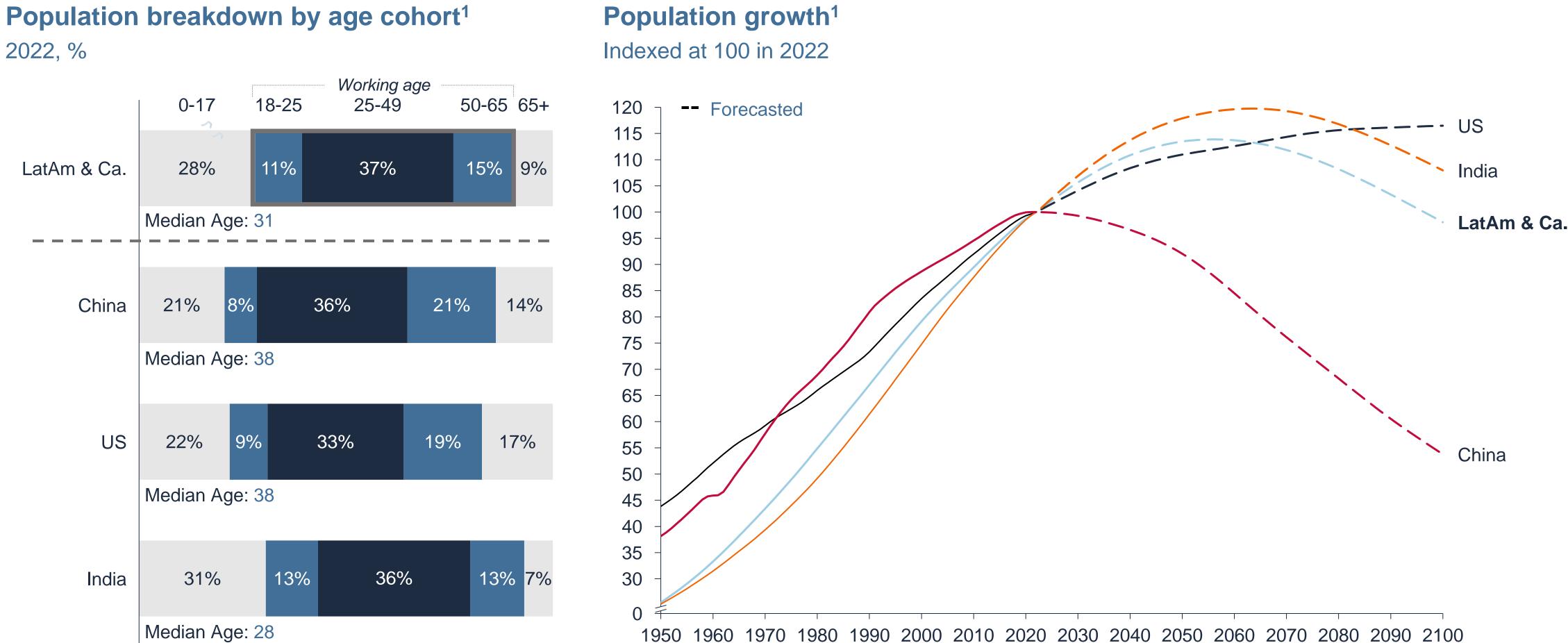


Latin America's 660 million people and \$6T of GDP would make it the #3 economy if it were one country



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Latin America's population is younger than that of more developed peers and will reach peak growth in 2050

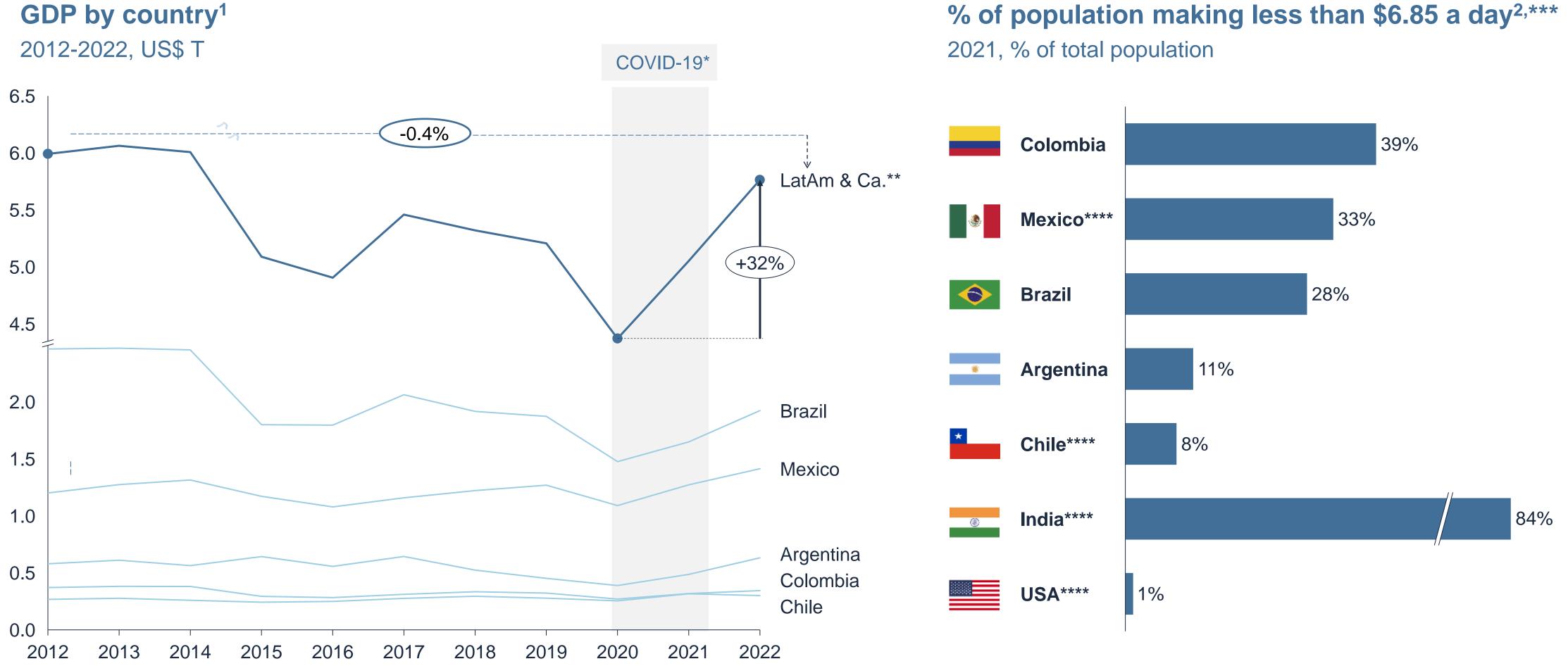


Note: (*) LatAm & Ca. = Latin America & Caribbean Source: (1) United Nations Population Portal





Recession followed by the pandemic led to stagnant GDP over the last decade, hindering the battle against poverty

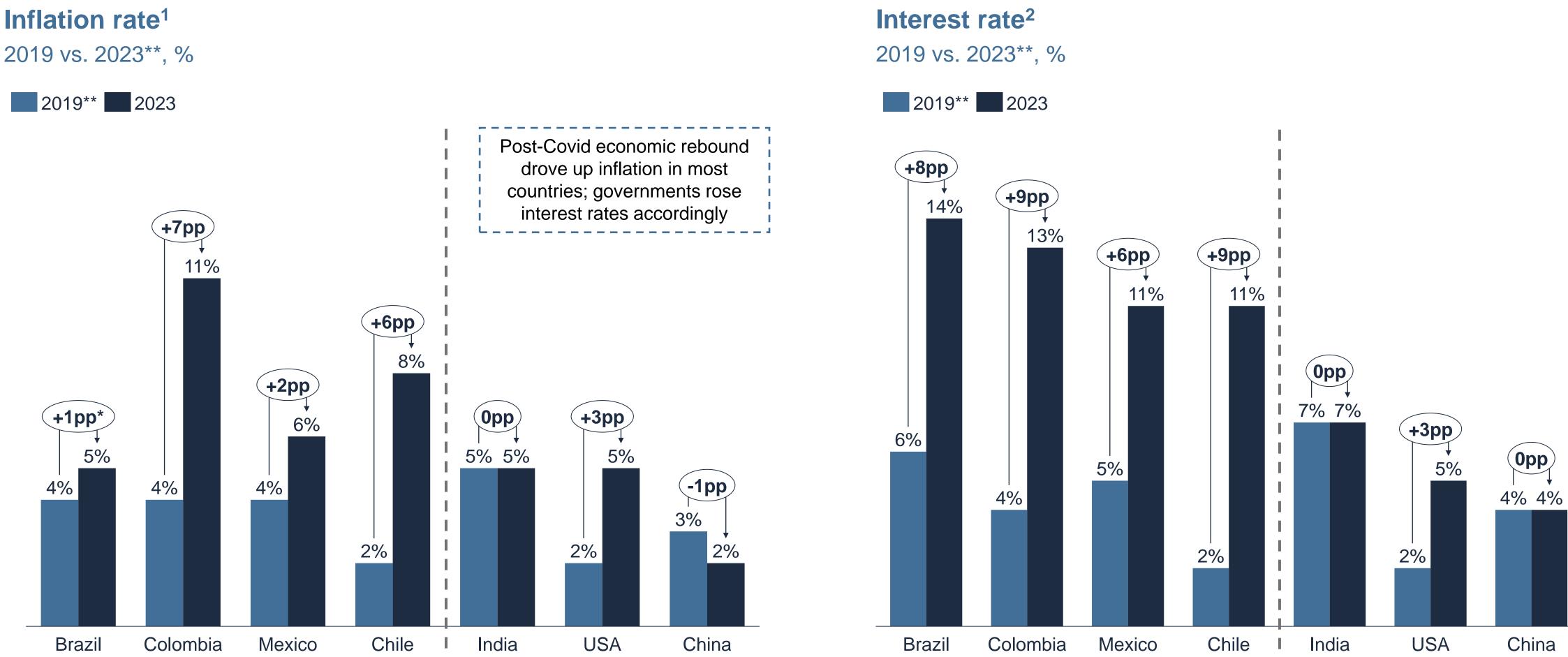


Notes: (*) Period in which the world economy halted at moderate or extreme level; (**) LatAm & Ca. = Latin America & Caribbean; (***) Poverty headcount ration (%) at US\$ 6.85 a day (2017 purchasing power parity); (***) Latest available data for Mexico, USA and Chile is from 2019 and India data is from 2020 Source: (1) International Monetary Fund (IMF); (2) The World Bank

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The recent economic rebound is being threatened by a spike in inflation and subsequent interest rate hikes



Notes: (*) pp = percentage point, which refers to the absolute % difference; (**) 2019 and 2023 used to compare 2023 with pre-pandemic levels Sources: (1) World Bank; (2) Trade Economics

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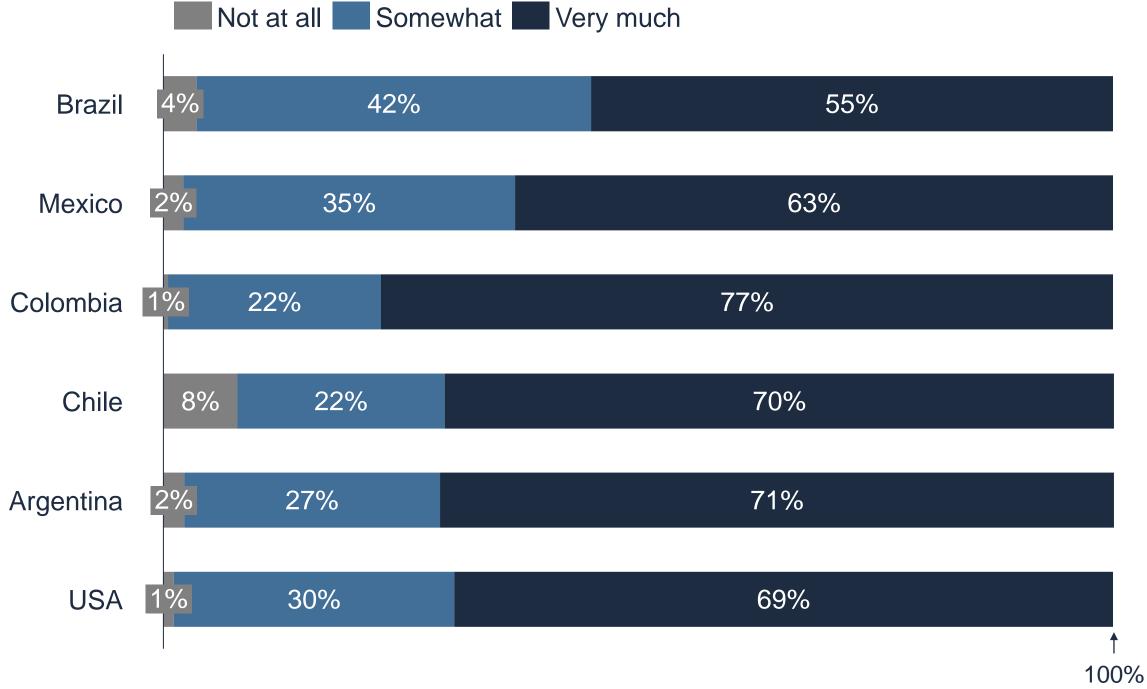
Inflation was strongly felt, with varying confidence in the ability of each country's central bank to manage the spike

Effects of inflation on selected countries¹

2023, % of respondents*

13

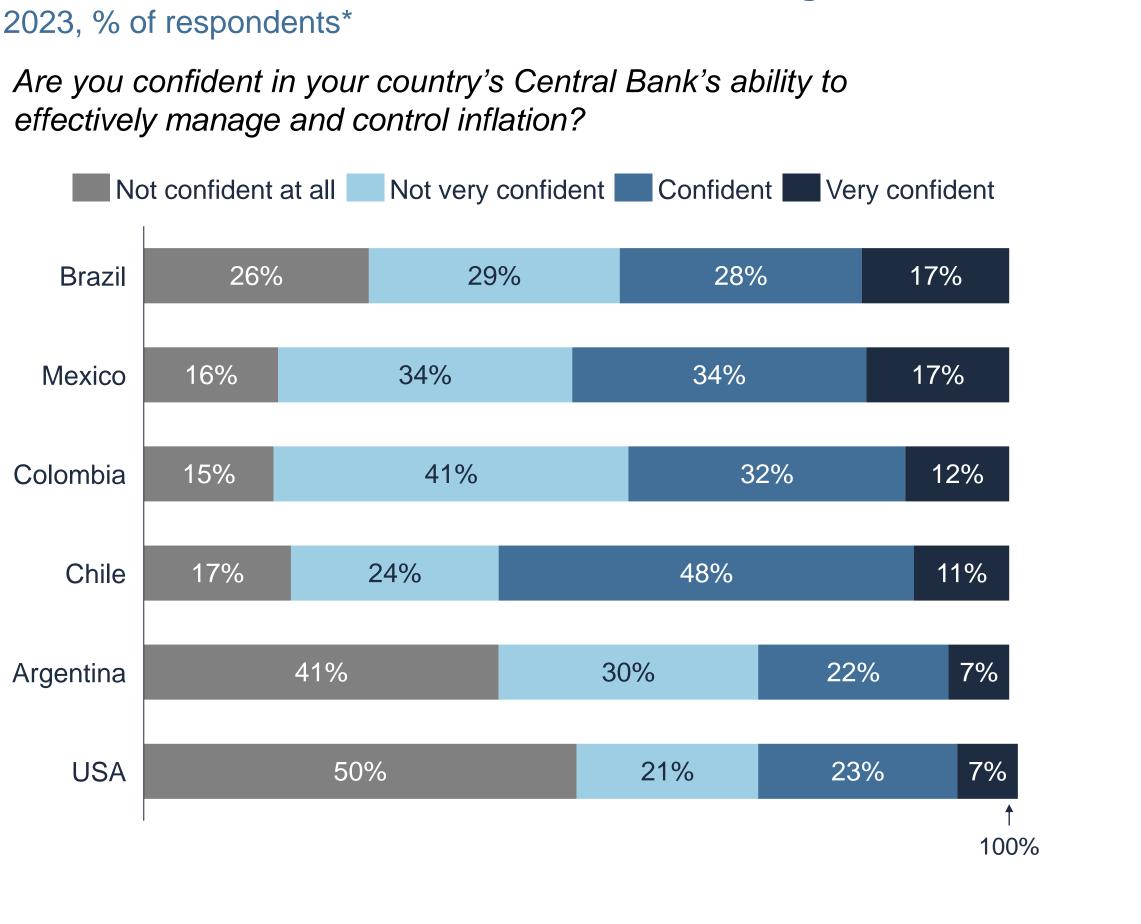
Has the rise in prices affected your family in the past year?



Notes: (*) Margin of Error: ±3 percentage points; Confidence Level: 95% Data Collection Period: July 15th to August 15th, 2023 Source: (1) Atlantico and AtlasIntel survey 2023

Confidence on Central Bank's inflation management¹ 2023, % of respondents*

effectively manage and control inflation?

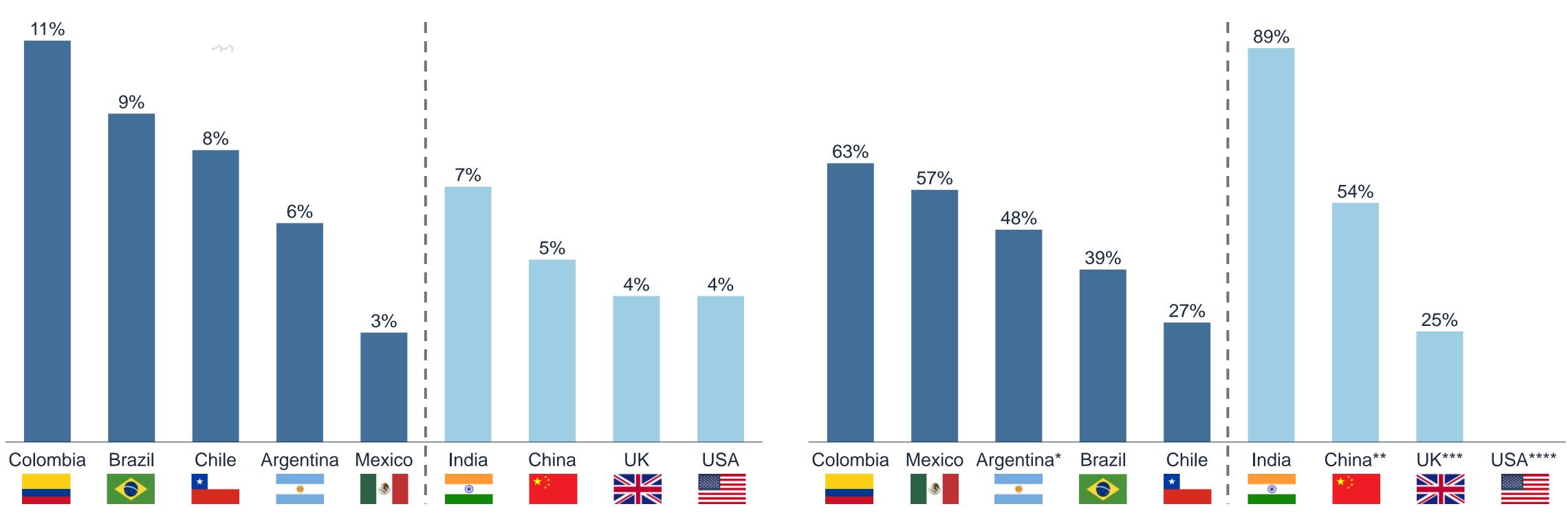




Most Latin American countries still suffer from high rates of unemployment and labor informality

Unemployment rate¹

2022, %



Notes: (*) data estimated by OECD (2020); (**) data estimated by the Institute of Chinese Studies (2020); (***) data from 2018; (***) US data on labor informality rate is not available and UK data was used as a means of comparison Sources: (1) International Labor Organization (ILOSTAT); (2) World Bank

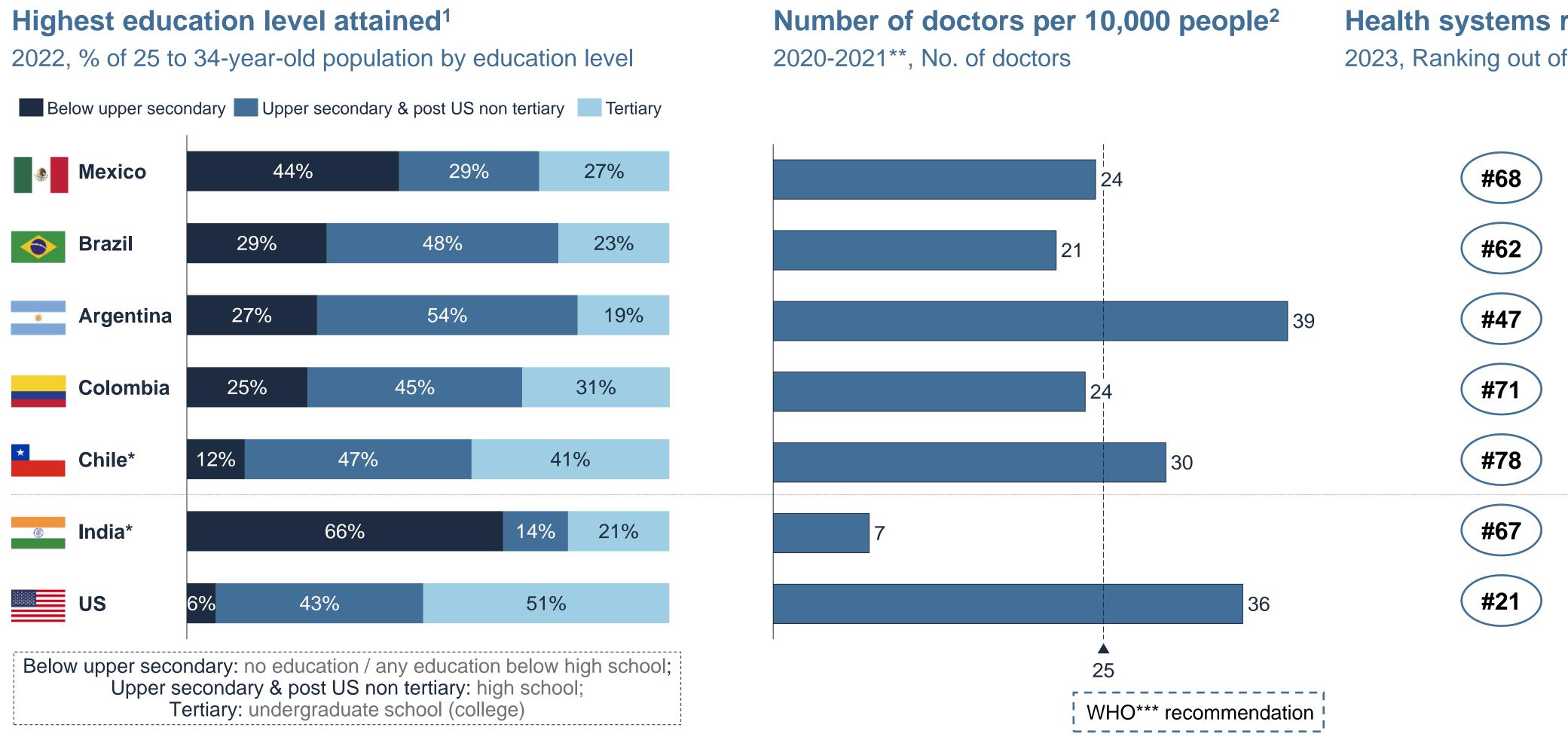
Labor informality rate²

2022, %





Lack of essentials: Latin America faces an ongoing battle against low educational attainment and poor healthcare



Note: (*) Latest available data is from 2020; (**) Most recent data by each country (either 2020 or 2021); (***) World Health Organization Source: (1) OECD Education Report 2022; (2) World Health Organization; (3) US News

Health systems ranking³ 2023, Ranking out of 85 countries

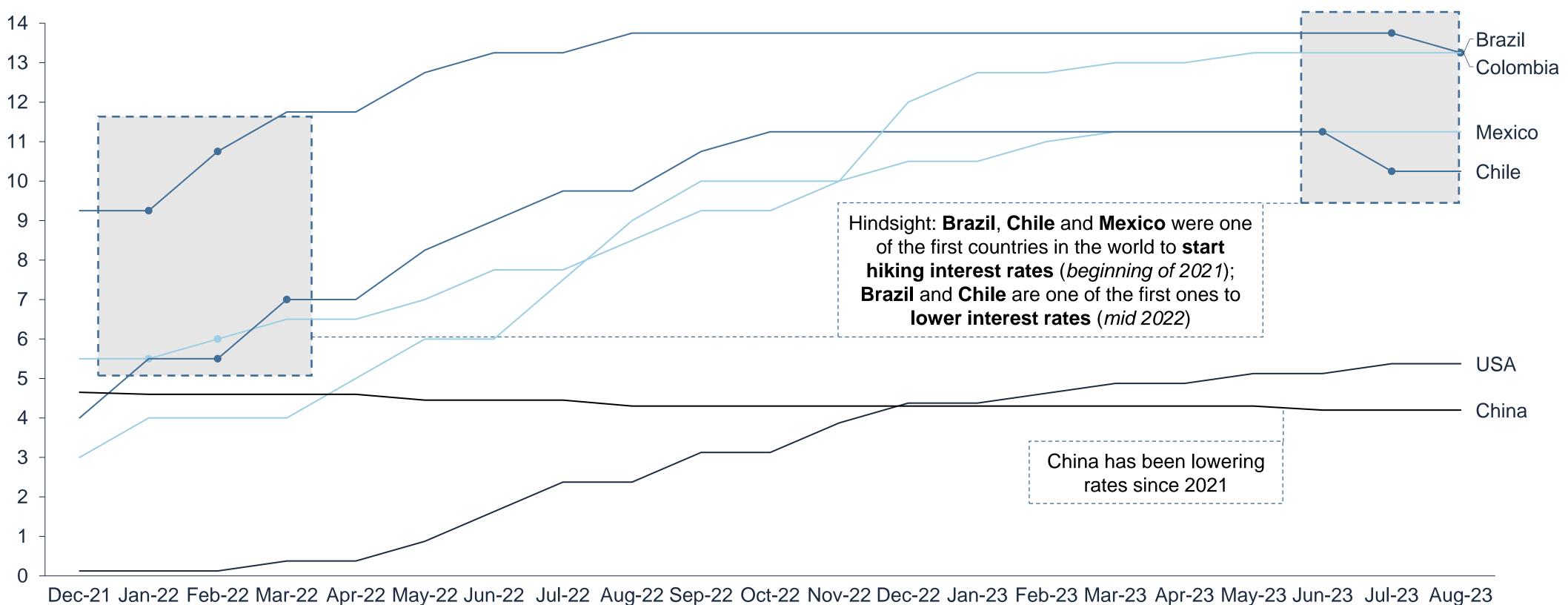




Brazil and Chile's rapid rate hikes post-COVID enabled them to be among the first to lower rates globally in 2023

Interest rates fluctuations by country¹

2021-2023, %



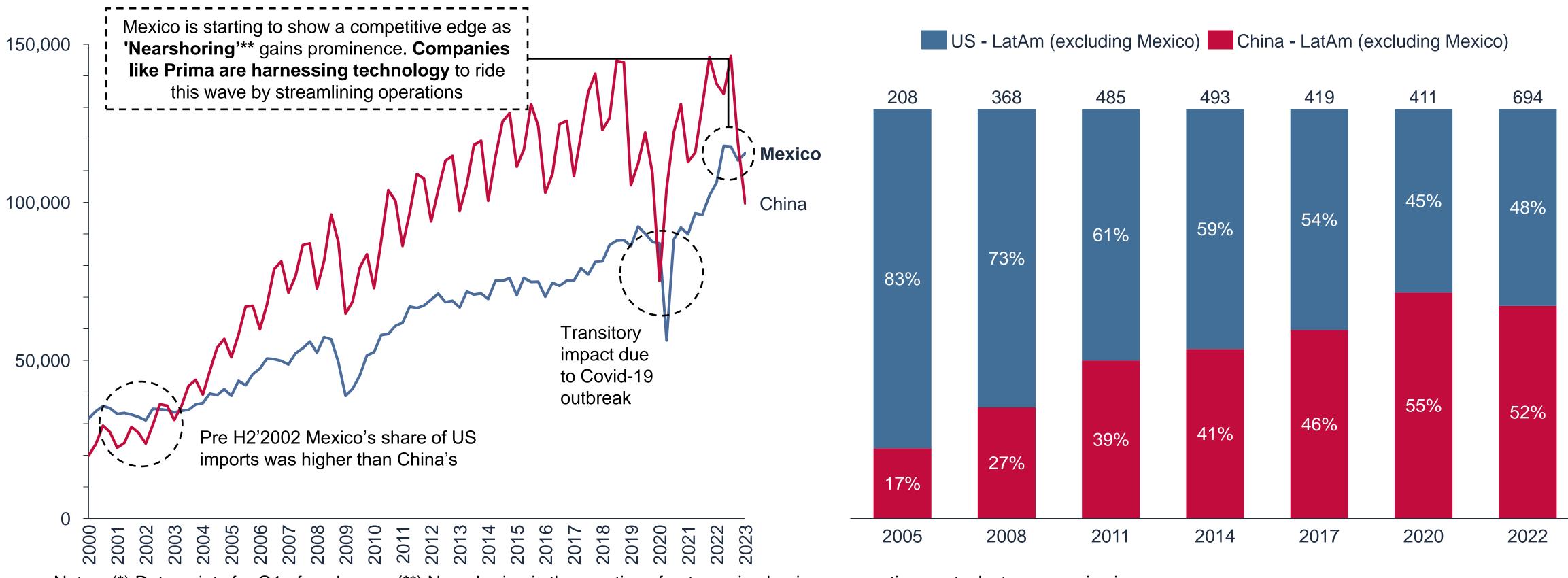




Mexico benefits from US-China tensions, while China emerges as primary trading partner for the rest of LatAm



US\$ M



Notes: (*) Data points for Q1 of each year; (**) Nearshoring is the practice of outsourcing business operations or tasks to companies in nearby or geographically close countries; (***) Total value of yearly trade calculated by adding exports and imports Source: (1) Prima analysis with data from the US Census Bureau on trade in goods with China, Mexico; (2) International Monetary Fund (IMF); (3) Council on Foreign Relations: "China's growing influence in Latin America"

China-Latin America value of yearly trade (ex Mexico)^{2,3,***} 2005-2022, %



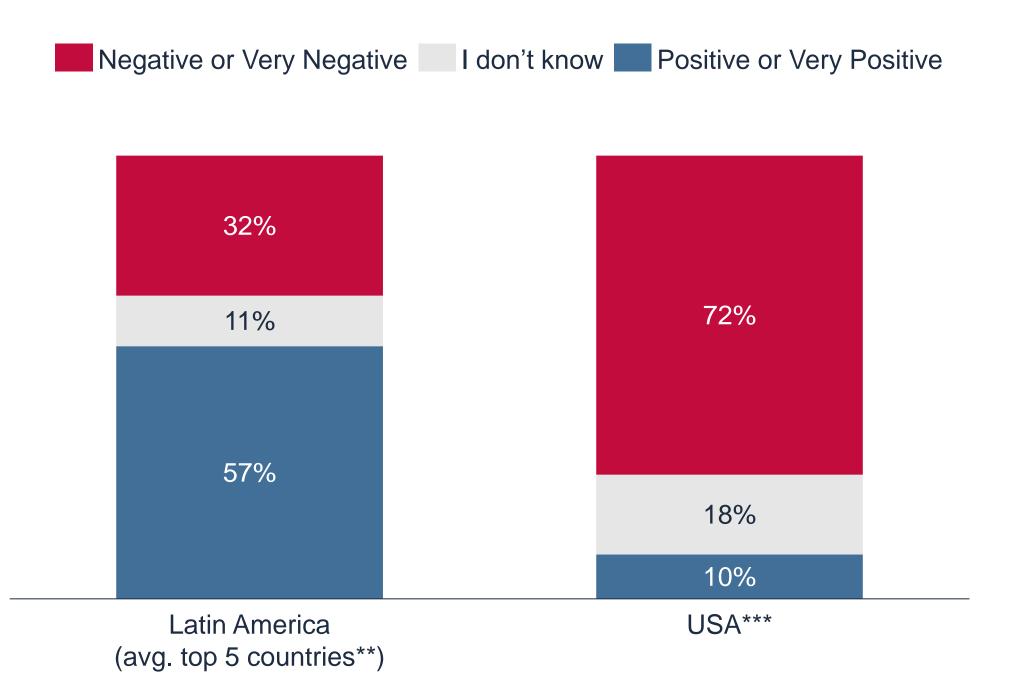


China's increasing influence is well-received in LatAm; most Brazilians consider China an important trade partner

Latin Americans' view on China's regional influence^{1,*}

2023, % of respondents by region of respondent

Do you see the growing influence of China in Latin America (through investments and commerce) in a positive (opportunistic) or negative (threatening) way?

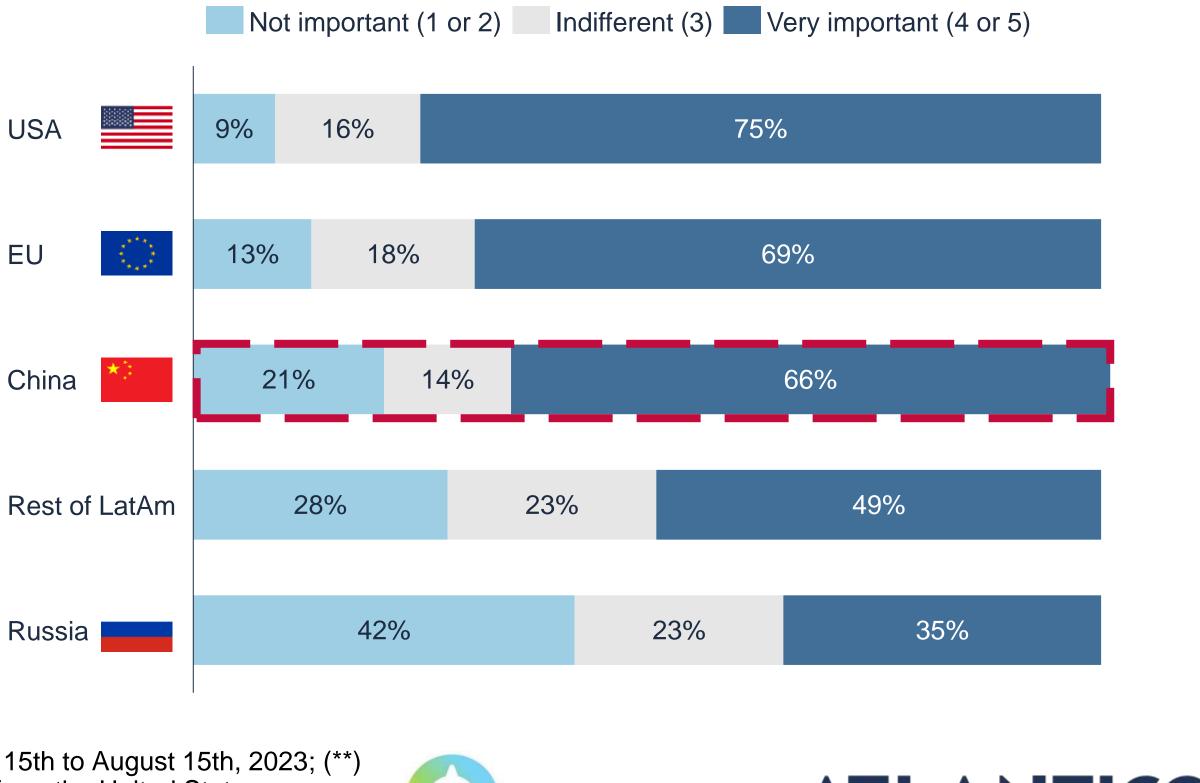


Notes: (*) Margin of Error: ±3 percentage points; Confidence Level: 95% Data Collection Period: July 15th to August 15th, 2023; (**) Average of country results for Brazil, Mexico, Argentina, Colombia, Chile; (***) refers to respondents from the United States Source: Atlantico and AtlasIntel Survey 2023

Importance of different trade partners to Brazil^{1,*}

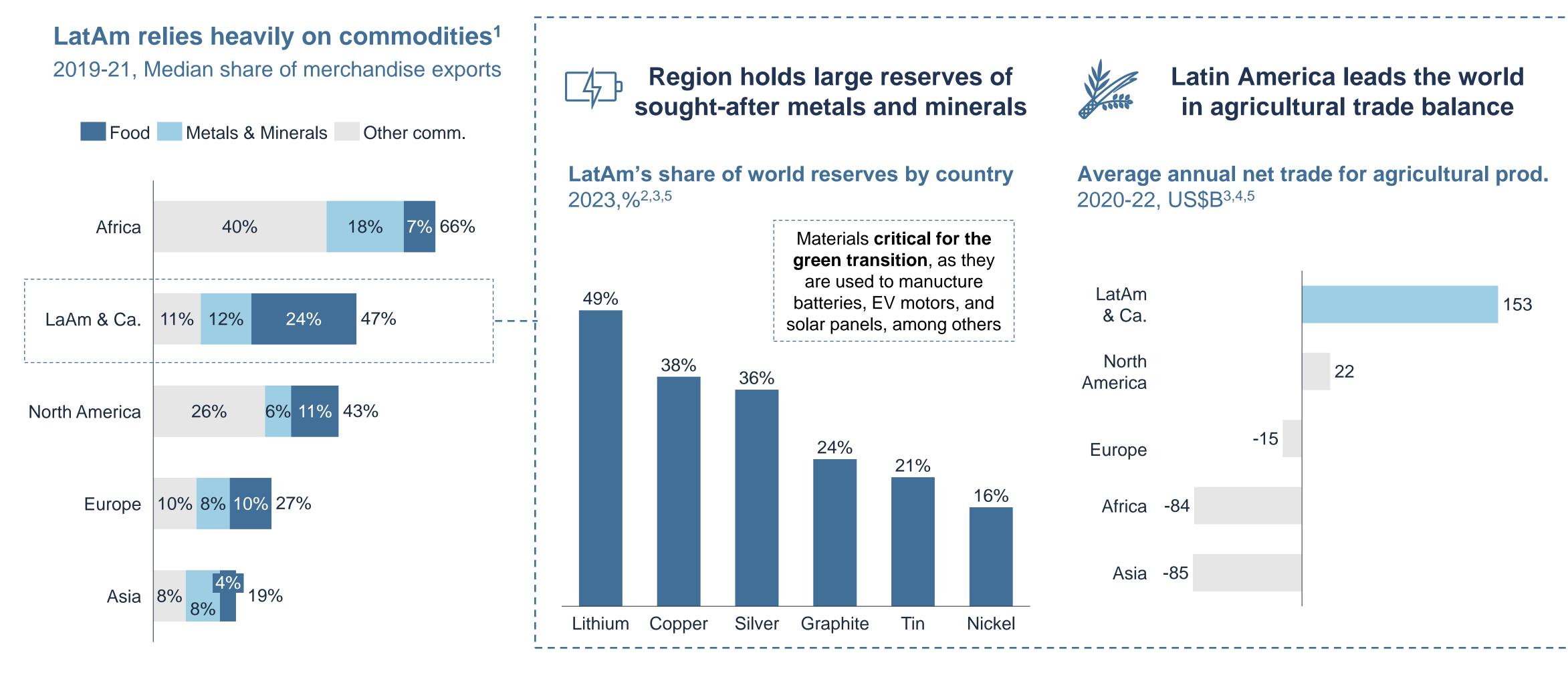
2023, % of Brazilian respondents

From 1 to 5, what is the importance of each of the following trade partners to Brazil? (1 being not important at all and 5 being very important)





Latin America holds large essential metal reserves and leads in agriculture



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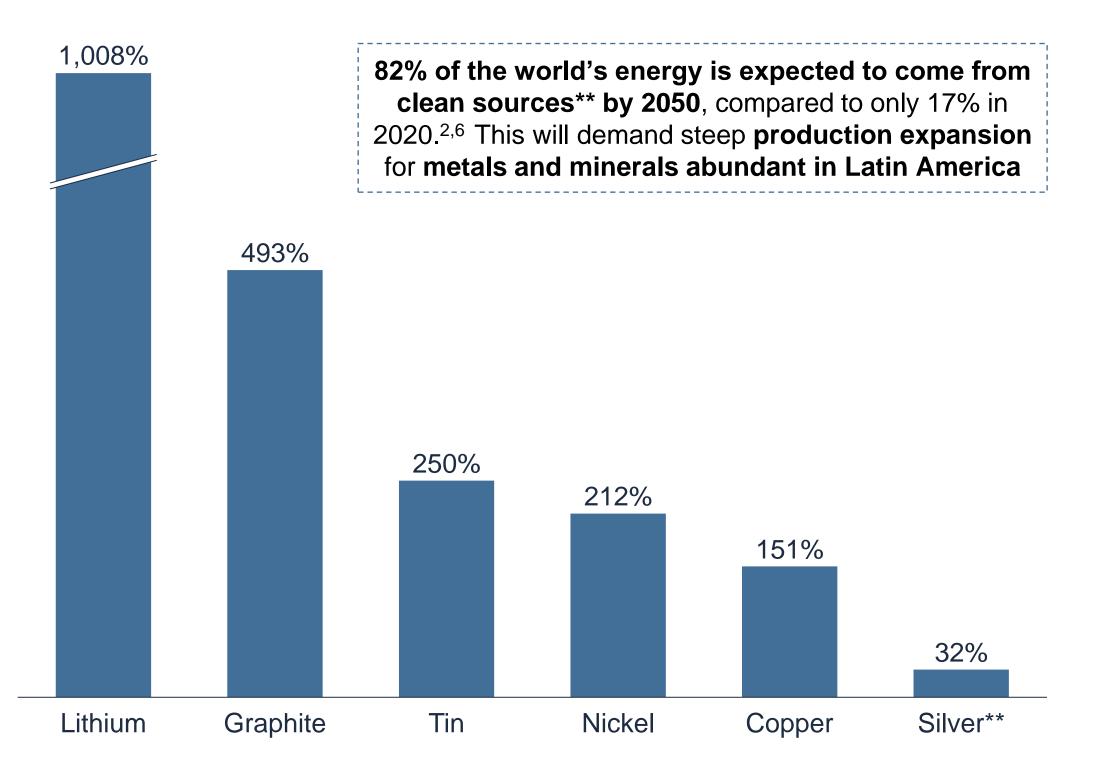




Latin America will continue to lead supply to growing global demand for ores & metals and food over next decades

Energy transition alone will demand sharp increases in ores & metals production¹

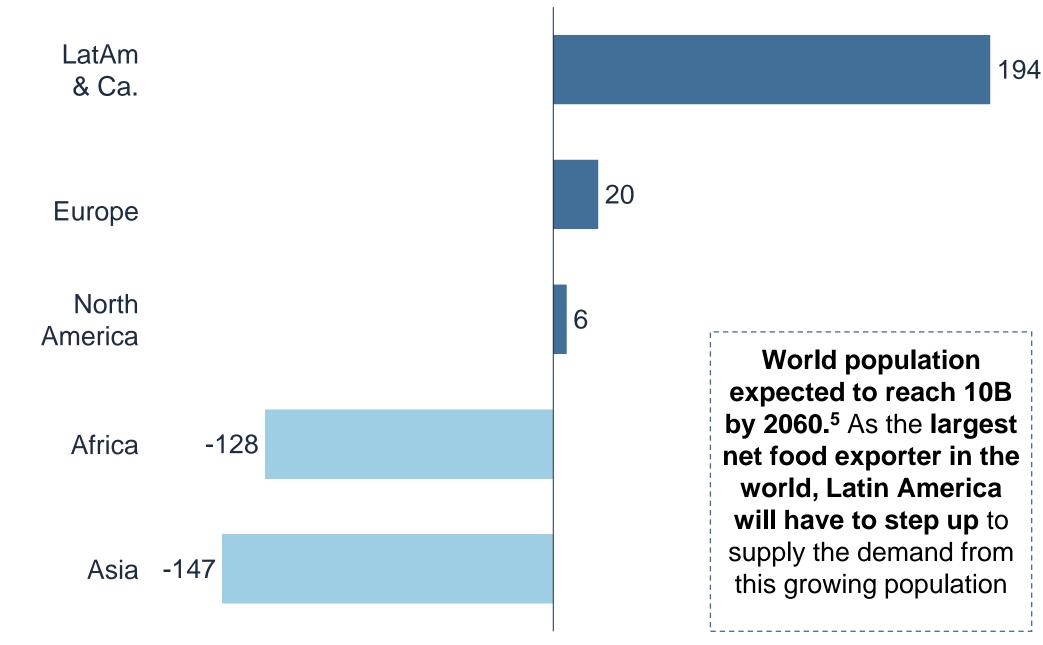
2050 estimated annual demand to get to Net Zero emissions, as % of 2022 world demand for clean energy



Notes: (*) Clean sources include Renewables and Nuclear; (**) Mostly used in clean energy for solar panels, Silver demand is forecasted to peak in 2030 Source: (1) IEA, "Critical Minerals Data Explorer"; (2) IEA, "World Energy Outlook" (2022); (3) OECD-FAO; (3) The Economist, (5) Euromonotor; (6) Atlantico Analysis

Latin America leads the world in agricultural trade balance^{3,4,6}

US\$B; Forecasted annual average of net trade (exports – imports) for agricultural products in 2032



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02 Digital Democratization

/imagine digital democratization in the style of Fernando Botero





Digital **Democratization**

The digital wave has arrived, Bringing hope and joy to all. It has spread like the waves of the sea, Reaching even the most remote corners of our continent, LatAm.

The poor and the rich, The young and the old, Can now connect and share. Hours spent unique opportunity, yet it's a on screens surpass even the bold; we lead the world in digital flair.

No longer are we limited by geography or social class, but united in a realm without

borders or glass.

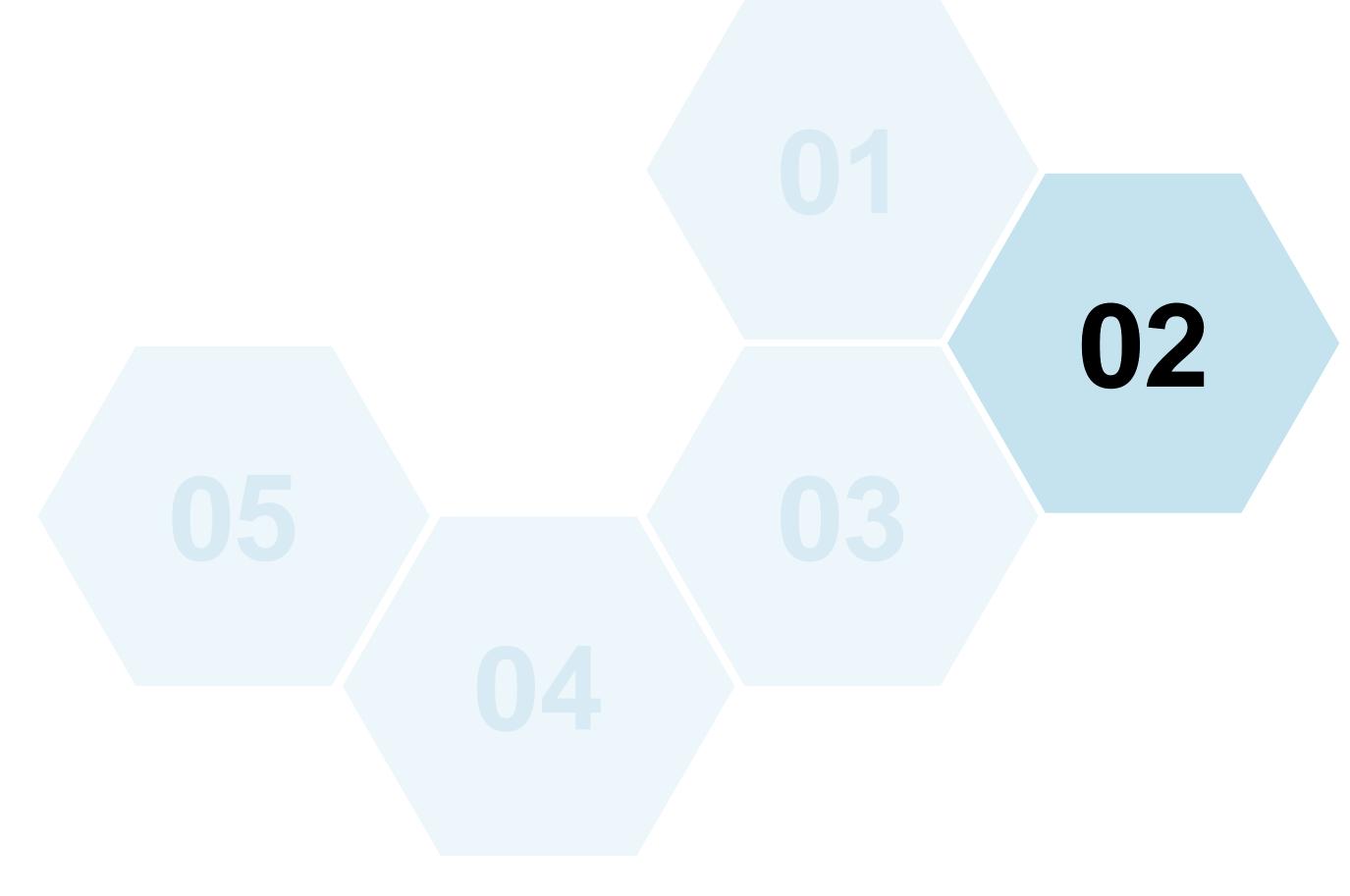
Just like 'The Girl from Ipanema,' the internet walks on by, a rhythm in every click. It's 'Waters of March,' promising new life; banking and commerce on the rise.

With 'One Note Samba' in our ears, 74% now belong. But 'Desafinado' (off-key) are the fees, a tune we must change. So, let's not just connect or browse; let's aim for justice, here and now.

The digital revolution is a heavy lift for the bottom 20%. **Even with speed and tech** that trail, our digital engagement sets sail.

We can't let this pass, for it's our shot to equalize the lot. A chance to build a better world, where internet's promise is unfurled.

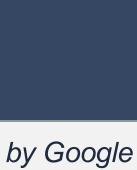
Let's do this together, Through the light of our eyes.



Song on the Digital Democratization in the style of **Tom Jobim**

Using Bard (PaLM2 340 Billion parameter model) by Google

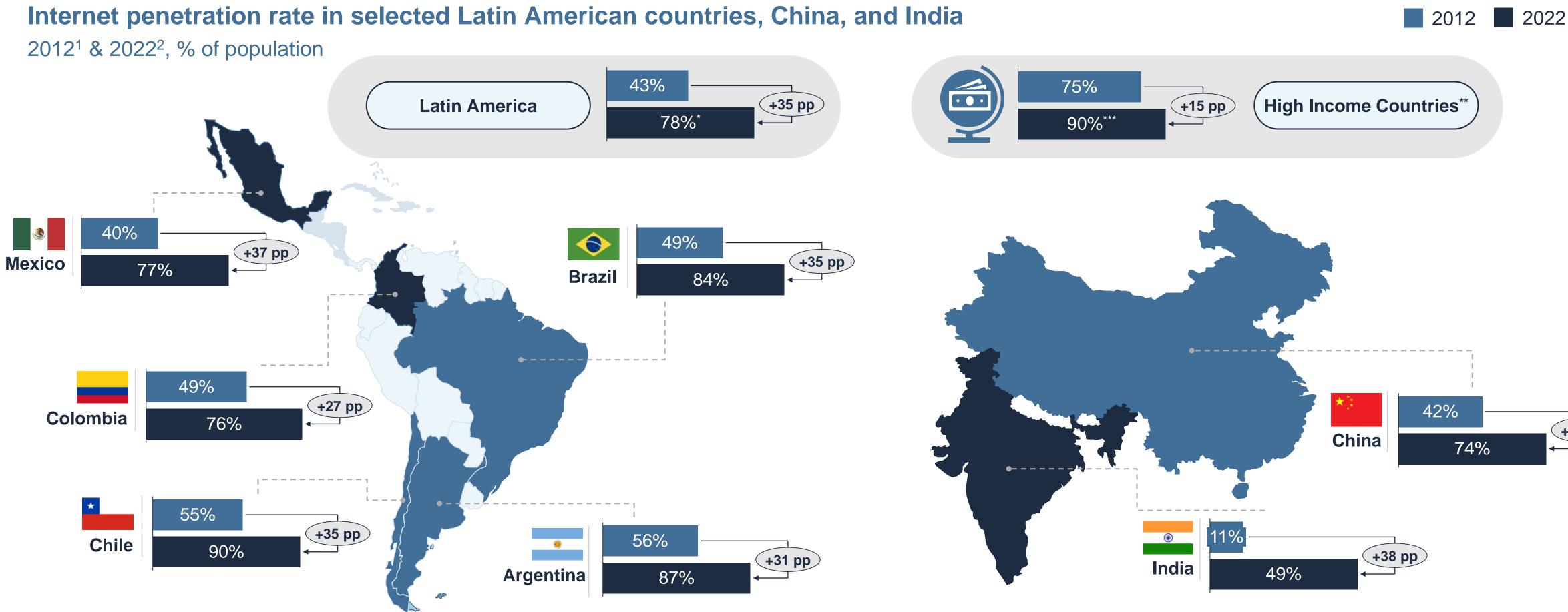






Internet access in Latin America grew steeply over the last decade, and is in-line with access in high-income countries

2012¹ & 2022², % of population



Notes: (*) 2022 Estimate calculated from internet penetration by Latin America and weighted average of population (We Are Social); (**) High Income Countries (HICs) are nations with a gross national income per capita of US\$13,205 or more in 2022; (***) Data from 2021 Sources: (1) World Bank; (2) We Are Social, "Digital 2023" (2023)

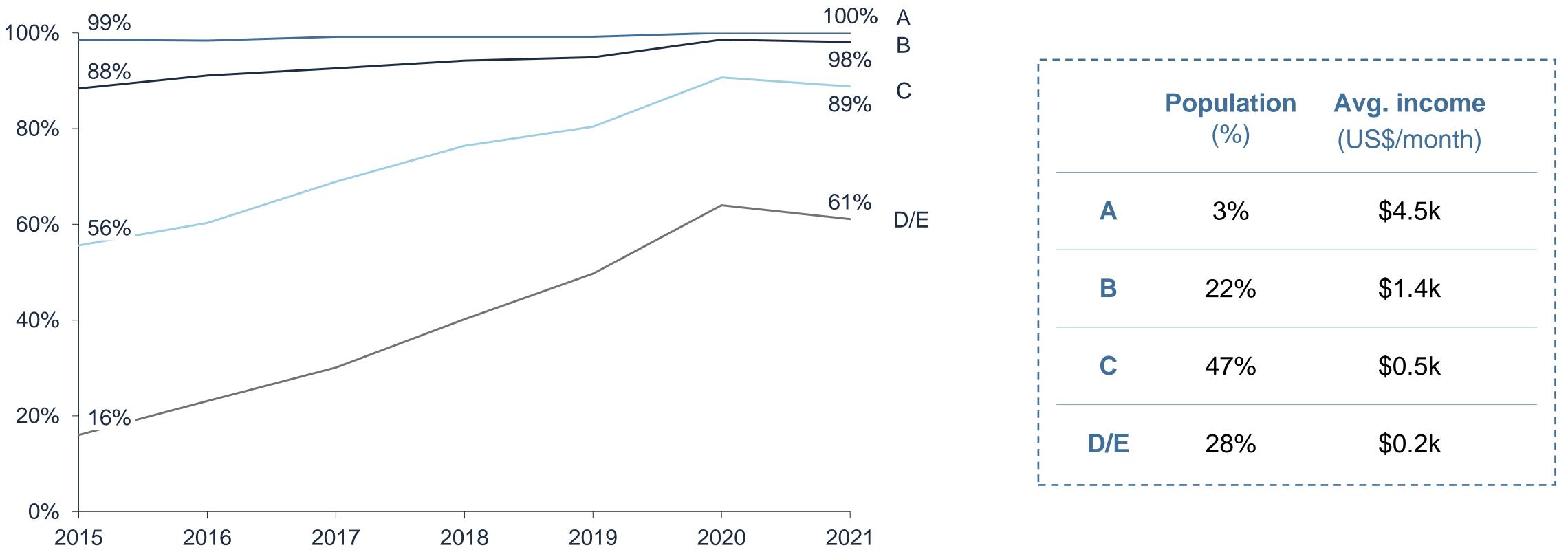






New internet access was predominantly driven by the inclusion of the middle and lower-income classes

Household with access to internet by social class in Brazil¹ 2015 - 2021, % of households



Sources: (1) CGI.br/NIC.br, "Pesquisa sobre o Uso das Tecnologias de Informação e Comunicação nos domicílios brasileiros"; (2) Brazilian Association of Research Companies, "Criterio Brasil 2022" (2022)

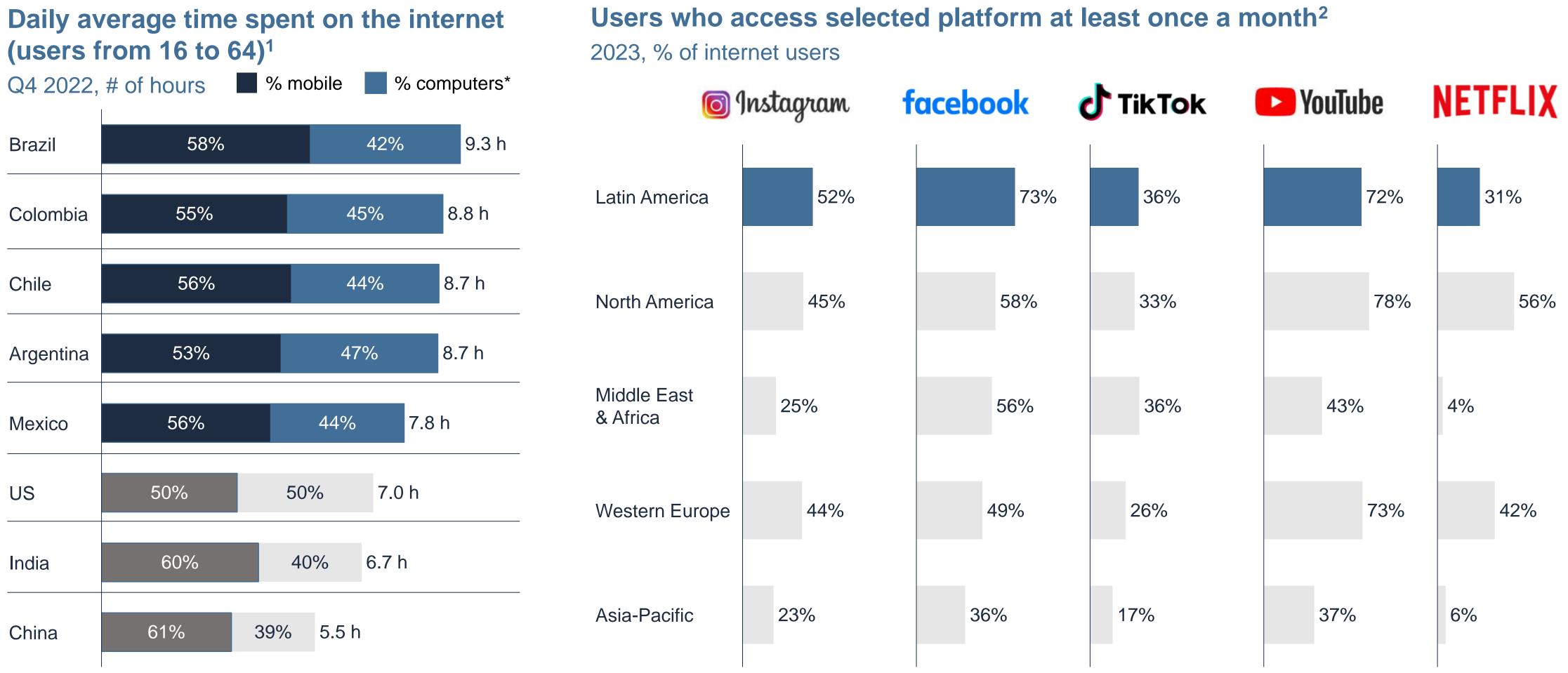
Brazilian social classes²

2022, % of population by monthly income





Latin Americans are amongst the heaviest internet users in the world and lead global usage for many social platforms



Note: (*) Computers are laptops, desktops, or tablets Sources: (1) We Are Social; (2) eMarketer | Insider Intelligence

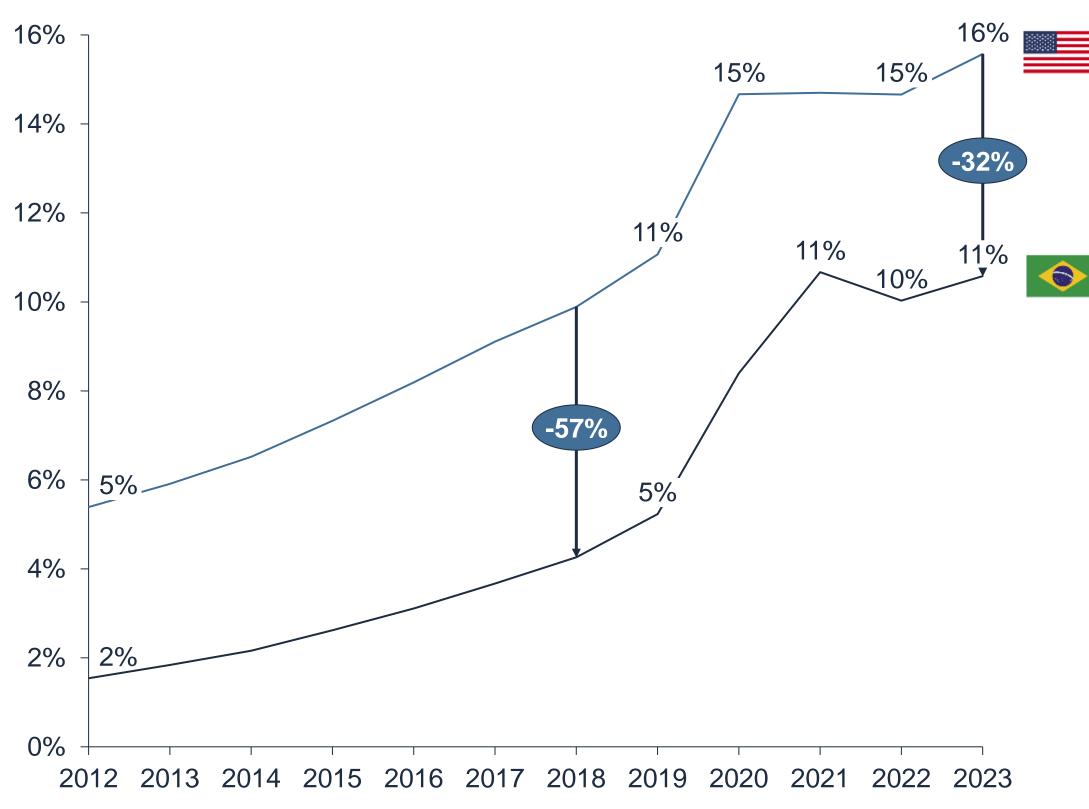




Brazil is closing the gap in the penetration of e-commerce vs the US, fueled by a large share of mobile commerce

Online share of total retail¹

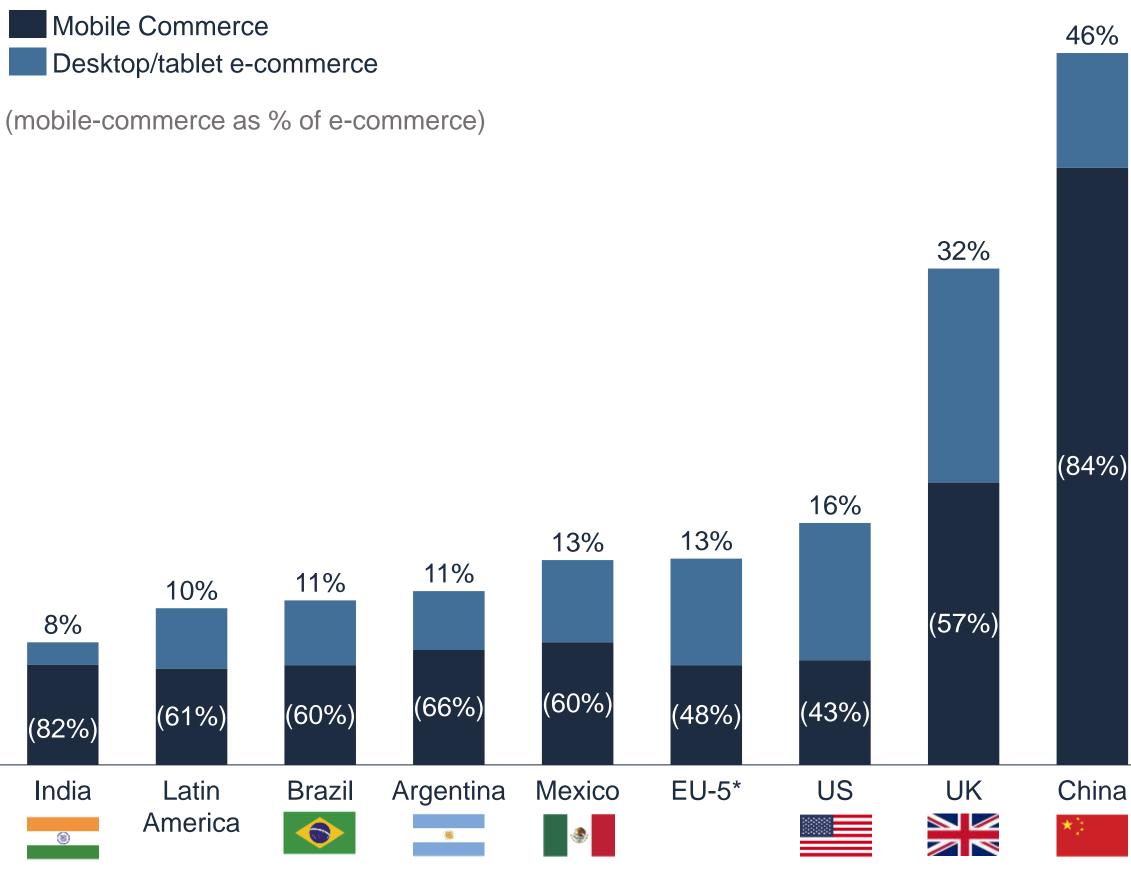
2018 - 2023, E-commerce as % of total retail sales



Note: (*) EU-5 Countries are France, Germany, Italy, Spain and the United Kingdom Source: (1) Insider Intelligence | eMarketer

Retail e-commerce sales across countries¹

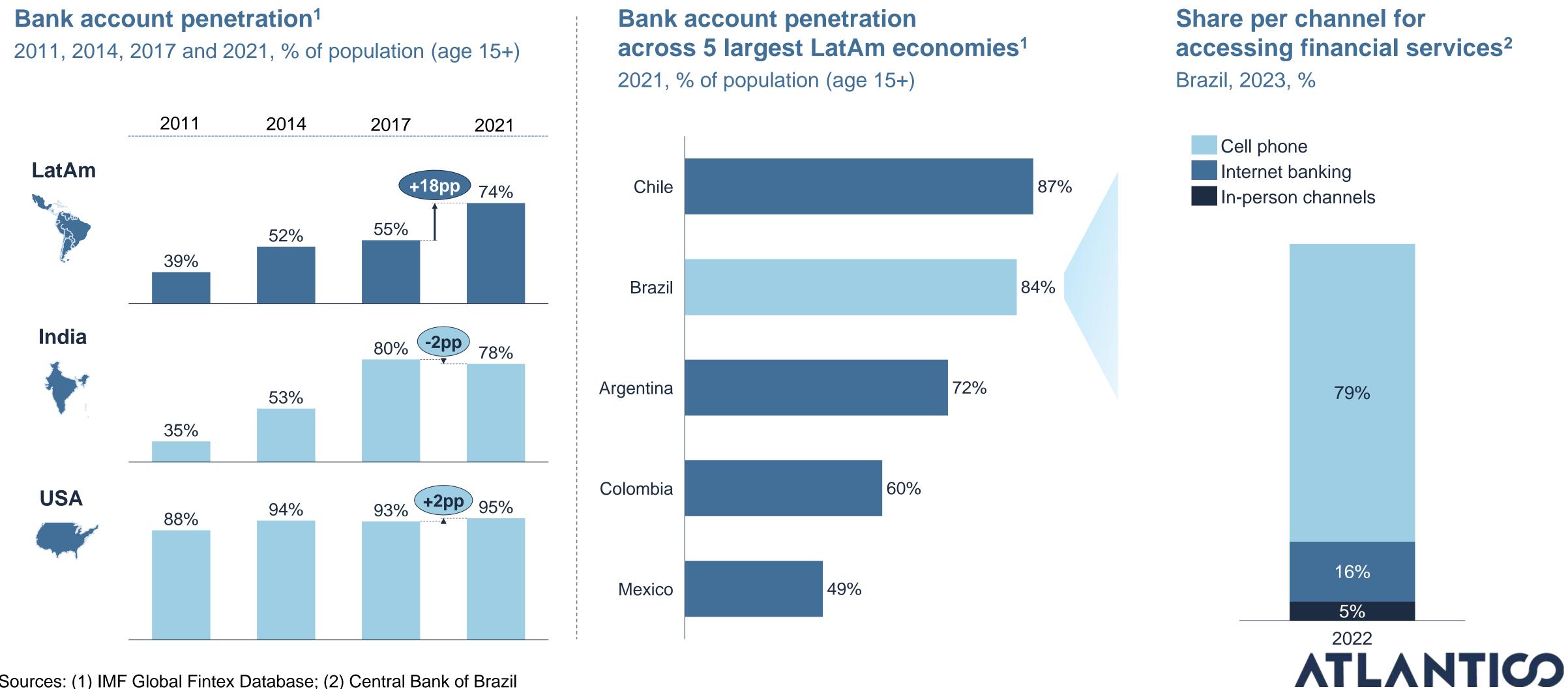
May 2023, % of total retail sales







Access to banking in Latin America grew significantly over the last decade, largely through digital channels



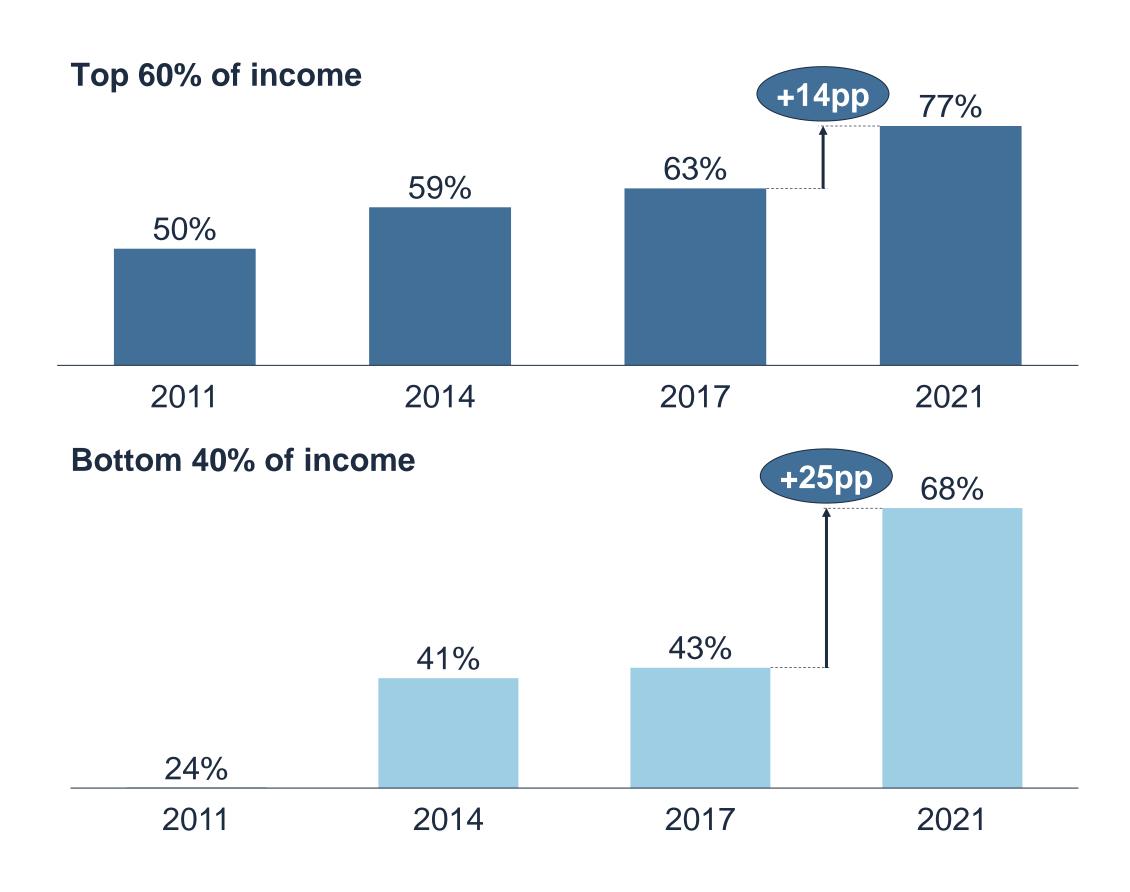




Lower-income clients drove new banking access, but those who remain unbanked perceive bank accounts as expensive

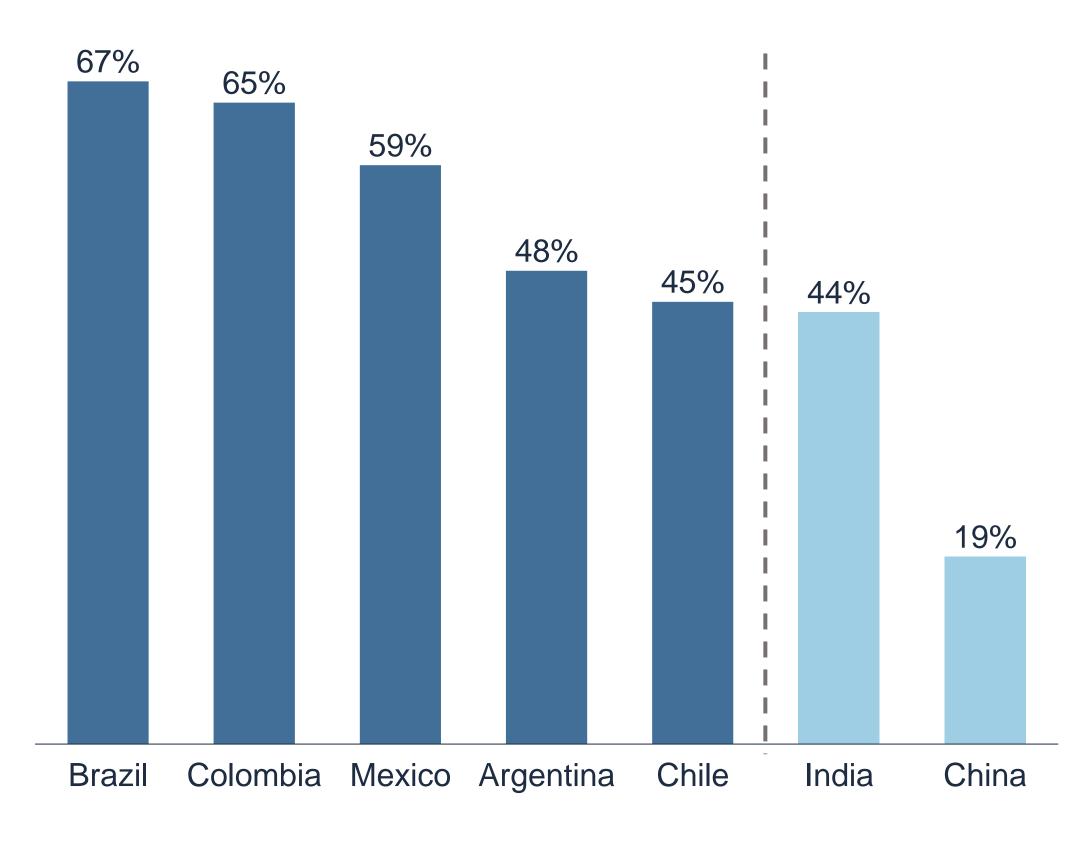
Bank account penetration in Latin America¹

2011, 2014, 2017 and 2021, % of population (age 15+)



% of people without a bank account who perceive cost as the main barrier to opening an account¹

2021, % of population (age 15+)





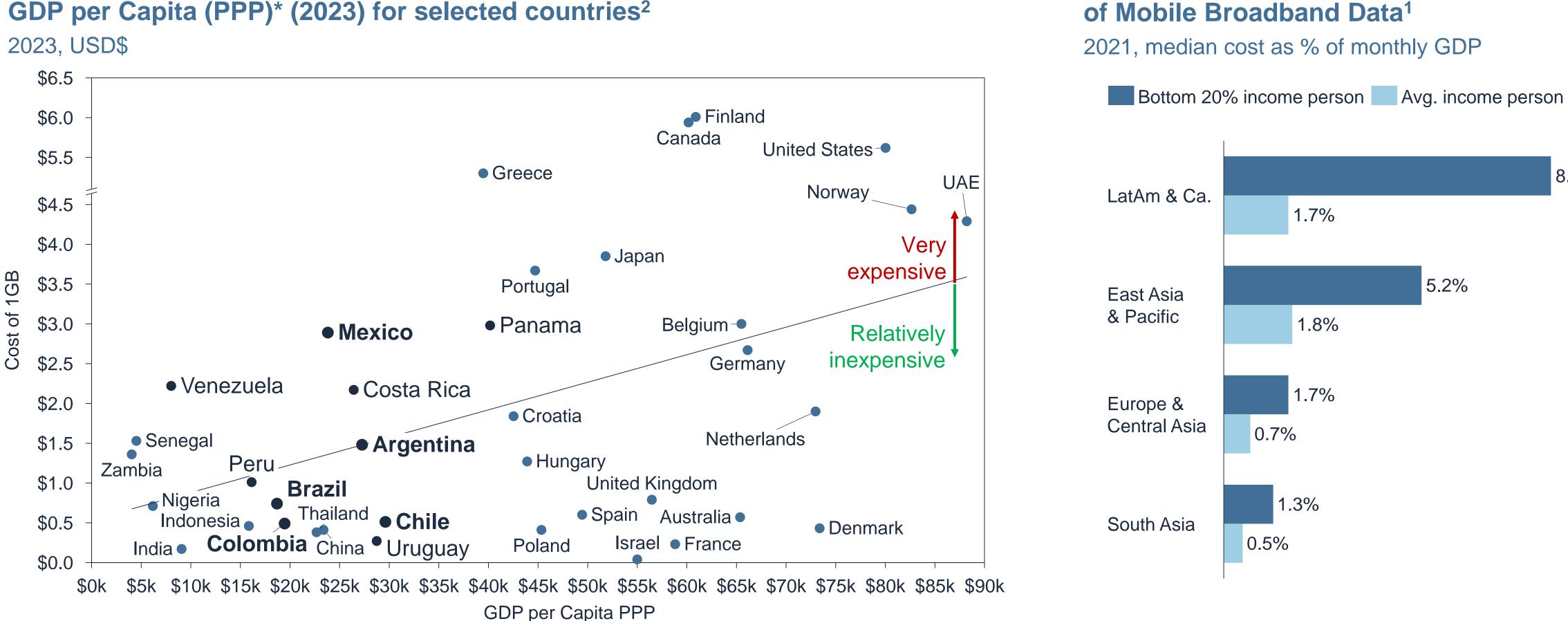






While LatAm's data cost is mostly in line with purchasing power, it's overly expensive for the bottom 20% of earners

Average price of 1GB of mobile data (2022)¹ vs. **GDP per Capita (PPP)* (2023) for selected countries**²



Note: (*) Purchasing power parity (PPP) is a money conversion rate used to express the purchasing powers of different currencies in common units Sources: (1) GSMA "The State of Mobile Internet Connectivity 2022" (2022); (2) CGI.br/NIC.br, "Pesquisa sobre o Uso das Tecnologias de Informação e Comunicação nos domicílios brasileiros"



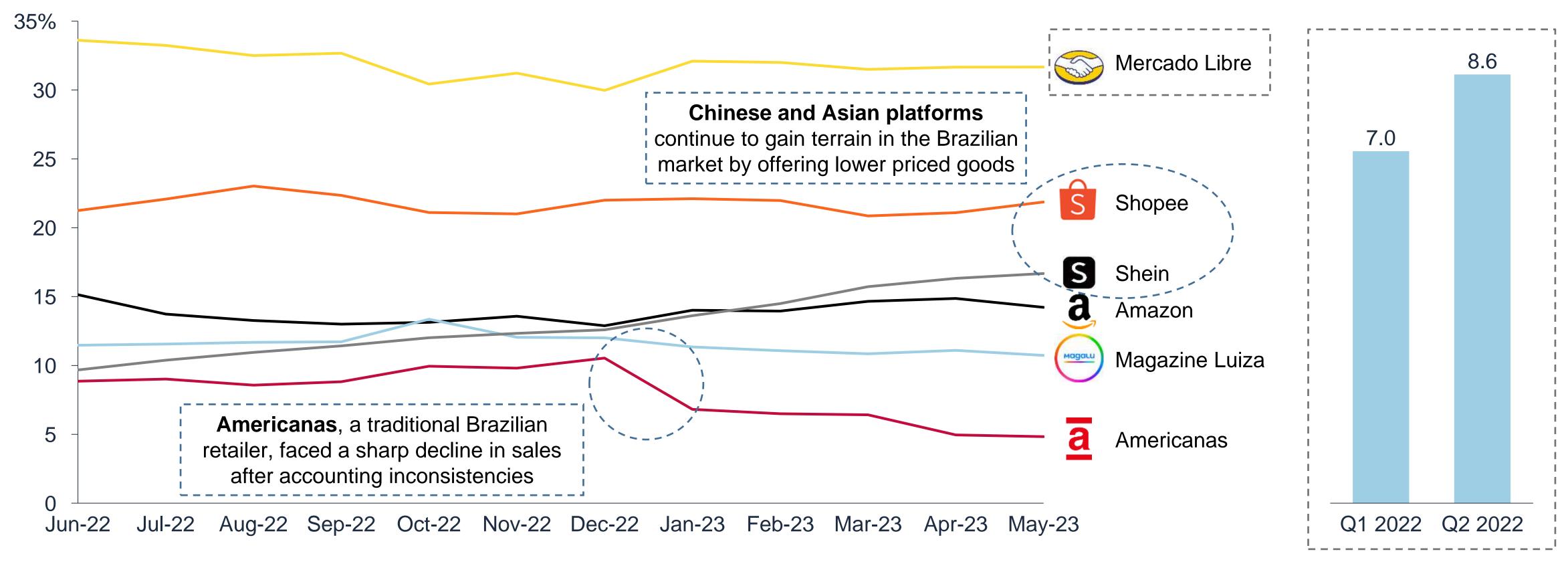
Affordability of 1 GB





Mercado Libre leads the e-commerce market in Brazil by a wide margin, with a third of the total volume of visits

Estimated market share of visits to top e-commerce retailers in Brazil^{1,*} 2022 - 2023, % of website and app visits



Note: (*) Estimated share of traffic on websites and apps; this does not reflect \$ share as it does not take into account differences in average ticket size Sources: (1) Google Trends, Data ai, expert interviews, Atlantico Analysis; (2) eMarketer | Insider Intelligence

Mercado Libre sales²

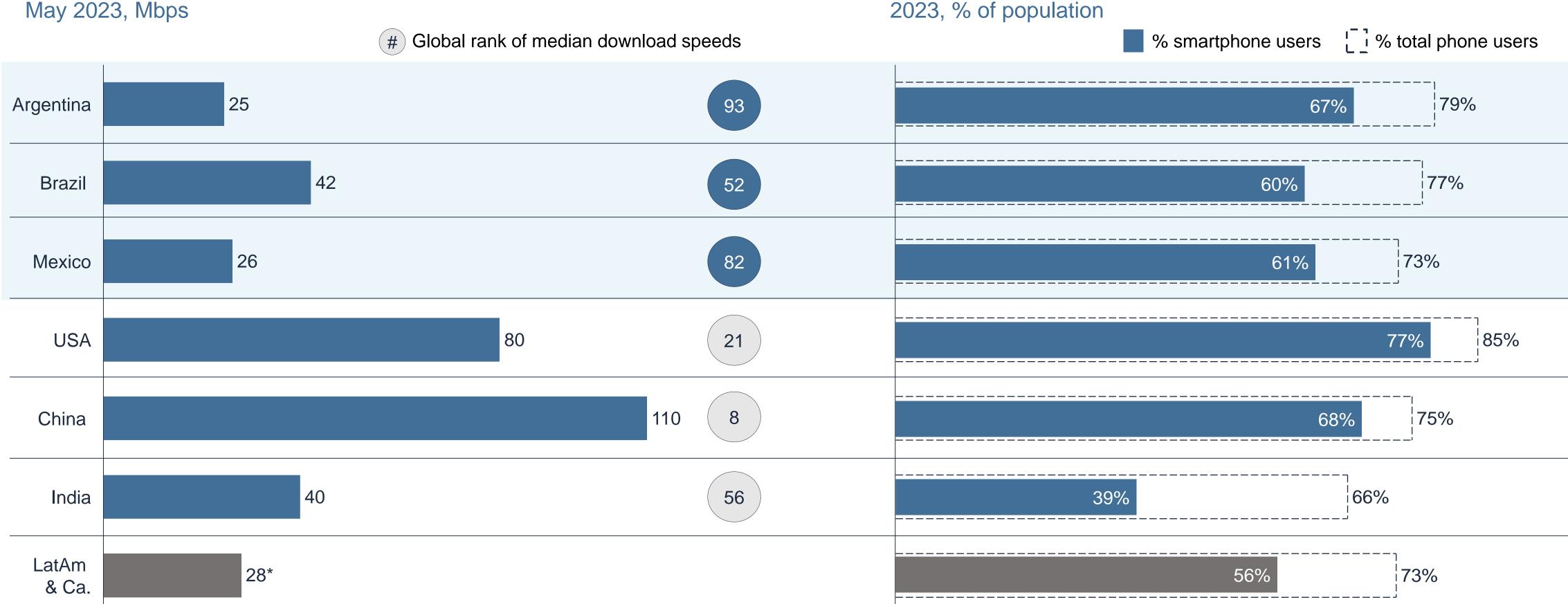
Q2 2021; Q2 2022, US\$ B



Heavy usage of internet and e-commerce retail grew despite slow connection speeds and low smartphone penetration

Median download mobile internet connection speeds¹

May 2023, Mbps



Note: (*) Estimated based on available Ookla country data and weighted average by country population Sources: (1) Ookla; (2) Insider Intelligence | eMarketer

Smartphone user penetration vs. total cell phone users²









⁰³ Renewal of the Entrepreneurial Spirit

/imagine renewal of the entrepreneurial spirit in the style of Frida Kahlo





Renewal of the entrepreneurial spirit

The spirit of the entrepreneur falters,

Funding dries up, dreams deferred.

Yet still there glimmers hope— Capital flows in LatAm, not severed.

Belt-tightening times, hard choices made.

Talent remains, though some jobs fade.

Morale lifts, optimism rebooting—

Founders excited, tech jobs recruiting.

The prize awaits to be claimed, **Trillions in value, vast** potential untamed.

LatAm's tech behind but ready to rise—

With focus and vision, the future lies.

Rewards will come, it's not mere hype,

LatAm punches above its weight in exits and IPO type.

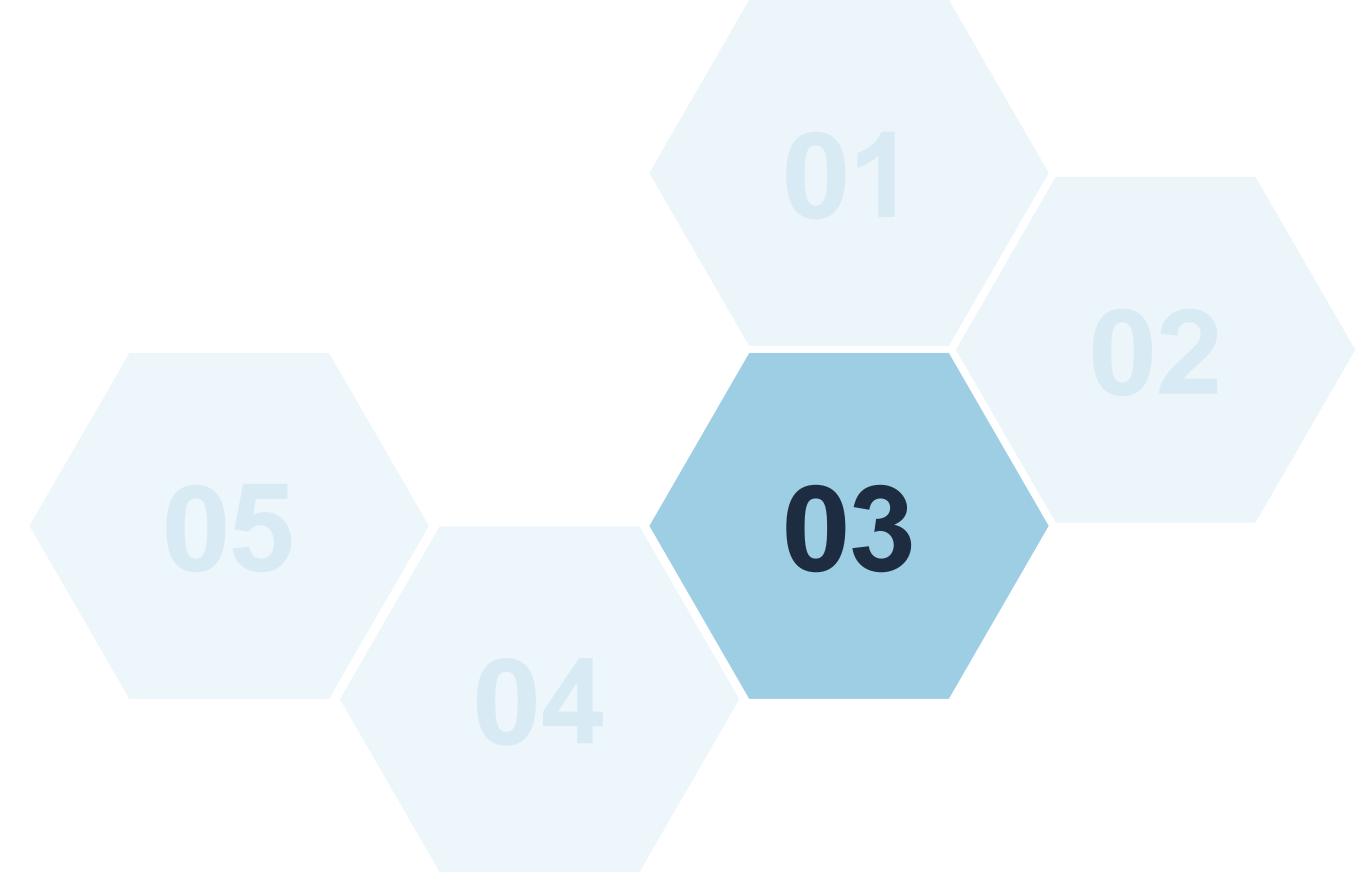
Robust pipeline of unicorns set the stage, Public tech stars soon will engage.

LatAm's just beginning, Angels investing, SMBs are the core,

Digital hopes ring pure.

In this new software era, tailored for each industry's domain—

Unique solutions herald change, in each specialized reign. Others will surely follow, myriad markets yet to realize the gain— We're just beginning, LatAm's vast landscapes await the digital train.



Poem on Renewal of the Entrepreneurial Spirit in the style of **Pablo Neruda**

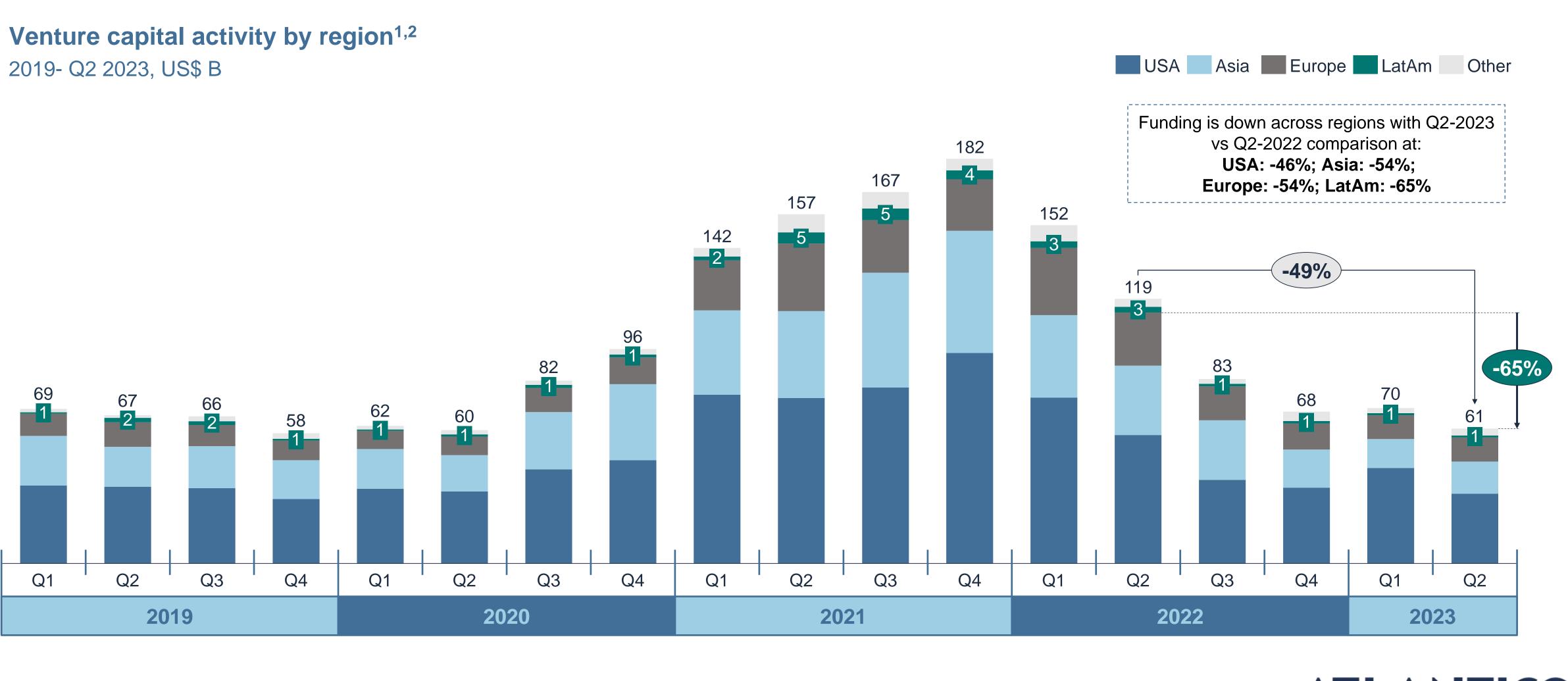
Using Claude – 137 Billion parameter model by Anthropic







Global venture funding fell by 49% in Q2-2023 vs. Q2-2022, with LatAm showing the highest regional variance

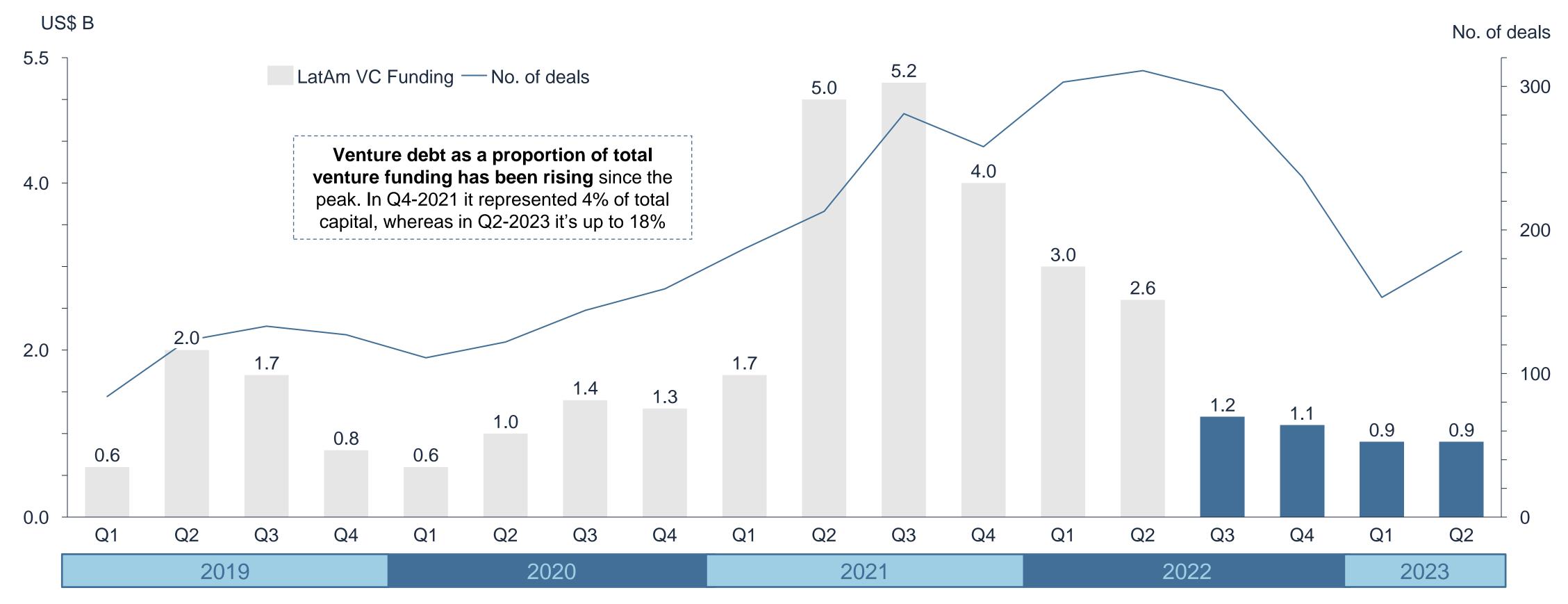




Healthy access to capital: Latin American tech funding has stabilized at a level similar to the pre-2021 period

Latin America Venture Funding¹

2019-Q2 2023, US\$ B, No. of deals



Note: Share of venture debt in total venture funding was 5.4%, 3.5%, 5.3%, 15%, and 31% (2019, 2020, 2021, 2022 and H1 2023, respectively) Source: (1) LAVCA data for total venture funding (includes equity and venture debt)





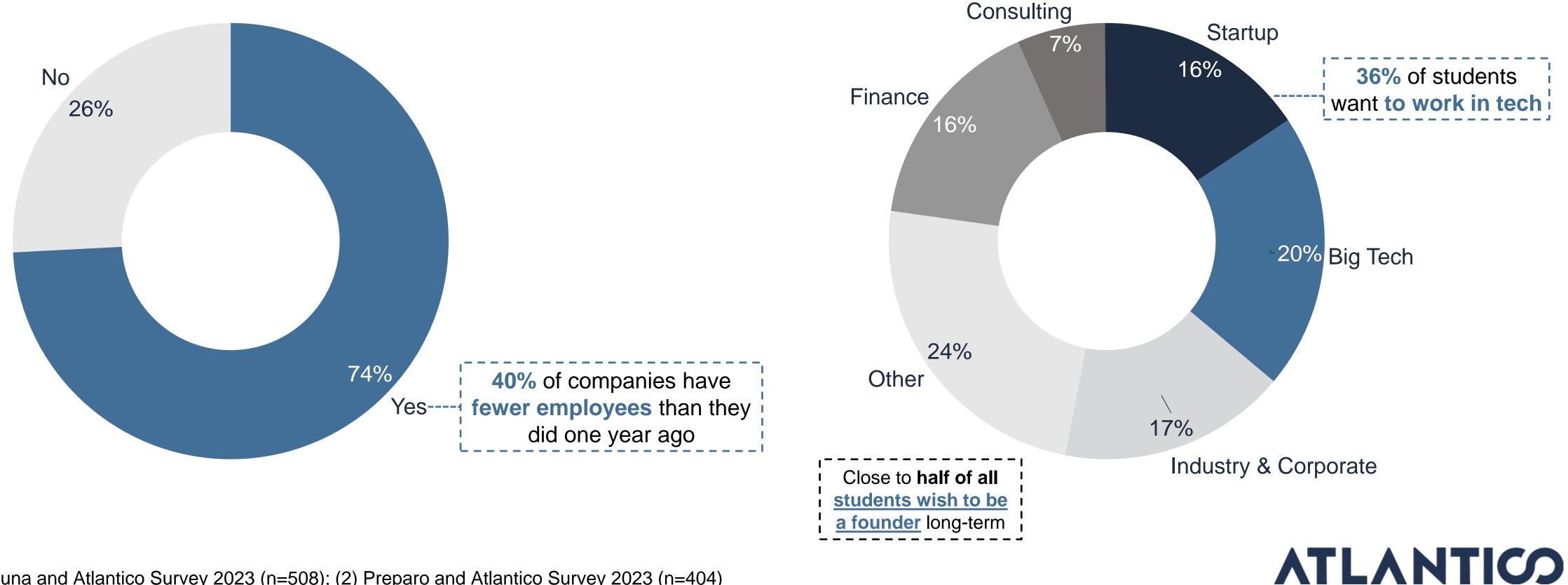
Founders took the hard medicine to cut costs, and continue to have access to a strong pipeline of human capital

Company layoffs over last 18 months¹



2023, % of respondents

Over the last 18 months, did your company perform any layoff?



Student short-term post-graduate outcomes²



2023, % of students surveyed

In which area do you see yourself working in the short term (i.e., *immediately after graduation)?*



Companies resumed hiring albeit conservatively; tech companies are willing to pay up vs. their non-tech peers

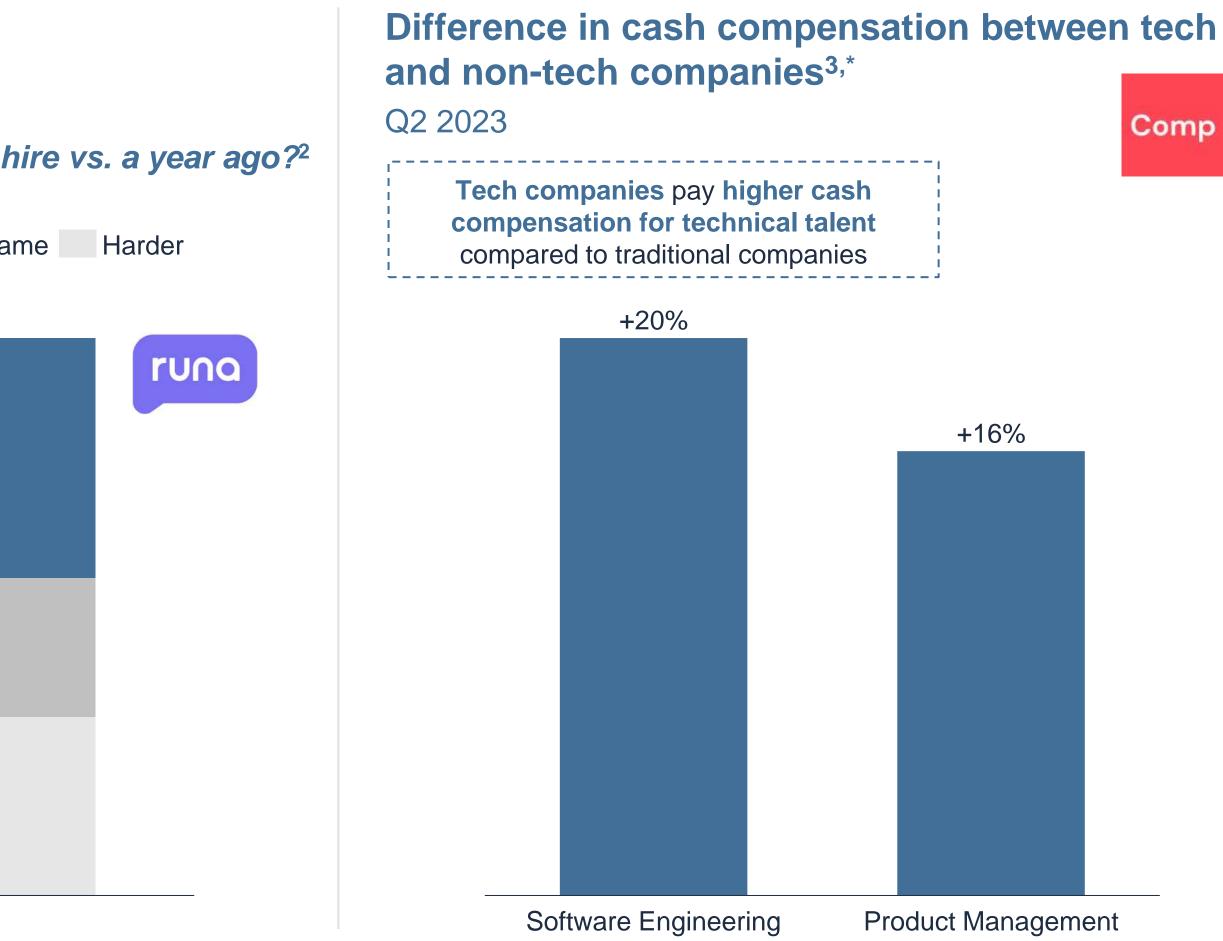
Current state of hiring

2023, % of respondents

Is your company actively hiring?¹ Is it easier or harder to hire vs. a year ago?² Yes, many open positions No, no need Easier The same Harder Yes, for a few positions No, hiring freeze 11% 66% of tech companies are currently hiring and 43% of 43% companies overall are finding it easier to do so 55% 25% 17% For state of remote, <u>click here</u> 32% 18%

Note: (*) Comp is a Brazil-based compensation startup that hosts the country's largest total compensation database (over 500 tech companies contributing their anonymized data)

Sources: (1) Atlantico Tech Sentiment Survey 2023 (n=217); (2) Runa and Atlantico Survey 2023 (n=508); (3) Comp Internal Data 37



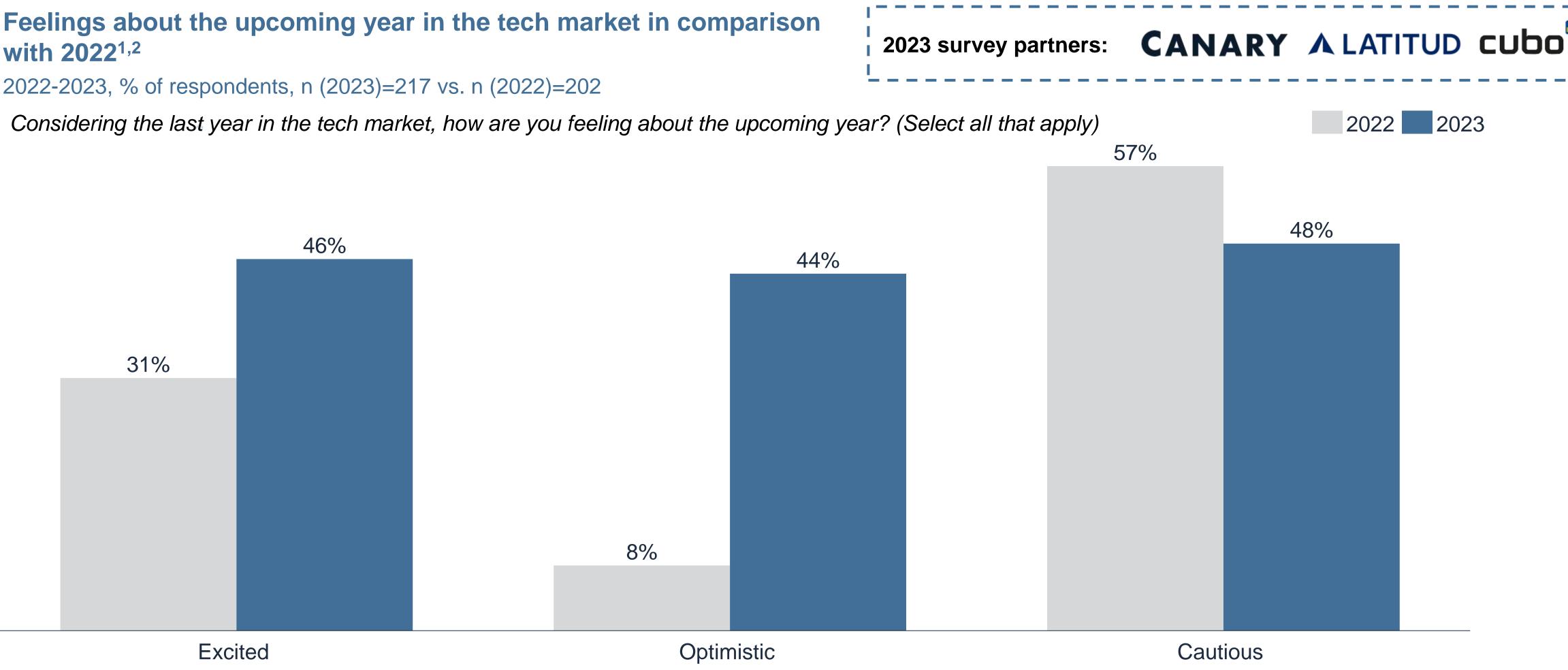




Optimism Reboots: Founders and tech employees report feeling optimistic 5X more than last year; caution persists

with 2022^{1,2}

2022-2023, % of respondents, n (2023)=217 vs. n (2022)=202





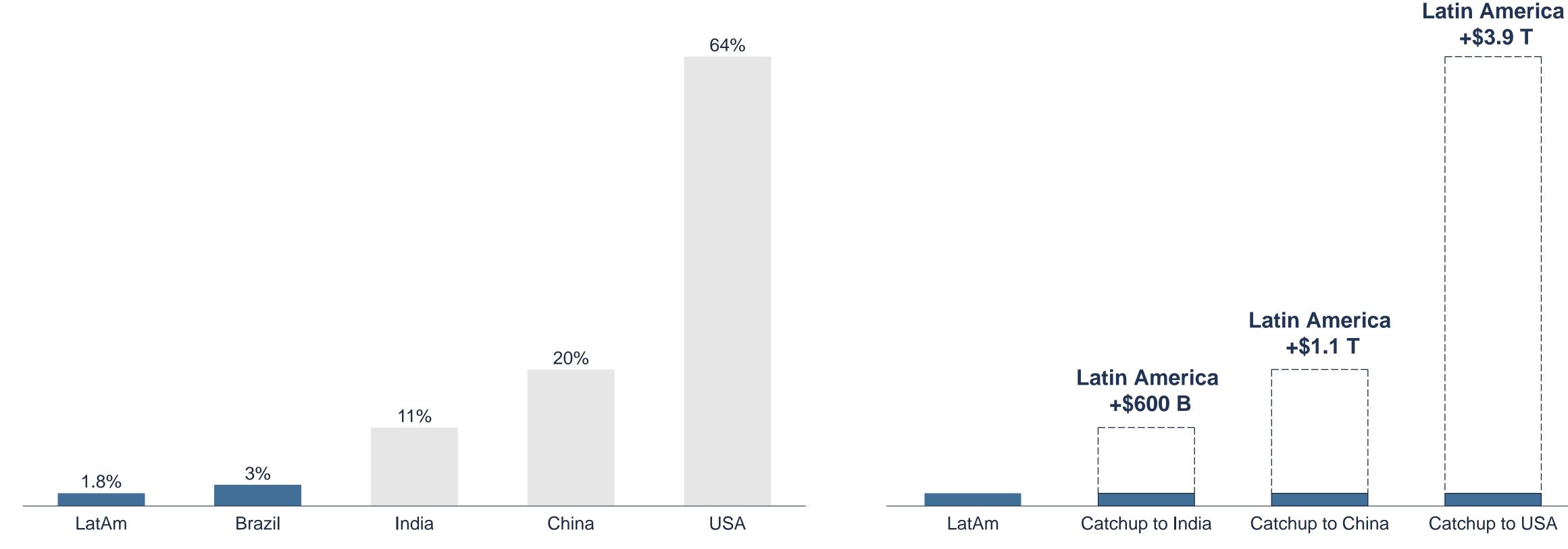




Optimism is warranted: The prize is massive, with trillions in potential value creation as region catches up to peers

Atlantico Digital Transformation Index^{1,2,3}

Q2 2023, Tech company market cap as % of GDP



Note: HQ location was used to define company region; for all countries we used the average of the respective year's quarters to calculate GDP and market cap Sources: (1) Capital IQ; (2) OECD; (3) Atlantico Analysis

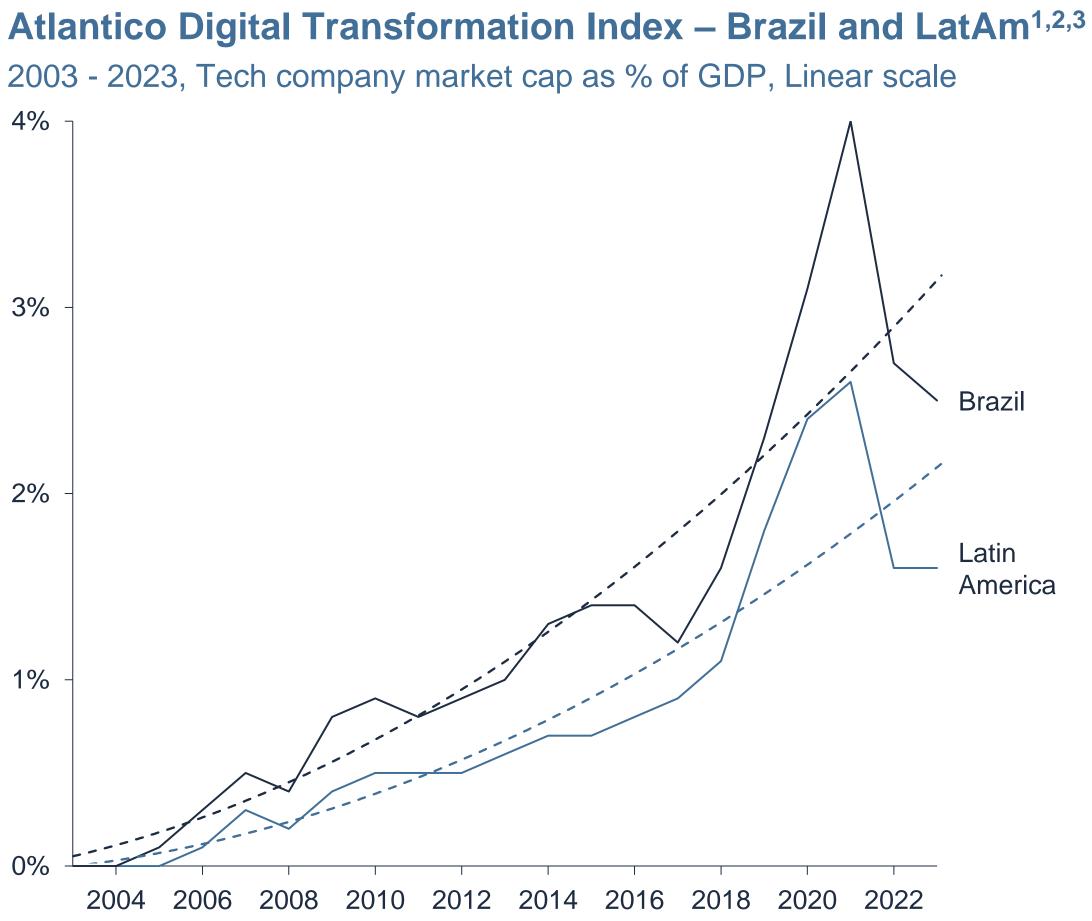
Latin America Tech Value Creation Catch-up Potential^{1,2,3} Q2 2023, US\$ B







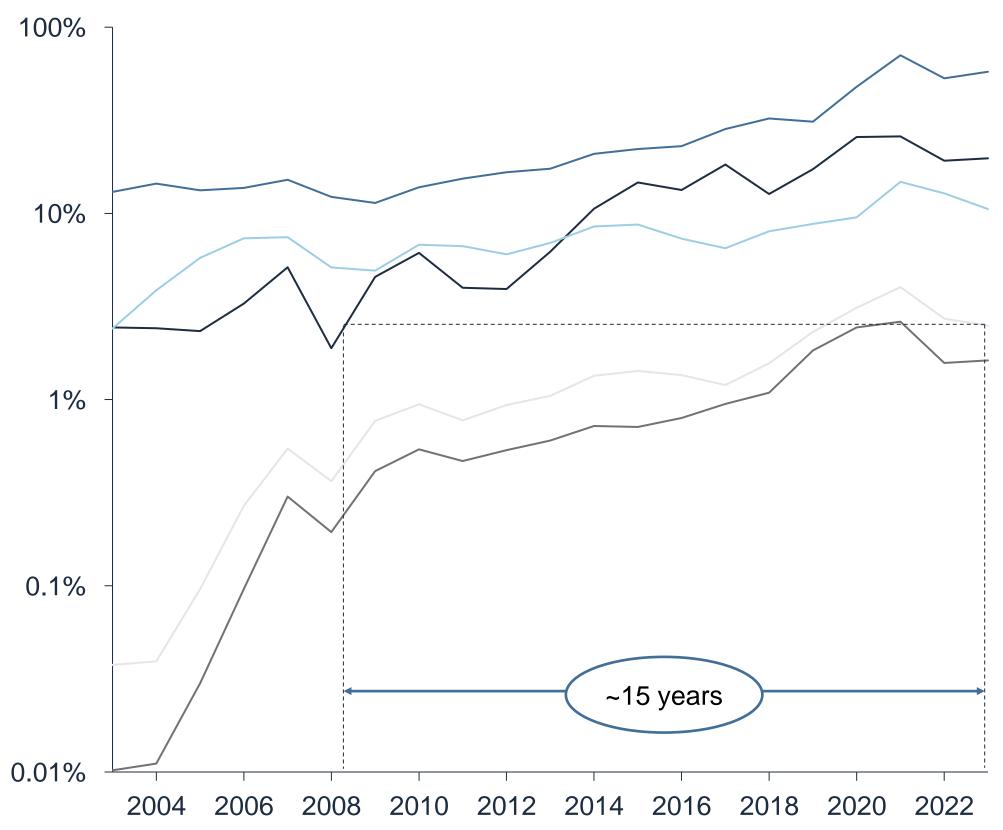
A Long-Term Horizon: The rewards in Latin America will compound over the next several decades



Note: HQ location was used to define company region; for all countries we used the average of the respective year's quarters to calculate GDP and market cap Source: (1) Capital IQ; (2) OECD; (3) Atlantico Analysis

Atlantico Digital Transformation Index^{1,2,3}

2003 - 2023, Tech company market cap as % of GDP, Log-scale

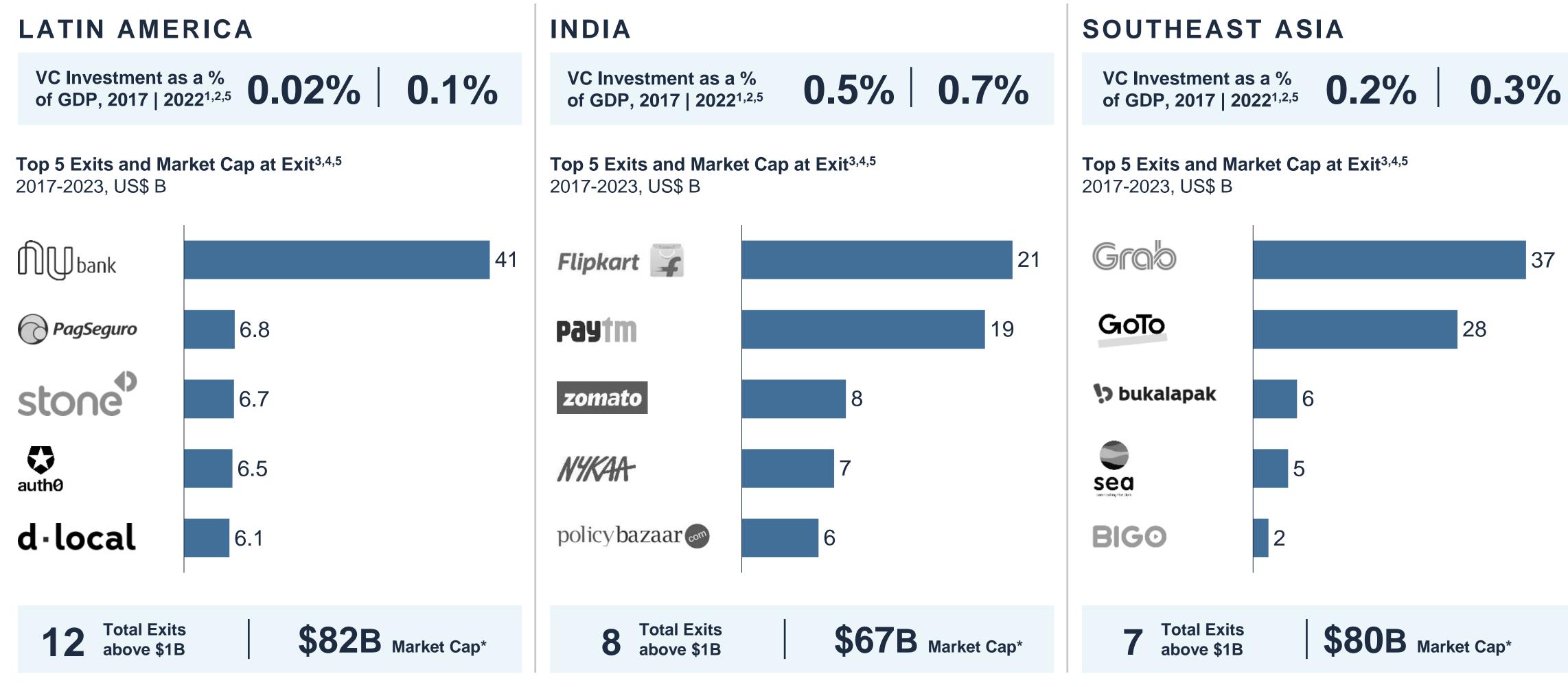








More with less: Despite fewer venture dollars, Latin America punches above its weight on IPOs and M&A exits



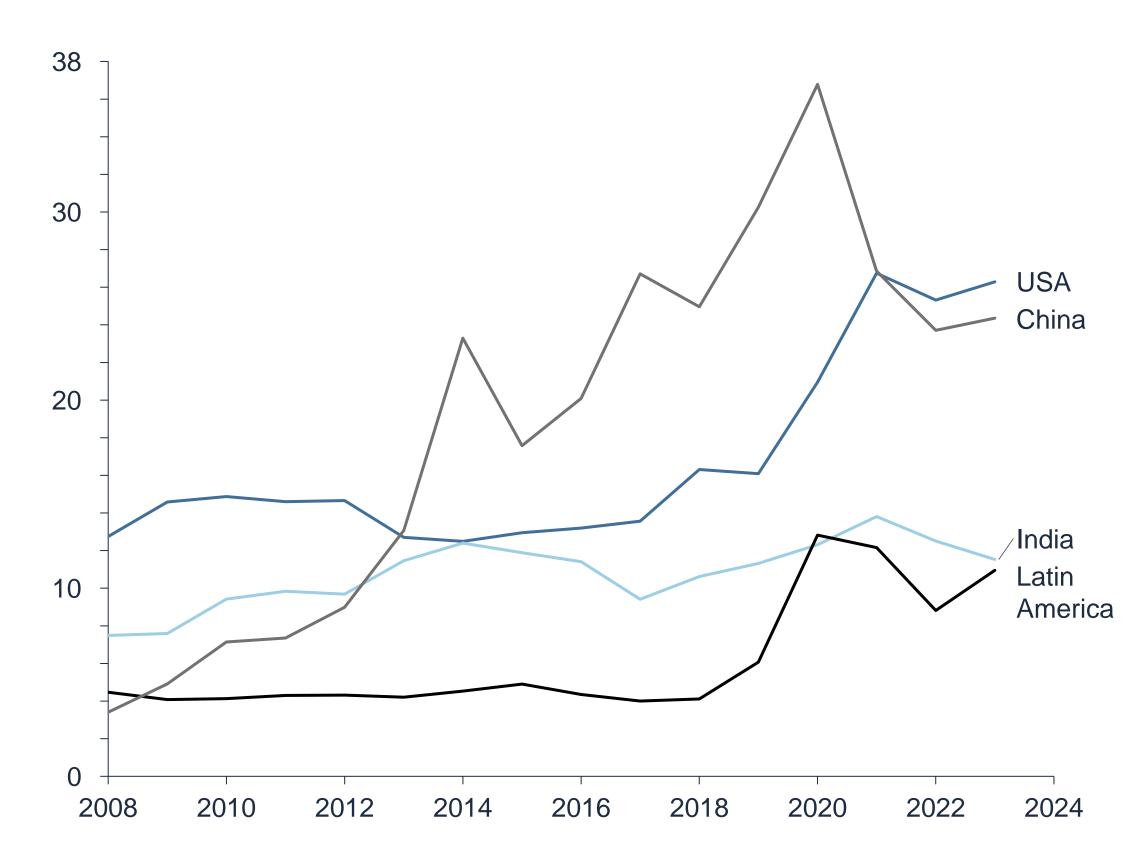
Note: (*) Market cap per region was calculated by adding the market caps at the time of exit of the companies with exits greater than US\$ 1B Sources: (1) LAVCA; (2) World Bank; (3) PitchBook; (4) CB Insights; (5) Atlantico Analysis





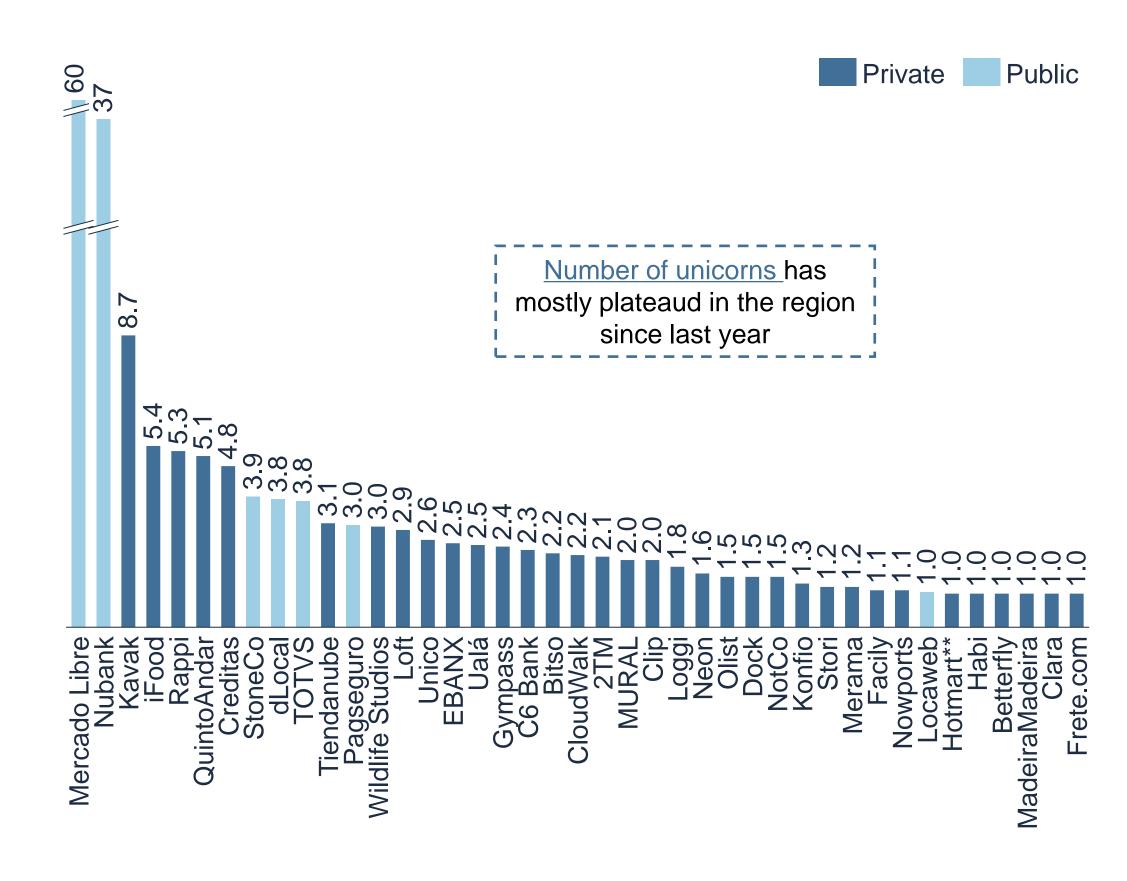
LatAm is just getting started: Large queue of unicorns presents a robust pipeline for future public tech companies

Public tech companies as a percentage of total market cap^{1,3} **Tech Companies in Latin America (US\$1B+ valuation)**^{1,2,3,*} Market capitalization in US\$B as of June 30th, 2023 2008 - H1 2023, %



Note: (*) Valuations based on latest press releases found; (**) Hotmart didn't disclose valuation of last round, only that it achieved unicorn status Source: (1) Clocktower Ventures analysis (adapted with additional data); (2) CB Insights; (3) Atlantico Analysis

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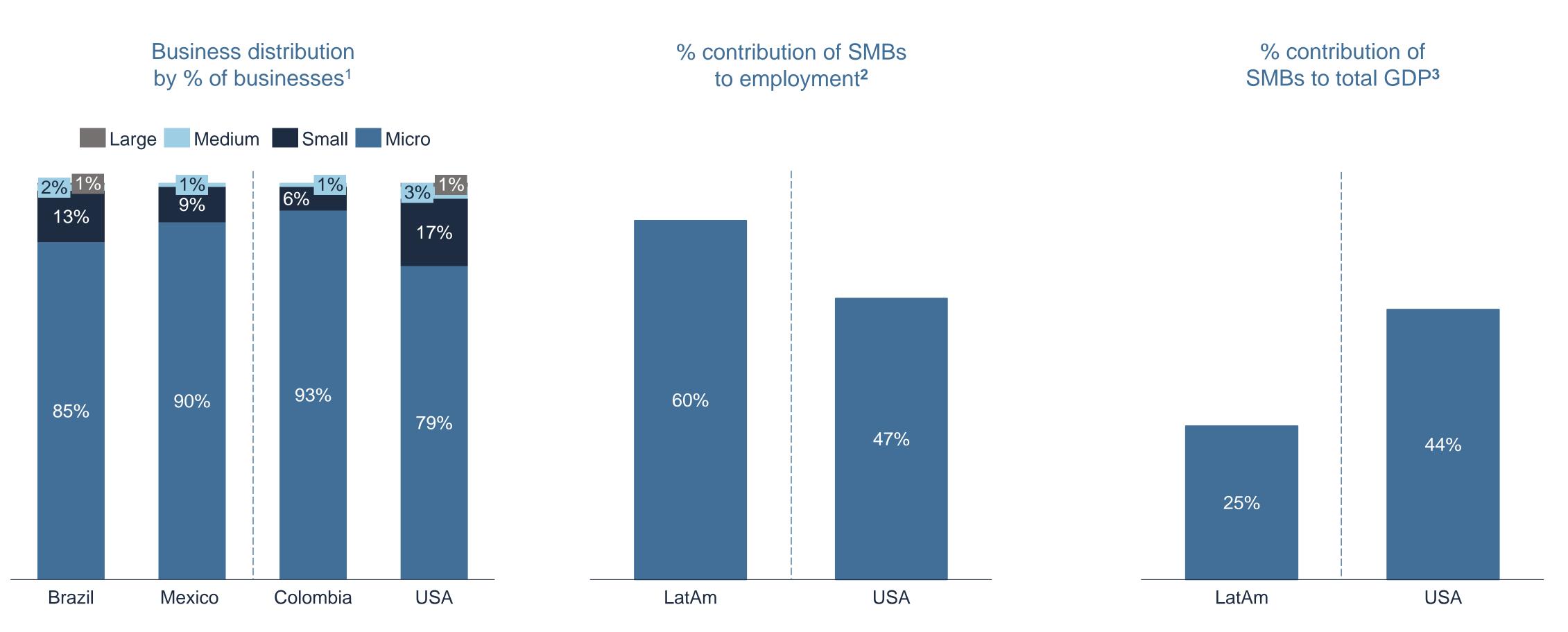


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Entrepreneurship beyond tech: Latin American SMBs represent over 98% of businesses (though only 1/4 of GDP)

Latin American SMB contributions to the economy

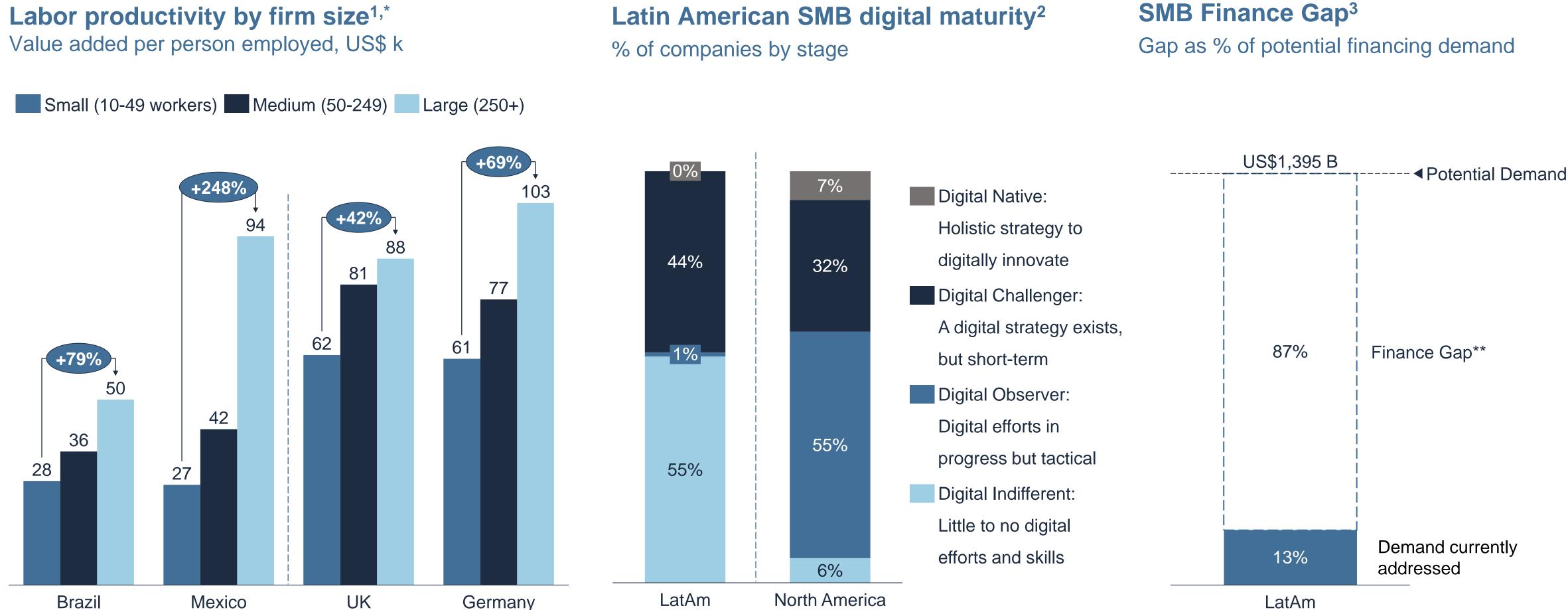


Sources: (1) OECD, "Financing SMEs and Entrepreneurship" (2022); (2) U.S. SBA, "Small Business Profile" (2021); (3) U.S. SBA, "Small Businesses Generate 44 Percent of U.S. Economic Activity" (2019)





Latin American SMBs lag in labor productivity but are hungry for digital tools and access to more financing



Note: (*) Excludes finance and insurance activities; (**) Finance gap = Potential demand – Existing supply Source: (1) OECD, "Compendium of Productivity Indicators" (2021); (2) Cisco, "2020 Small Business Digital Transformation" (2020); (3) World Bank, "MSME Finance GAP" (2017)



We are in a new era of software, emerging to build technology for SMBs



Software Wave 2: Broad, mid-to-large-focused



Software Wave 1: Narrow, SMB-focused

> Companies consolidated as foreign players entered the market*. Leading solutions became multifunctional and focused on mid-to-large customers.

Software houses built limited-scope solutions for SMBs, in a market fragmented (geographic and sector).

TOTVS, formed from mergers of key first-wave companies, is the protagonist of this era.

Building blocks



影

Cloud infrastructure enabled software to be easily deployed, in a self-serve manner, and constantly improved

API and embedded services widespreadness enabled software to become full platforms for businesses

Note: (*) Until 1991, Brazil's Market Reserve Law kept foreign providers from selling in the country. After its end, foreigners entered the country, most notably SAP in 1994



Broad, SMB-focused

Startups start tackling the software gap for SMBs by providing broad solutions.

The rise of APIs and cloud-based infrastructure allow companies to build one-stop-shop platforms for specific needs and industries.



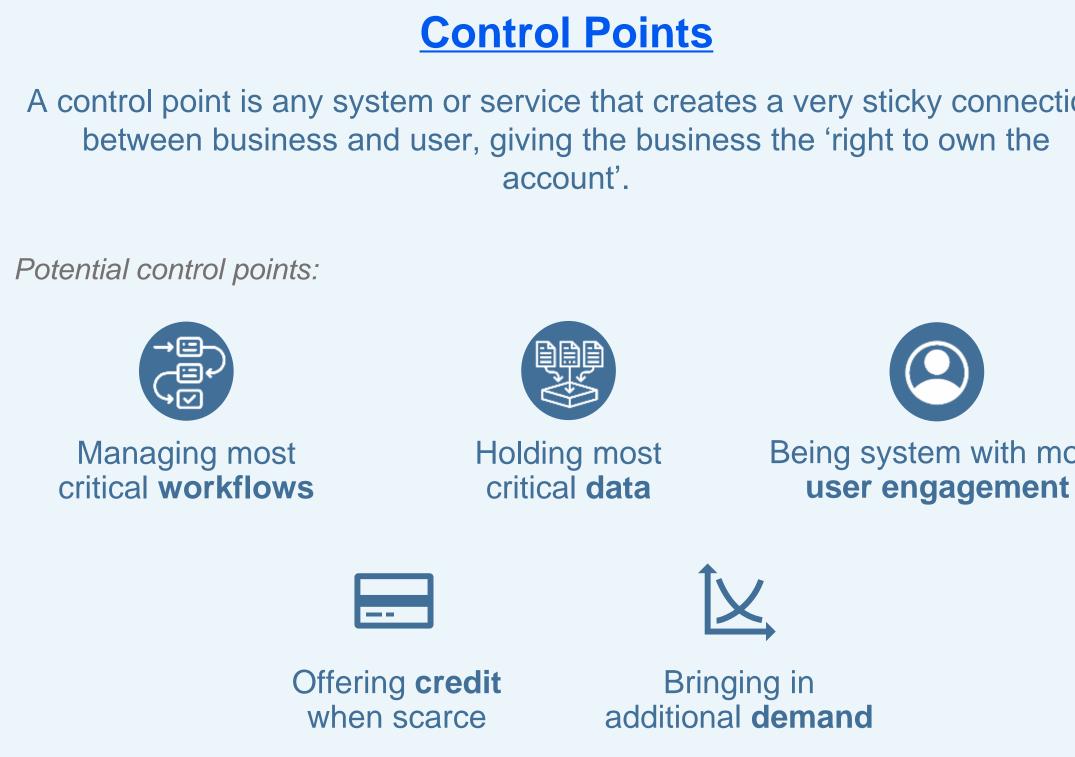






Software tailored to specific industries has emerged as a powerful model to serve SMBs as a one-stop-shop platform

SaaS companies focused on a single industry, called Vertical Saa seize **control points** to embed themselves into users' operations since SMB customers look for one-stop shops to serve their need



Notes: (*) Companies listed don't necessarily have any relationship with Tidemark or Atlantico; (**) Buy Now Pay Later Source: Tidemark; Atlantico Analysis

aaS, ns,		aaS companies in different industries leverage differen ints on their journeys to becoming users' one-stop sh		
eds	Examples of Latin An	nerican Vertical SaaS companies*	Control points	
tion	Education	mattilda.cometaCollections Workflow Revenue GuaranteeCollections Workflow	Collections Workflow Revenue Guarantee	
	Healthcare	Capim BNPL** for Procedures	healthat m Scheduling Workflow	
nost I t	Food	Crder & Delivery Workflow Inventory Data		
	International Trade	Uixtra V Import Financing	finkargo Import Financing	
ioo: (**) P	uy Now Poy Lator			





Vertical SaaS companies show diversified revenue streams and benefit from lower CAC* versus horizontal SaaS peers

88%

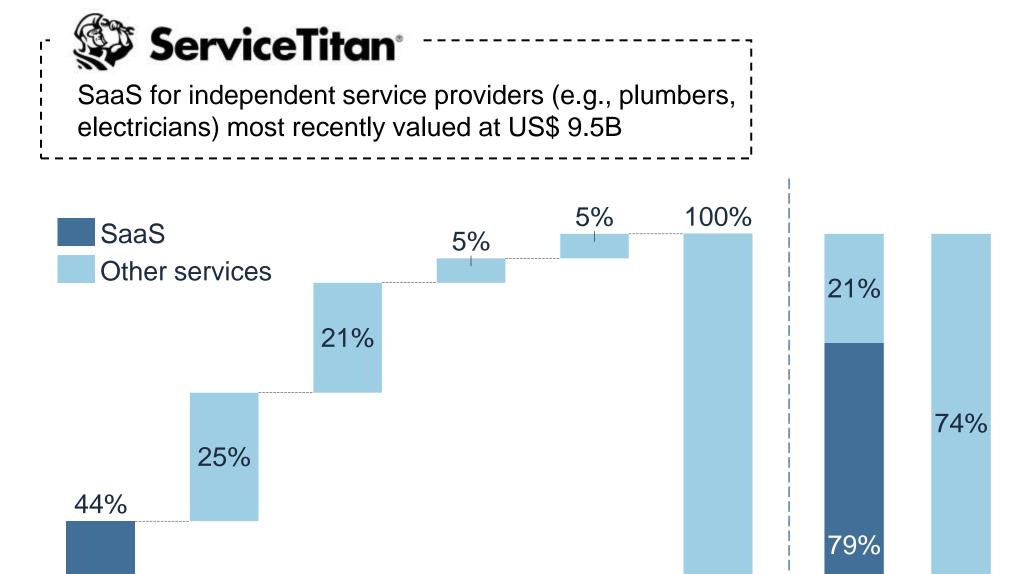
12%

26%

Veeva Shopify Toast

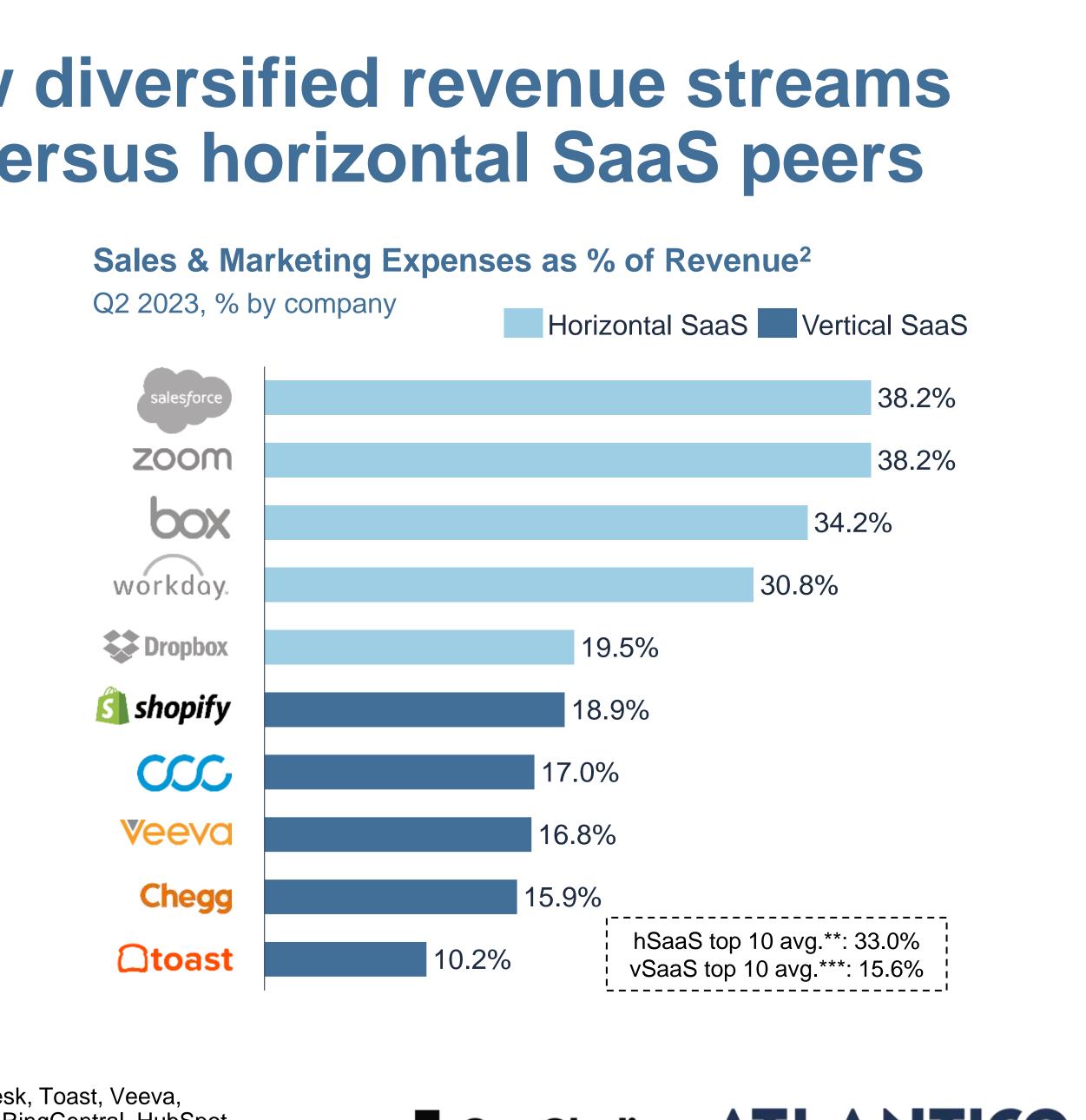
Revenue Breakdown (Software and Other Services)^{1,2}

Q2 2023, % contribution of product to total revenue, per company



SaaS PaymentsCommerce Lending Insurance Subtotal

Note: (*) Customer Acquisition Cost; (**) Disco, Constellation, Shopify, RateGain, Compass, Autodesk, Toast, Veeva, Shift4, Tyler; (***) Oracle, Salesforce, ServiceNow, Workday, Zoom, GoDaddy, Atlassian, Dropbox, RingCentral, HubSpot Source: (1) SaaSholic; (2) Calculated with data from Capital IQ

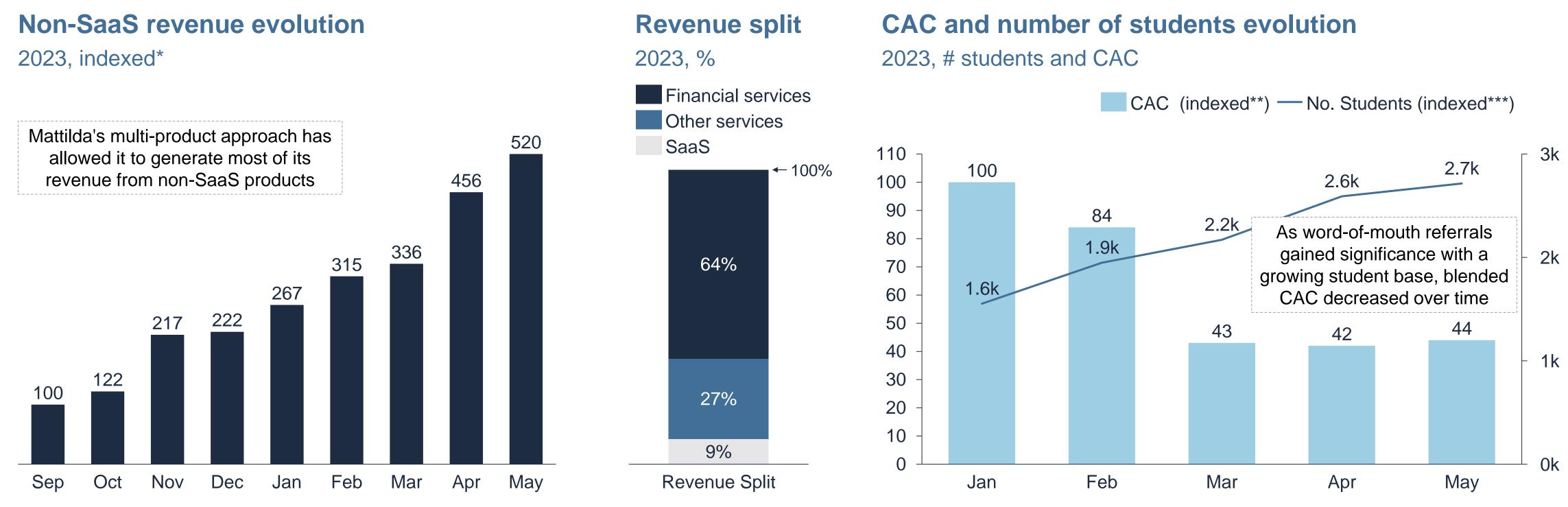


SaaSholic + ATLANTICO

Mattilda is a Vertical SaaS company that has successfully expanded beyond SaaS while benefitting from reduced CAC

mattilda

Mattilda, a Mexico-based financial platform, streamlines financial management for private schools in Mexico and Latin America. It consolidates all payment collections on a single platform, saving users' time



Note: (*) indexed to September 2022 at 100; (**) Blended Customer Acquisition Cost (CAC), defined as Sales and Marketing expenses divided by number of schools onboarded on same period, indexed to January 2023 at 100; (***) Number of students indexed to August 2022 at 100 Source: Mattilda internal data



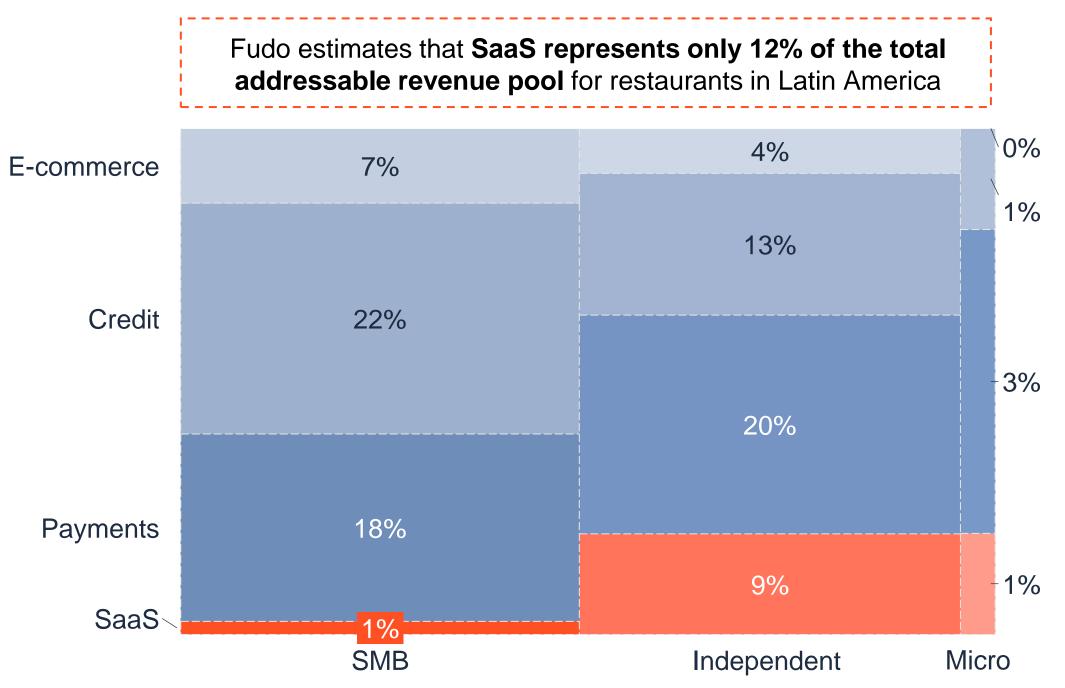


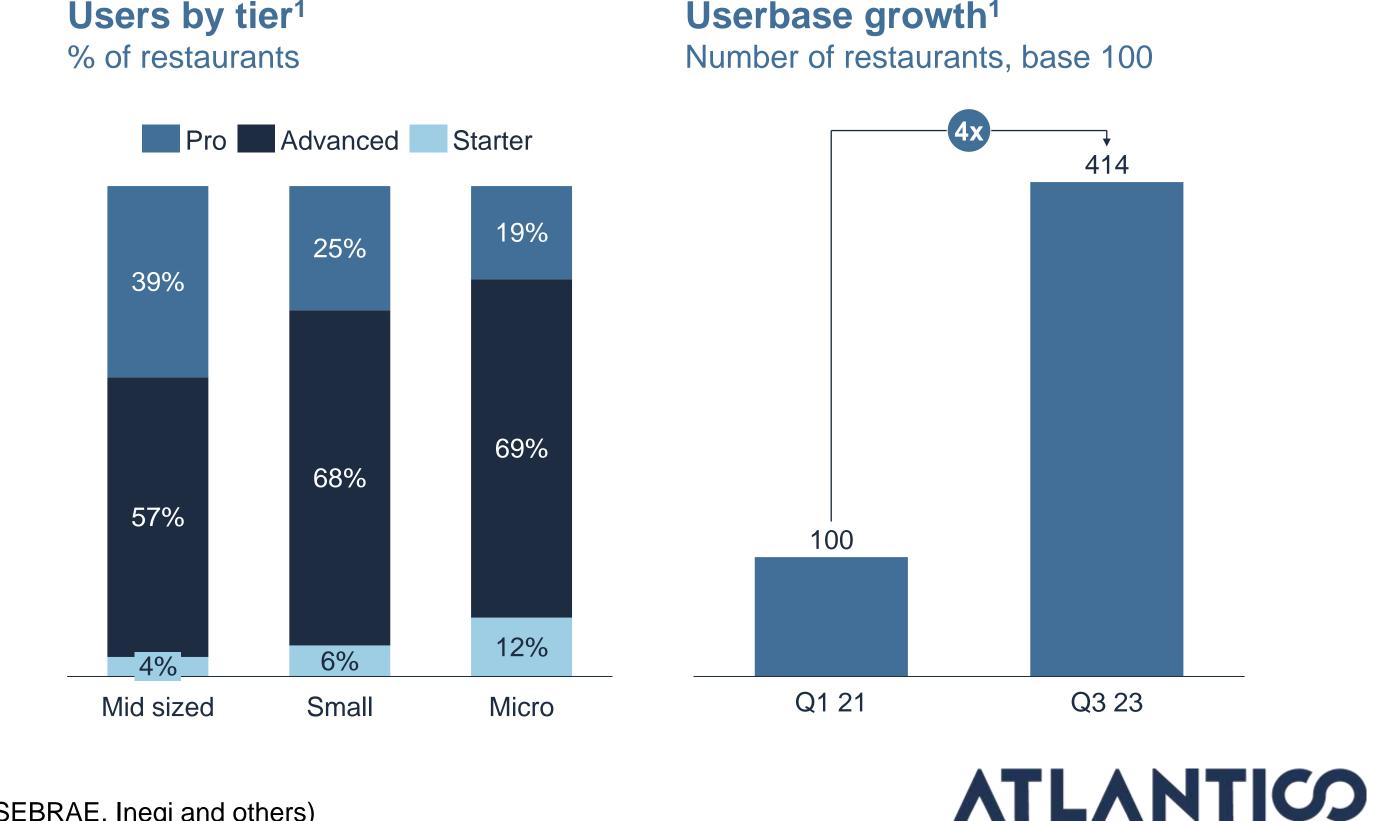


Fudo's vertical SaaS solution for restaurants addresses a huge market opportunity for SMBs of various sizes

Fudo is a vertical SaaS solution for the food industry that operates across five countries and allows clients to manage their businesses across multiple areas, tailoring the product to the needs of SMBs of various sizes

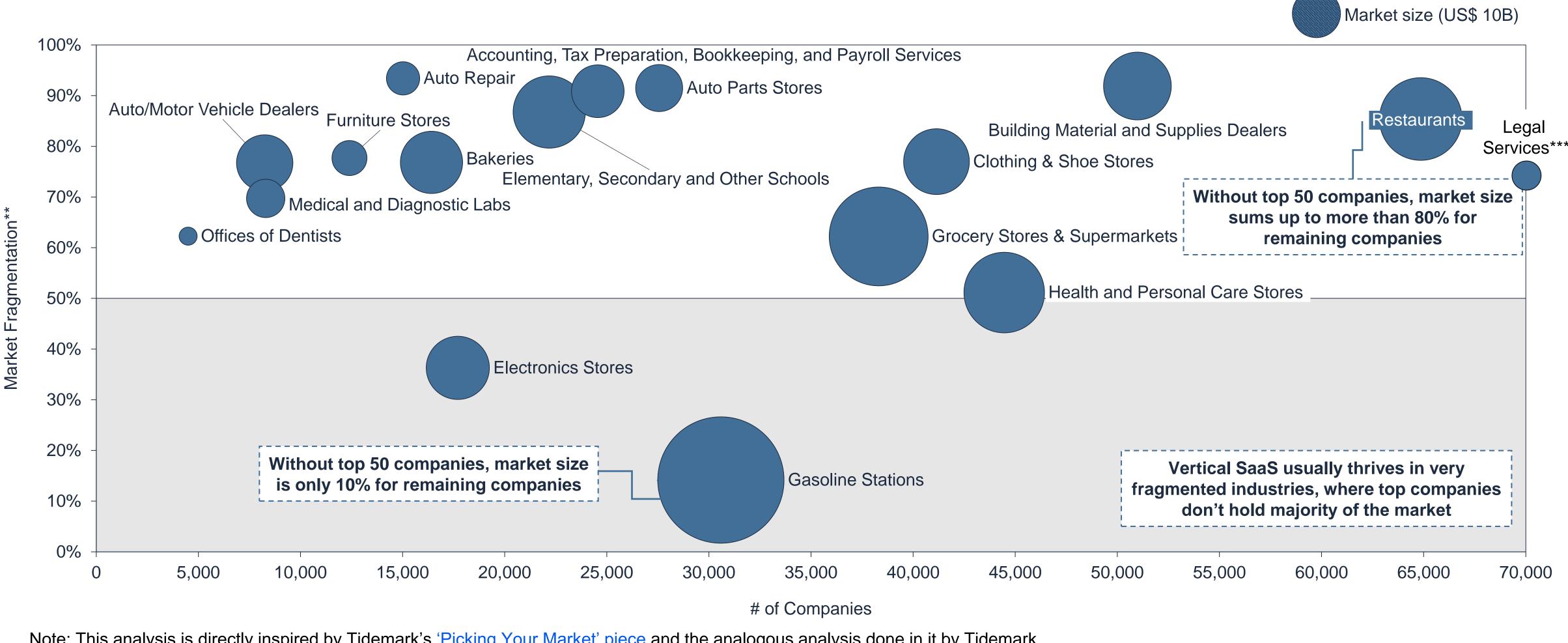
Latin America restaurant market opportunity^{1,2}







We are just getting started: Brazil has several large and fragmented markets* that can benefit from digitalization



Note: This analysis is directly inspired by Tidemark's 'Picking Your Market' piece and the analogous analysis done in it by Tidemark Fellow Bob Solomon (Former SVP/ GM of Supplier Network and Financial Services, Ariba); (*) Analysis carried out with select industries among those with the highest number of companies; (**) Market share of all companies excluding top 50 in each sector; (***) Total number of firms is estimated to be around ~130k Source: EMIS, Editora Forum, Atlantico Analysis

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Money Turns Digital

In a Brazilian village where time stood still, **Pix arrived like a tropical** storm, leaving nothing untouched. The days of cash hidden in mattresses vanished; transactions became digital wisps. Astonishingly, Pix outpaced India's UPI, capturing 15% of global real-time payments.

Here, the sorcerer—the traditional financial gatekeeper—found his spells waning as Pix's algorithms ascended. This competition sparked a battle for "principality" among financial entities. The villagers, their loyalty up for grabs, enjoyed the increased services but wavered in their allegiances. This freedom brought risks; newfound credit threatened to turn into a curse of debt.

The sorcery of Pix did more than quicken payments; it disrupted the very fabric of work and credit. Formal labor eclipsed the informal as Pix's adoption soared, and even the credit market bloomed by 15%. A magic called "Pix Parcelado" started to challenge the once invincible reign of credit cards.

As the village pondered its path, whispers grew of Open Banking, another enigmatic force on the horizon. A neighboring village, Mexico, watched cautiously. Cash was still king there, but the arrival of DiMo signaled winds of change.

The village stood at a crossroads—its future opaque as a moonless night, yet tantalizing like uncovered treasure. "What magic comes next?" they wondered, lives altered and still yearning for the next revelation.

Tale on Money Turns Digital in the style of Gabriel Garcia Márquez

04

Using OpenAI's GPT4 and Llama 2 – 70 Billion parameter model by Facebook









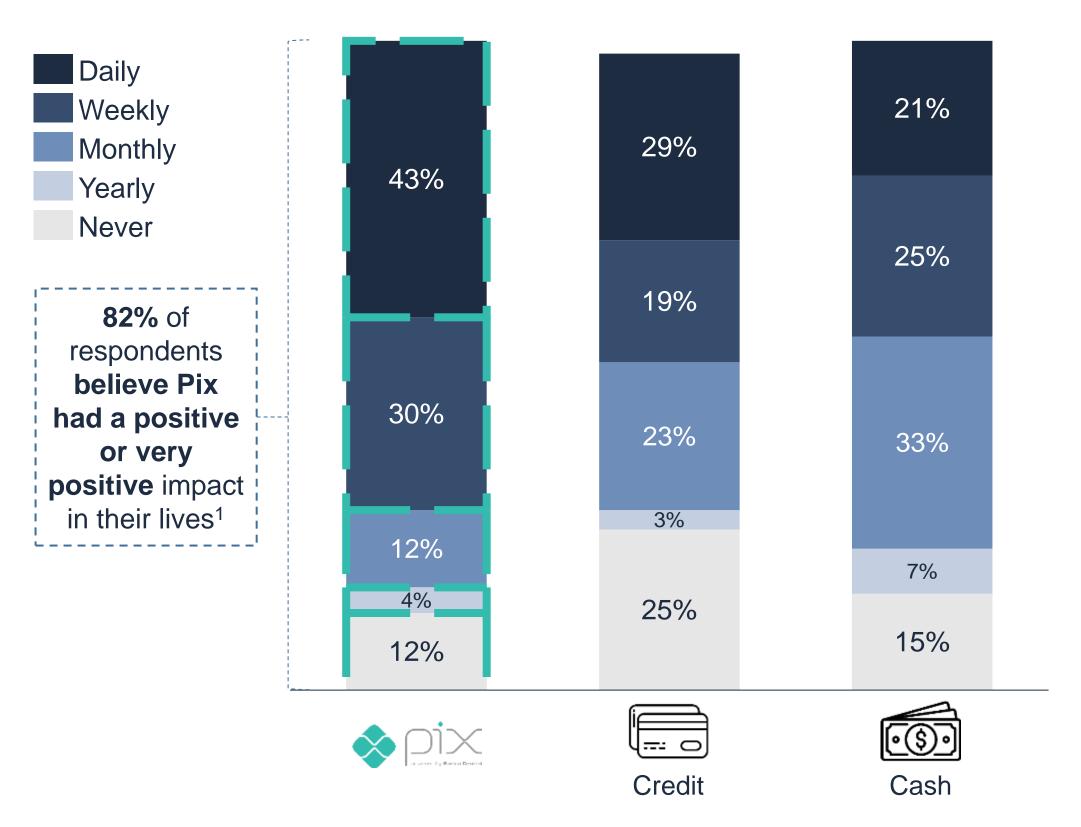
Money goes digital: Strong adoption of Pix and digital banking show potential for a digital financial system

Most used forms of payment by Brazilians¹

2023, % of respondents*

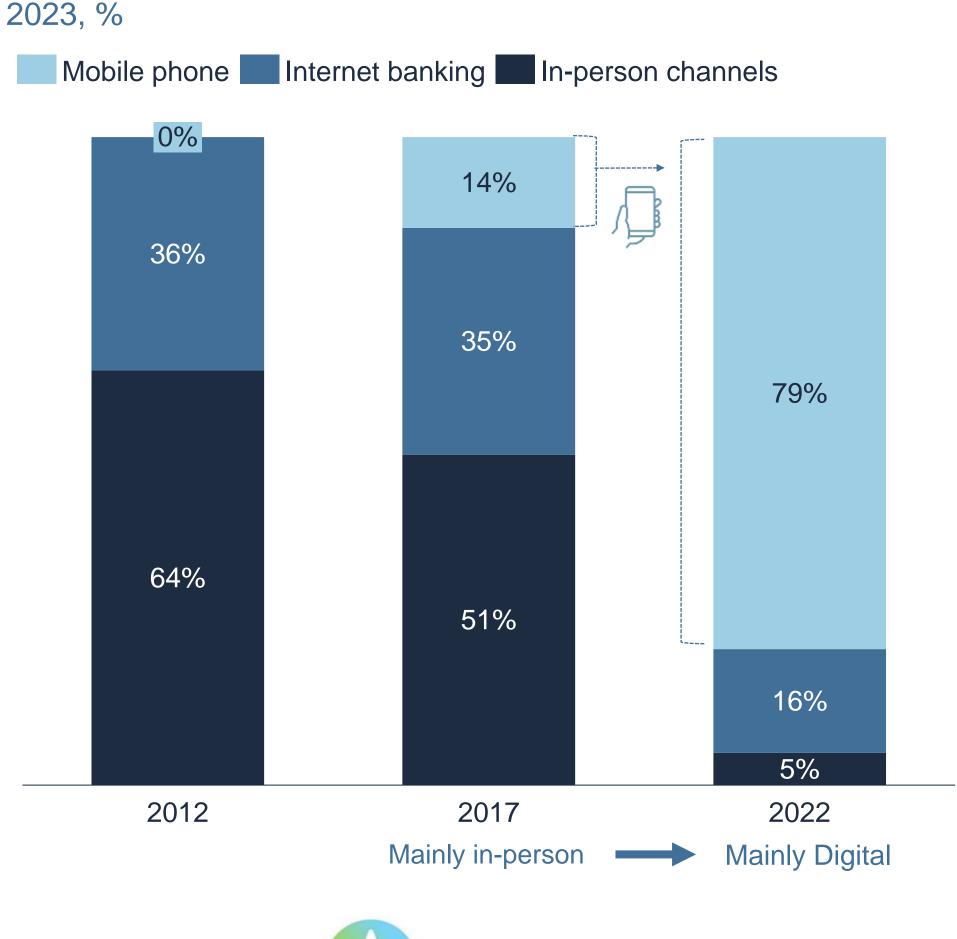
53

With what frequency do you use the following payment methods?



Note: (*) n=801; Margin of Error: ±3 percentage points; Confidence Level: 95%; Data Collection Period: Jul. 15th to Aug. 15th, 2023 Sources: (1) Atlantico and AtlasIntel Survey 2023; (2) Central Bank of Brazil

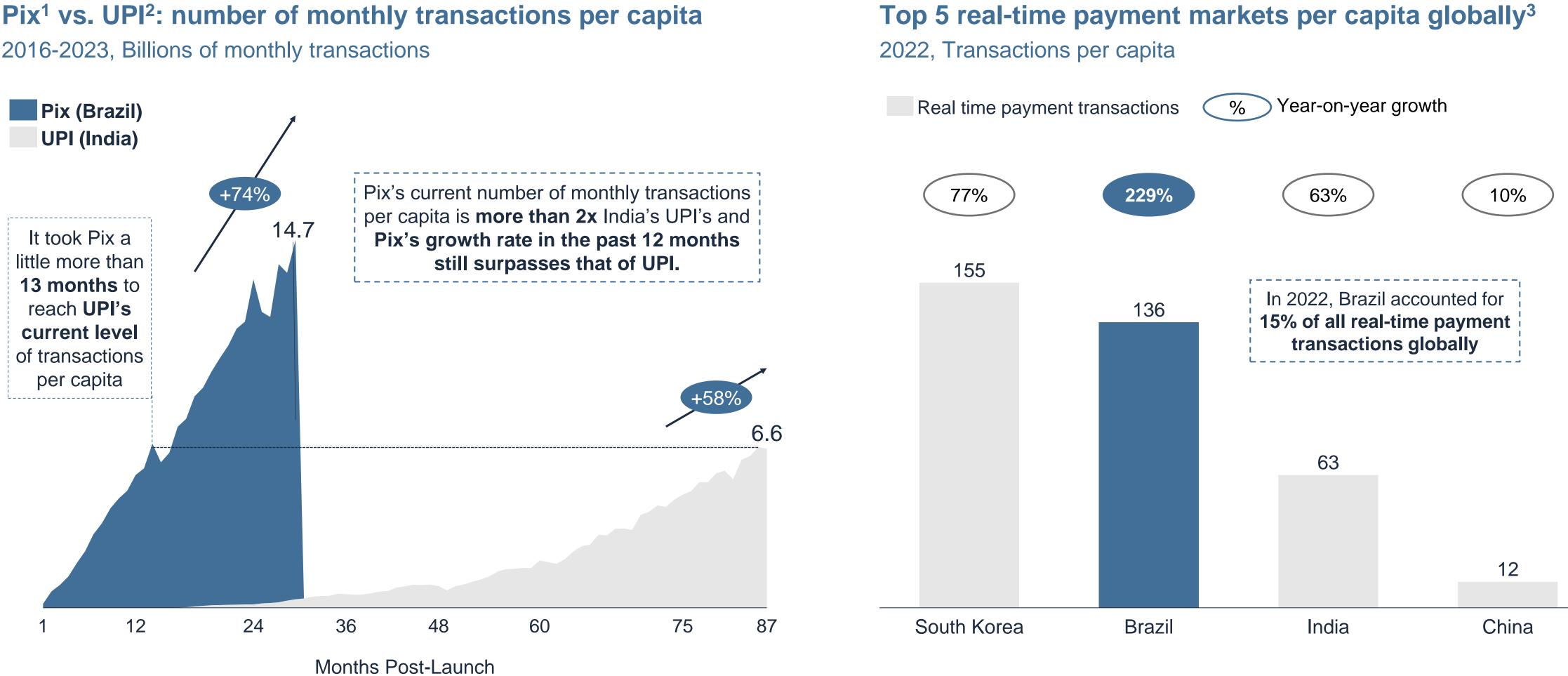
Share per channel for accessing financial services²





Global Giant: Usage per capita of Brazil's instant payment system Pix soared to double that of India's UPI's

Pix¹ vs. UPI²: number of monthly transactions per capita 2016-2023, Billions of monthly transactions



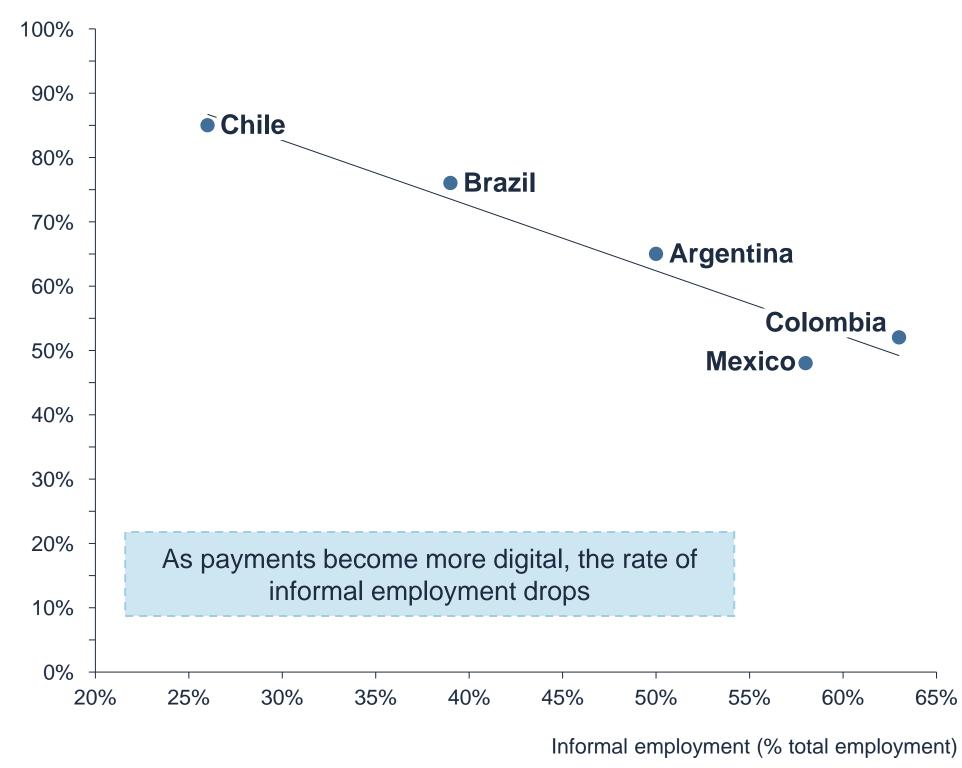




Flywheel of development: Adoption of digital payments correlates with formalization of labor and access to credit

Digital payments¹ and labor informality²

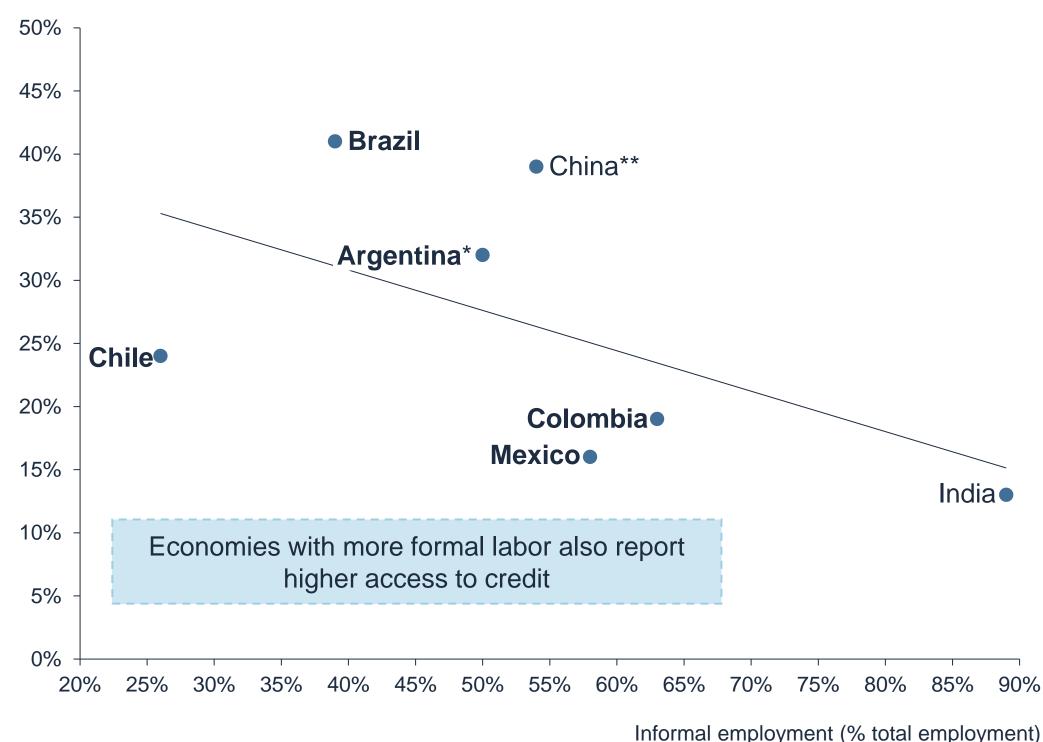
2023, % of population and % of total employment



Digital payments (% of population age 15+)

Notes: (*) Labor informality data estimated by OECD (2020); (**) Labor informality data estimated by the Institute of Chinese Studies (2020); Sources: (1) Central Bank of Brazil; (2) World Bank; (3) World Bank Fintex Database

Formal borrowing³ and labor informality² 2021, % of population and % of total employment



Borrowed money from a formal financial institution (% of population age 15+)

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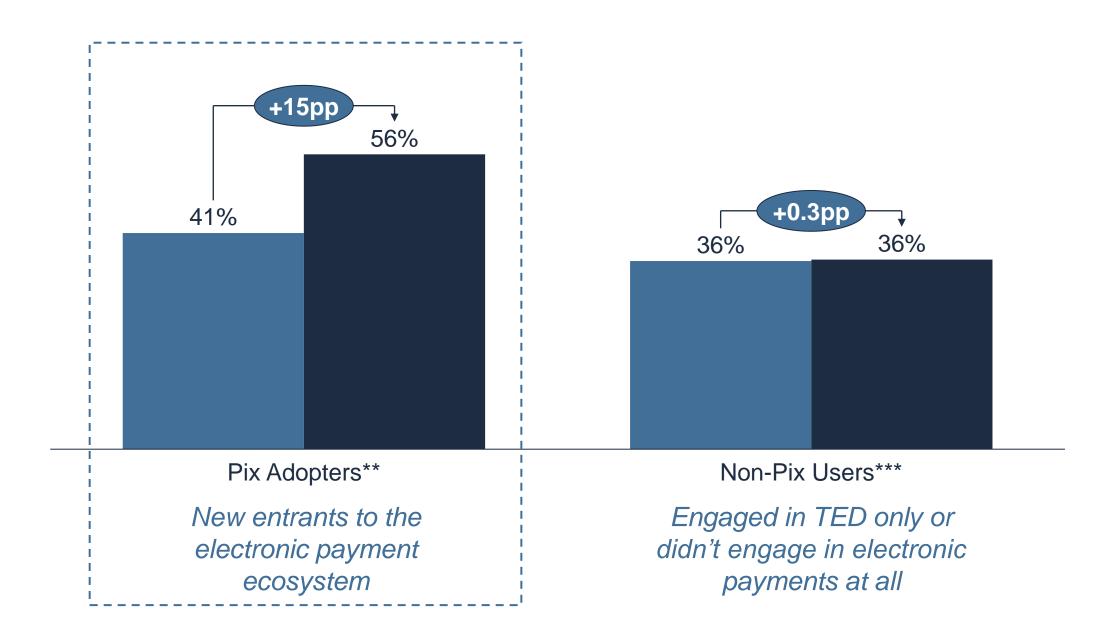


Rising tide: Pix adoption is boosting access to credit and upcoming credit functionalities may challenge credit cards

Consumer participation in the credit market¹

% of borrowers by financial inclusion status the month of Pix launch

Nov-19 Dec-21

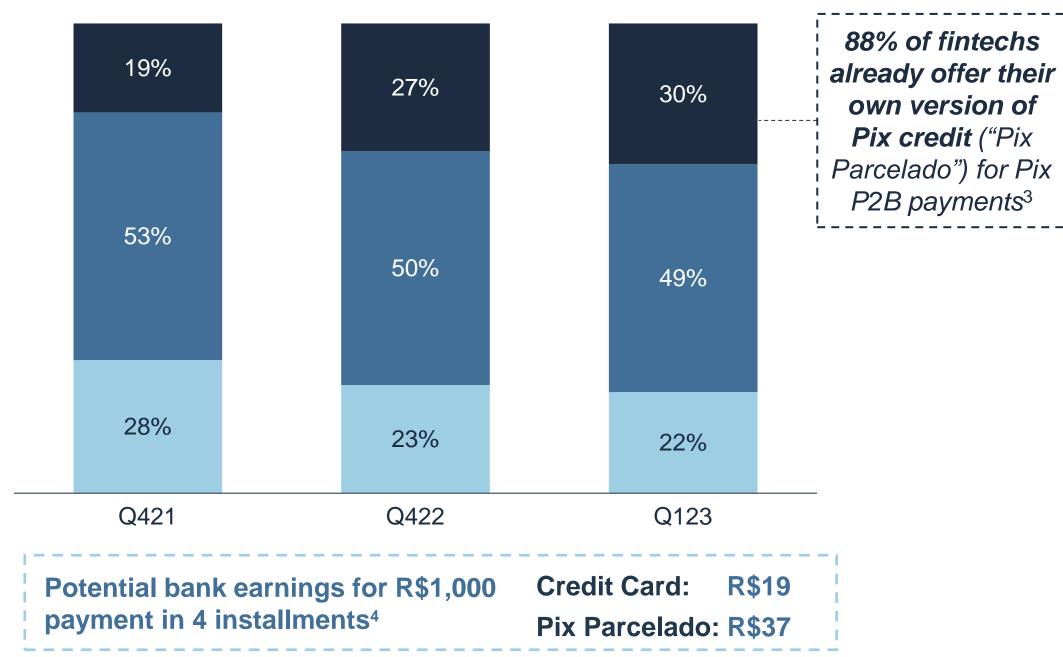


Notes: (*) Peer-to-Business, (**) Individuals who were not using the TED payment system (equivalent to a wire transfer) in the 12 months prior to Pix launch but have made at least one payment with Pix in the 14 months after; (***) Individuals who haven't adopted the Pix payment system. It comprises those who continued using the TED system or didn't engage in any electronic payments, including Pix, in the 14 months following launch. Sources: (1) Central Bank of Brazil "Banking Economy Report" 2021; (2) Central Bank of Brazil; (3) Gmattos Payments Study 2023; (4) UBS BB

Pix P2B* vs. Credit and Debit Card Volumes²







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On the heels of Pix, Brazil has rolled out an ambitious open banking agenda, which extends much beyond data sharing

Brazil's Open Banking Agenda

Ongoing implementation; each phase at a different stage of roll-out

Phase 1 Launch: Feb. 2021

Data on Participating Institutions

Participating financial institutions must share standardized information on banking products and services

Phase 2 Launch: Aug. 2021

Customer Data: Information Sharing Pilot Customers can now allow financial institutions to have access

to registration and transactional data

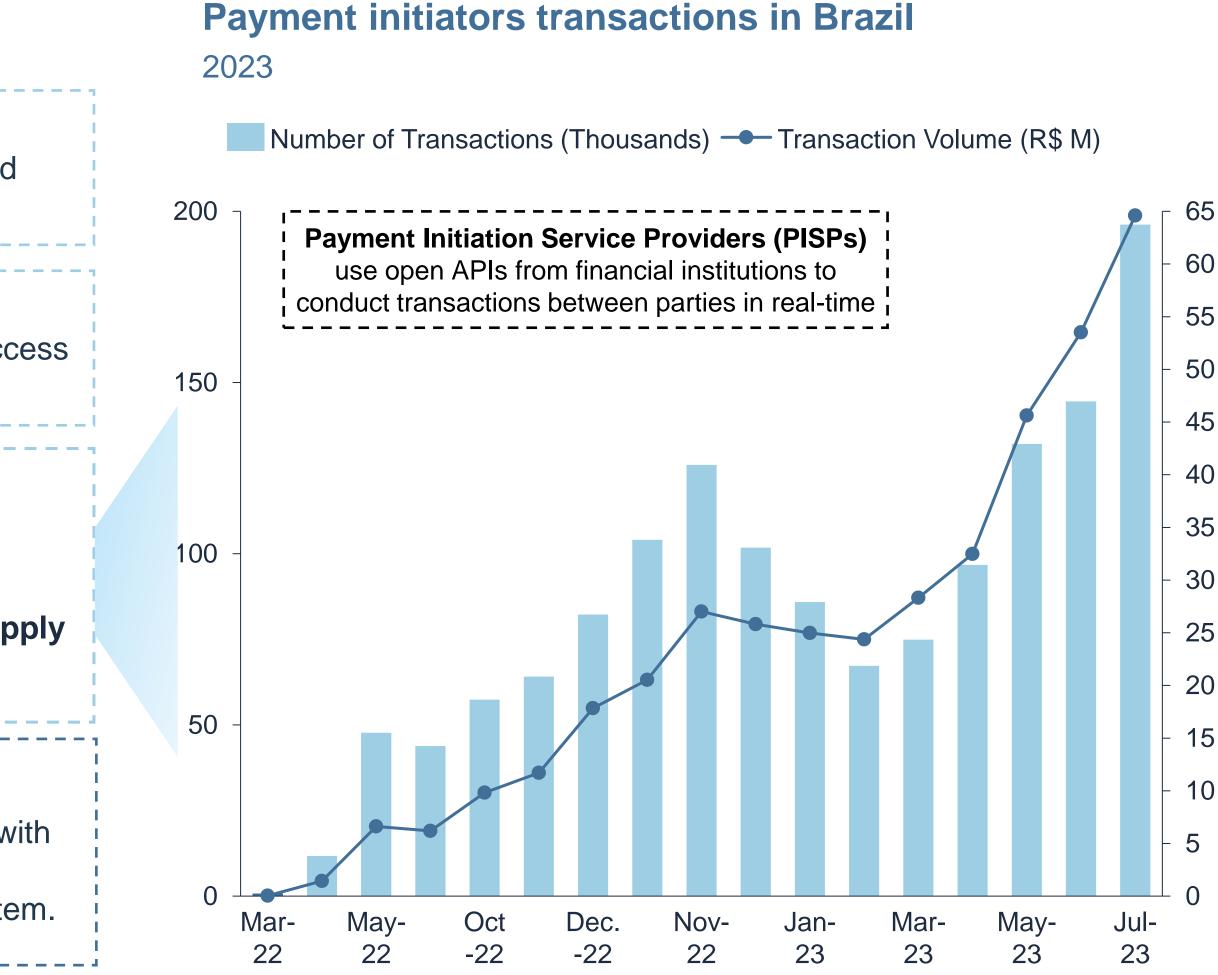
Customer Access: Open Banking meets Pix

Phase 3 Launch: Oct. 2021

Consumers begin to have access to services such as payments and credit outside the channels of financial institutions. Companies from different fields can now apply to become payment initiators

Phase 4 Launch: Dec. 2021

Beyond Banking: The Beginning of Open Finance Consumers will be able to control and share information with a range of companies outside of traditional financial institutions that now constitute the Open Finance ecosystem.





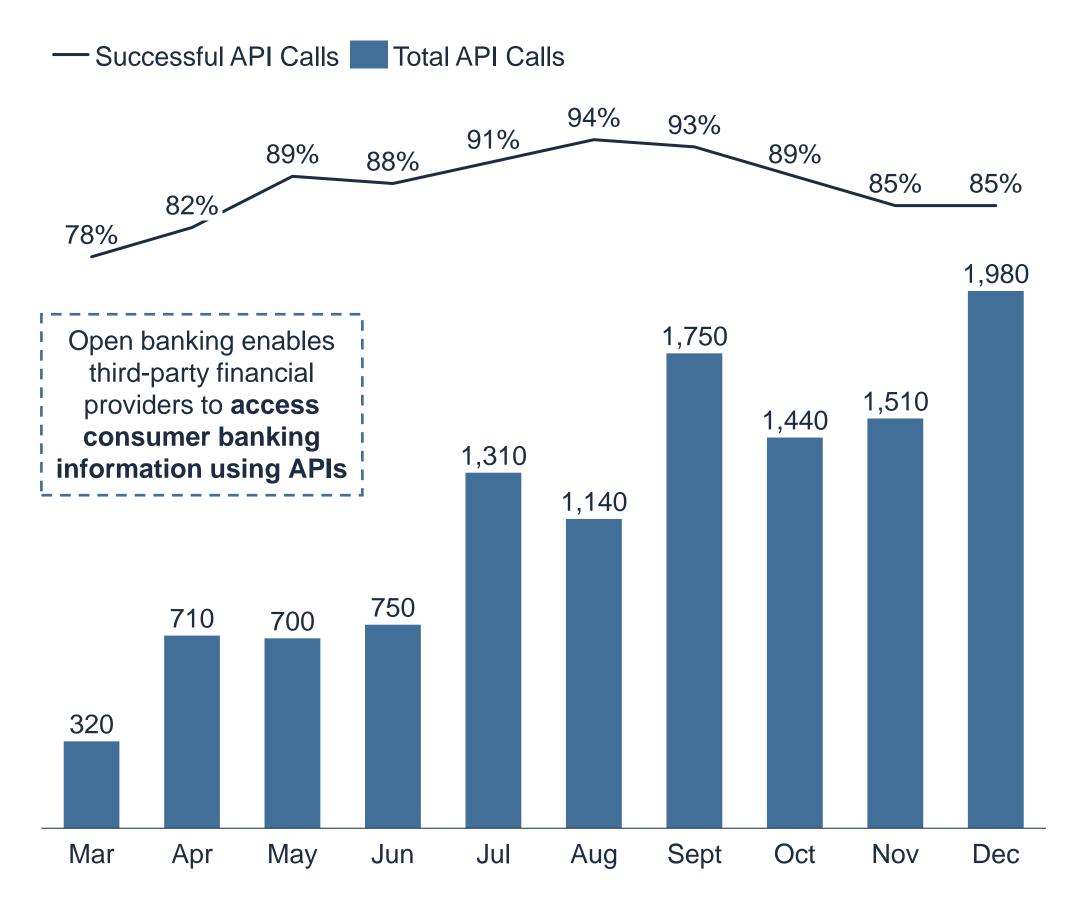




While open banking uptake is rising, data sharing remains challenging and uneven across digital and traditional banks

Banking API calls in Brazil¹

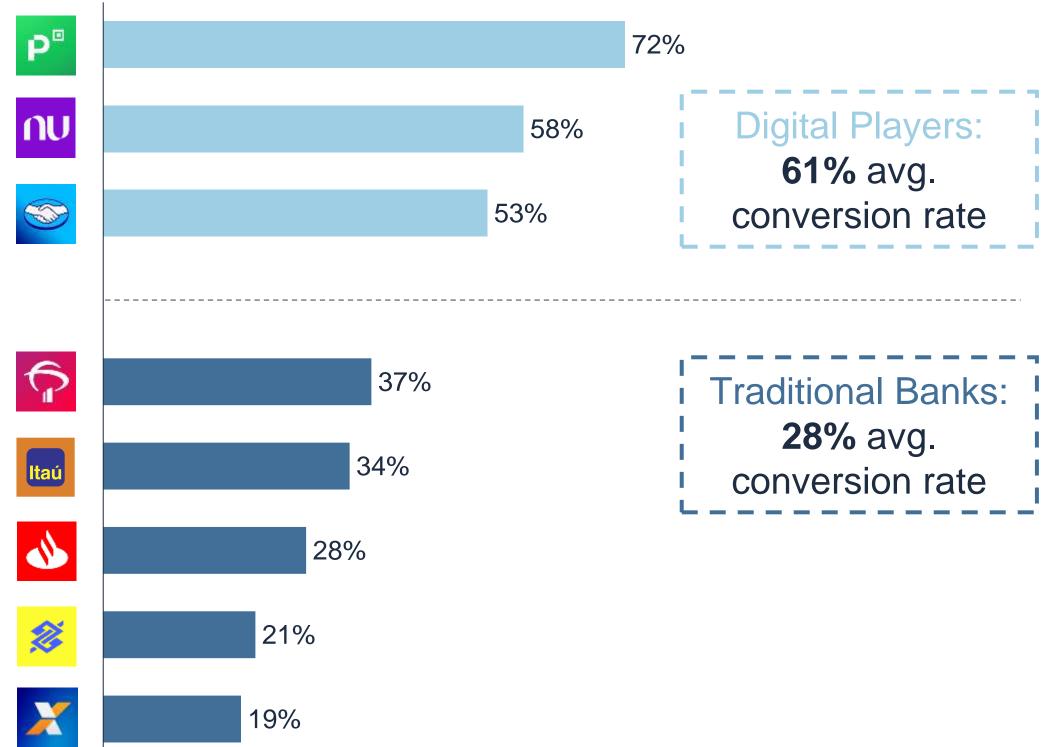
2022, % and MM



Note: (*) Conversion rate: # of users who successfully authorize data sharing / # of users prompted to authorize data sharing Sources: (1) Central Bank of Brazil "Banking Report" (2022); (2) Open Finance Brazil Report (May 2023)

API conversion rate* by financial institution²

2023, % conversion rate



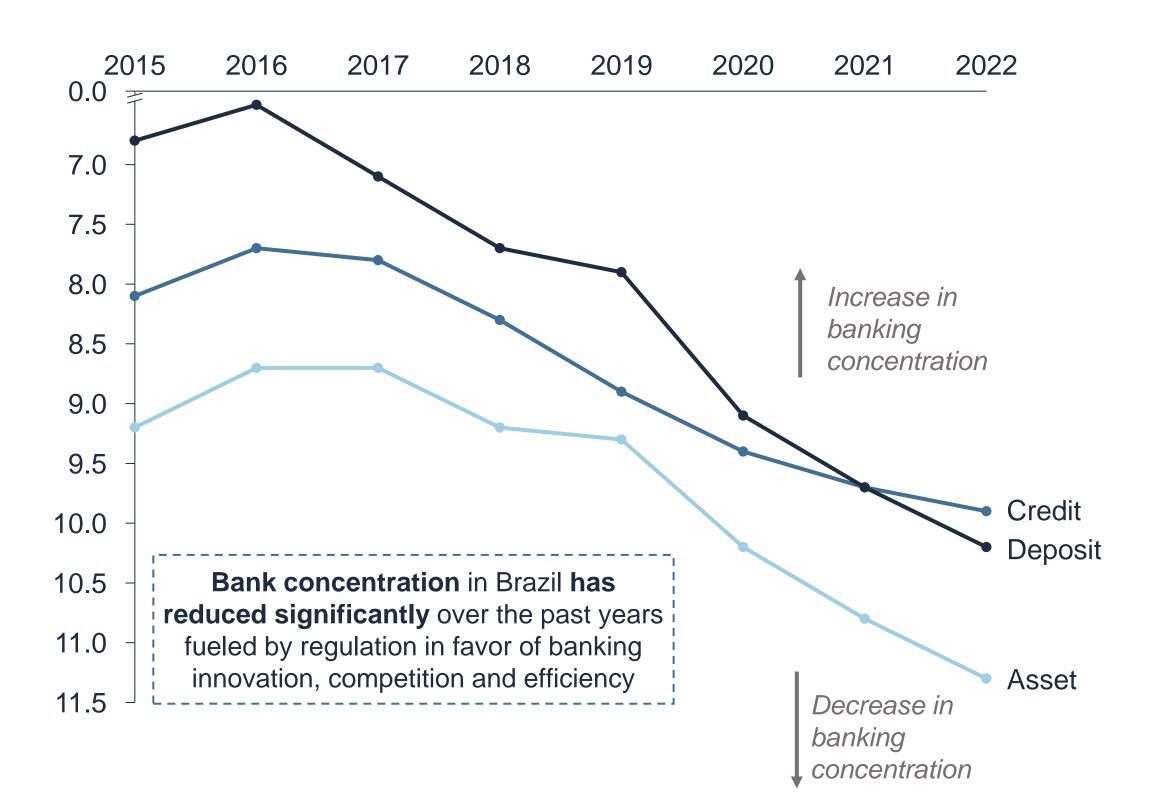




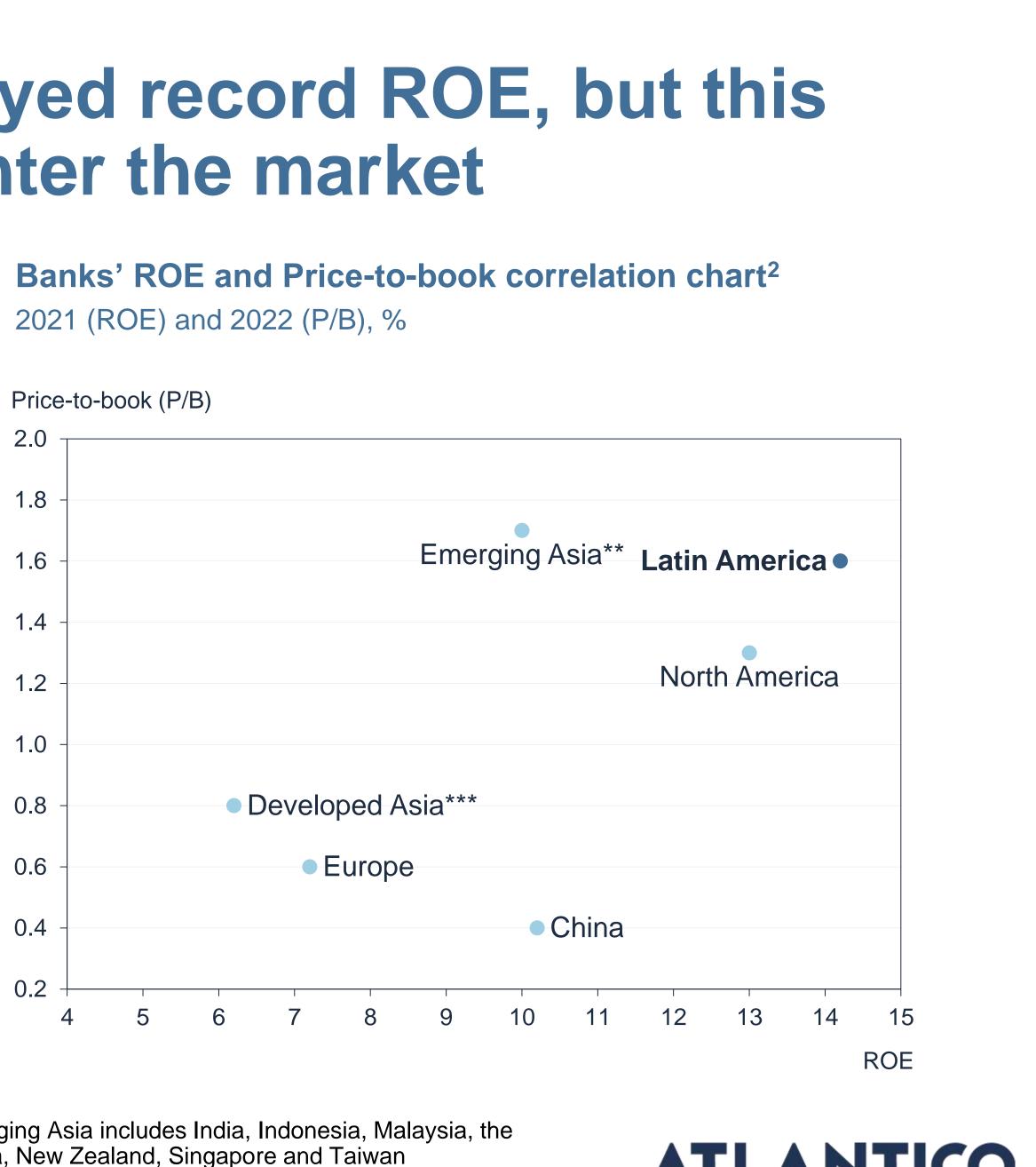
Latin America's banks have enjoyed record ROE, but this could change as more players enter the market

Bank concentration in Brazil¹

2023, HHI (number of institutions, upside down for ease of interpretation)*



Notes: (*) The Herfindahl-Hirschman Index (HHI) is a common measure of market concentration; (**) Emerging Asia includes India, Indonesia, Malaysia, the Philippines, Thailand and Vietnam; (***) Developed Asia includes Australia, Hong Kong SAR, Japan, Korea, New Zealand, Singapore and Taiwan Sources: (1) Central Bank of Brazil; (2) McKinsey & Company, "Banking on a Sustainable Path" (2022)





Greater competition led to a boom in adoption of financial services and a battle for principality* between players

Snapshot 2023	of Brazilian Bank Usage	Principalit 2023	y perceptio
4.3	Banking brands used per person	Incumbent	ts
Consumers ag	ged 25-44 average 4.6 brands while consumers average 5.0	34%	Of incumb them as a either a 1
1_8	Main banking brands per person*	Digital Bar	nks
		17%	Of digital k them as a as either
5.0	Banking products per person		
	ead in accounts, credit and insurance. lead in cards, investments and Pix	NU select	nk stands out a ed as a 1st ba ither a 1st or 2

Note: (*) [Banking] principality refers to individuals' perception of the bank as their main banking institution (term from Google Finance Insights) Google + ATLANTICO

ption across banks

umbents' user base see as a 1st bank and **58% as** r **a 1st or 2nd bank**

ital banks' user base see as a 1st bank and **35%** her a 1st or 2nd bank

Nubank stands out among digital banks: selected as a **1st bank by 42% of clients** and either a 1st or 2nd bank among 71% The Effects of Principality

33%

More products sold to clients with a primary bank

28pp

Increase in NPS from clients with a primary bank

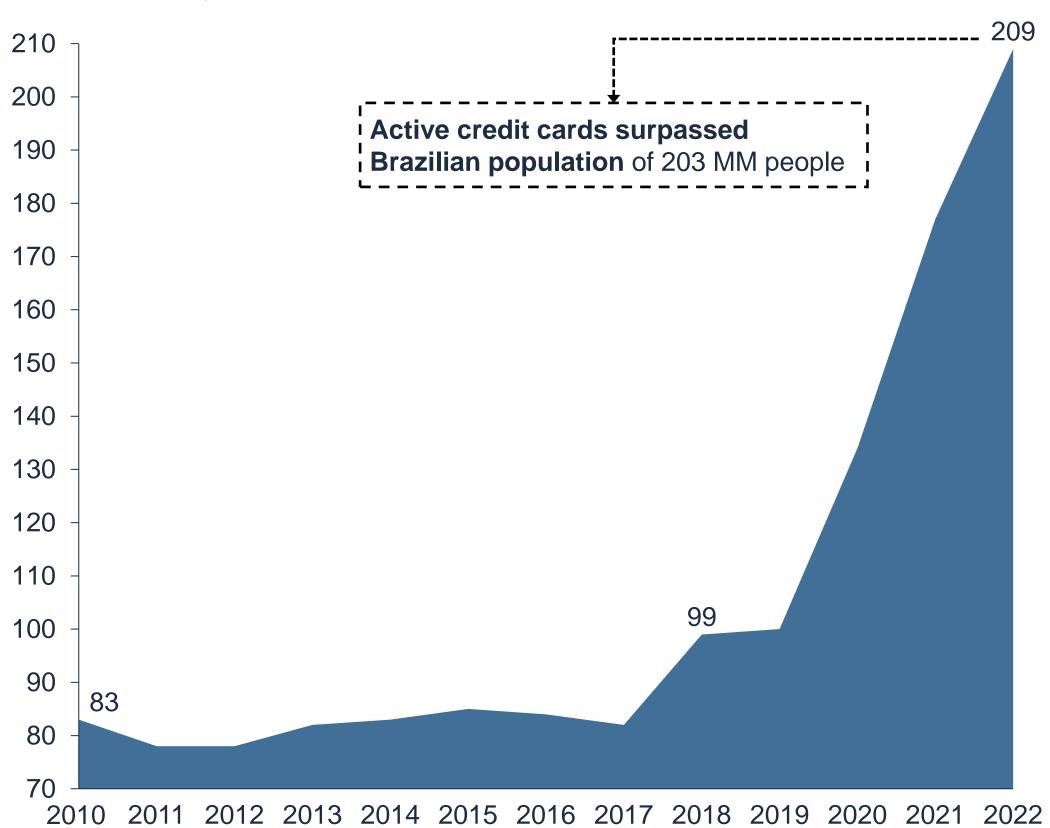
57%

Of Brazilians consider switching primary banks: retention is not guaranteed

A double-edged sword? Greater access enabled increased borrowing, but could lead to more indebted populations

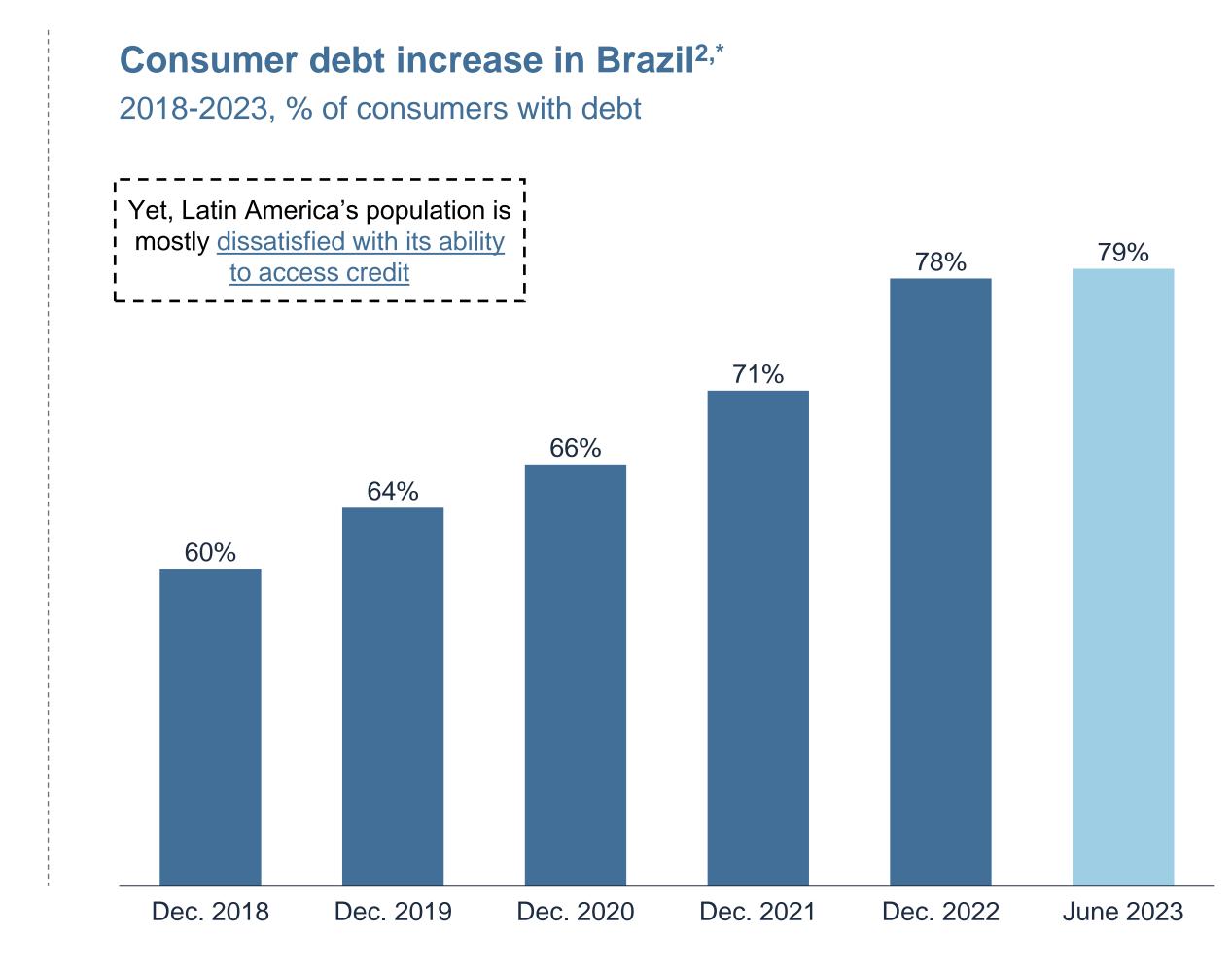
Growth in number of credit cards in Brazil¹

2010-2022, MM



Note: (*)Types of debt considered include credit card, overdraft, post-dated check, payroll loan, personal loan, installment booklets, car financing, home financing and others

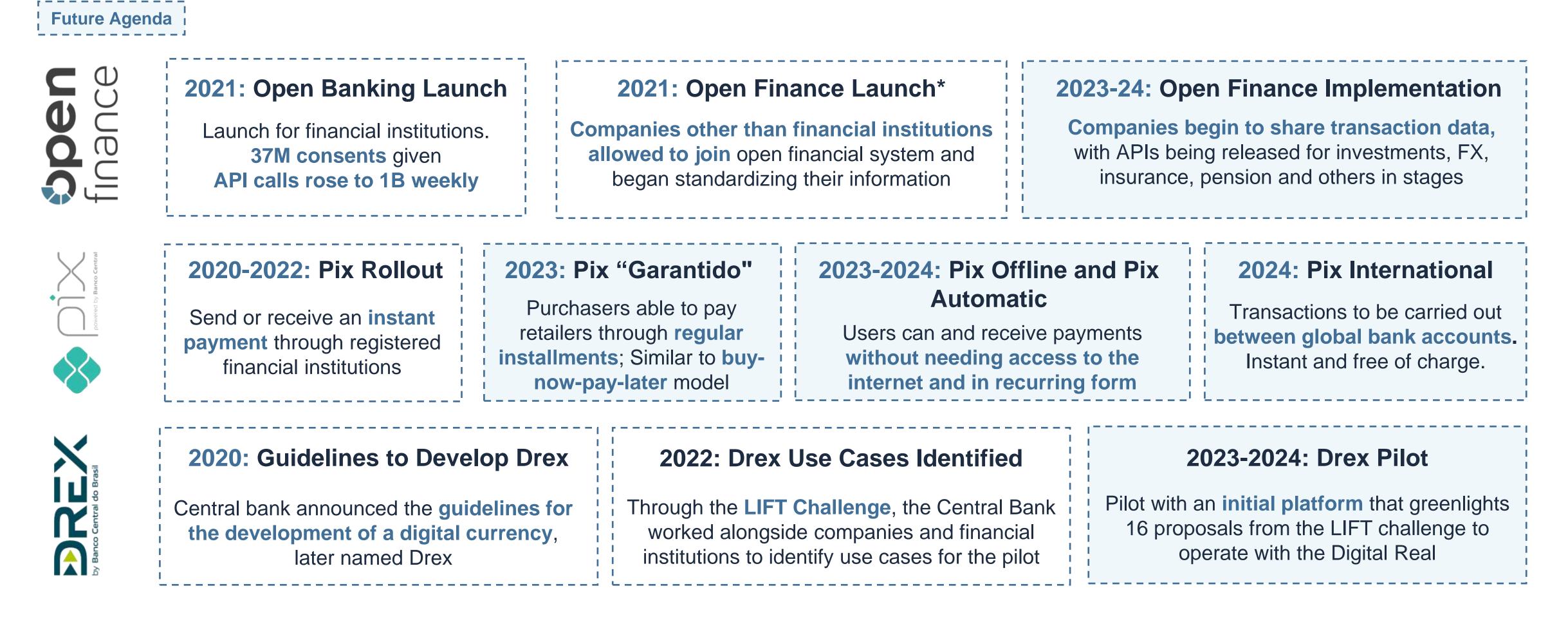
Sources: (1) Central Bank of Brazil; (2) CNC Research on Consumer Indebtedness and Default (2023) 61







Brazil 2.0: Ambitious plans for the digitization of money, Open Finance and Drex are the next frontiers for Brazil



Note (*) With the implementation of Phase 4 of the Open Banking Agenda, the Brazilian Central bank adopted a new name for the Open Banking project: Open Finance. This change reflects the extension of Open Banking outside of traditional banking services to include players such as insurance companies, pension funds, investment platforms, fintechs and Atlantico research

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Role Model: Brazil's success in Pix and Open Banking helped countries in the region to evolve their own initiatives

Brazil's Pix's influence on Mexico's New Payment System¹

	CoDi	Pix	DiMo
	2019	2020	2023
Access Channel	QR code , NFC* or push notifications	QR code, NFC, registered key of payee and others	Registered key of payee (phone number)
Арр	App provided by Banxico and embedded into some financial institutions' apps	Embedded into financial institutions' app	Embedded into financial institutions' app
Participants	Licensed financial	Financial	Licensed financial
	institutions, third	institutions,	institutions, but
	parties can develop	payment	STP** is working
	applications for	institutions and	on offering DiMo to
	payment requests	fintechs	fintechs

Notes: (*) NFC (near field communication) technology allows the transmission of data and information through bringing two mobile devices closer to each other; (**) STP is a participant of the Interbank Electronic Payment System (SPEI) that offers products and services for electronic transfers Sources: (1) Central Bank of Brazil and Bank of Mexico, (2) Central Bank of Brazil and Brigard Urrutia Internal Report

Brazil's influence on Colombia's Open Banking Agenda²

	Brazil Open Banking Agenda 2020	Colombia Decree 1297 2022
Data Sharing	Phase 2: Users can consent to share data between participating institutions	Financial institutions can process and commercialize data with user consent
Third-party access	Phase 3: introduces Payment Transaction Initiators (ITP)	Introduces the figure of a payment initiators
Expansion to Open Finance	Phase 4: expands data sharing to include companies beyond financial institutions	Open financial architecture to allow financial institutions to collaborate with entities from other sectors





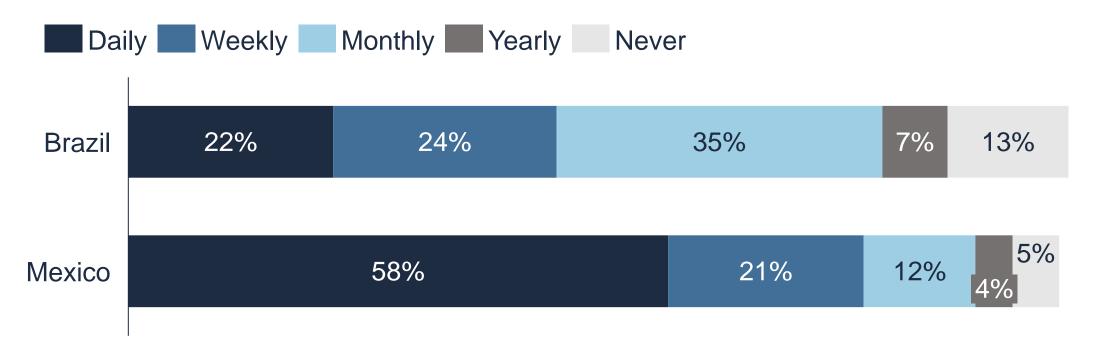
Cash is King: Efforts to digitize money in Mexico have yet to take off, keeping the country heavily reliant on cash

2014	2016
SPEI: Bank of Mexico (Banxico) launches the Interbank Electronic Payment System (SPEI), a centralized system that allows instant transfer of funds between accounts	SPEI extends its working period to 24h per day

Although real time payments continue to grow, Mexico still lags significantly in money digitization

Cash Payments in Mexico vs. Brazil¹

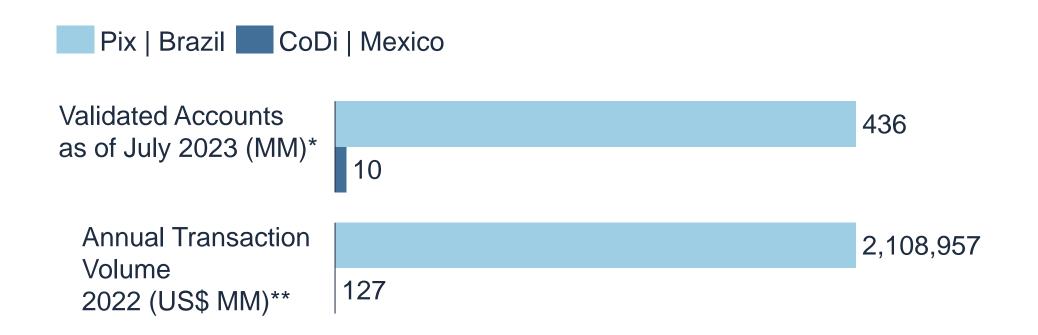
How frequently do you use cash as means of payment?**



Notes: (*) Brazil's numbers are as of July 31st, 2023, and Mexico's are as of July 8th, 2023; (**) Transaction volume adjusted to US\$ from local currency based on 2022 average exchange rate (**) Sample Size: 801 respondents; Margin of Error: ±3 percentage points; Confidence Level: 95% Data Collection Period: July 15th to August 15th, 2023

2019	2020
CoDi: Banxico launches Digital Collections (CoDi), which allows users to make real time payments to merchants by scanning QR codes at the POS, leveraging SPEI	First CoDi integration with a POS terminal

CoDi vs. Pix: Accounts and Transaction Volume²







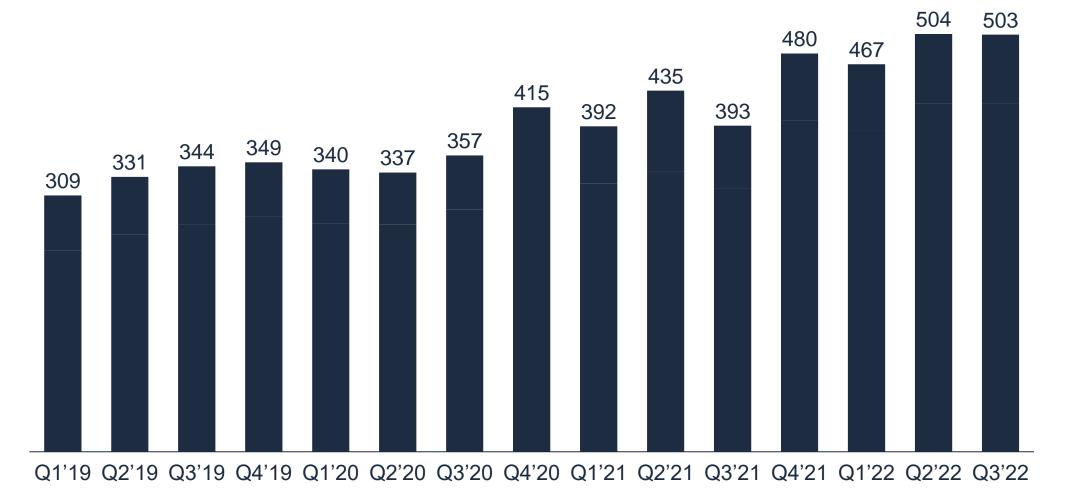
A push from fintechs coupled with Bank of Mexico's launch of DiMo may begin to move the needle on digitalization

Number of Neo Banks in Mexico¹

2022, #



Number of transfers through digital banking⁴ 2019-2022, # MM



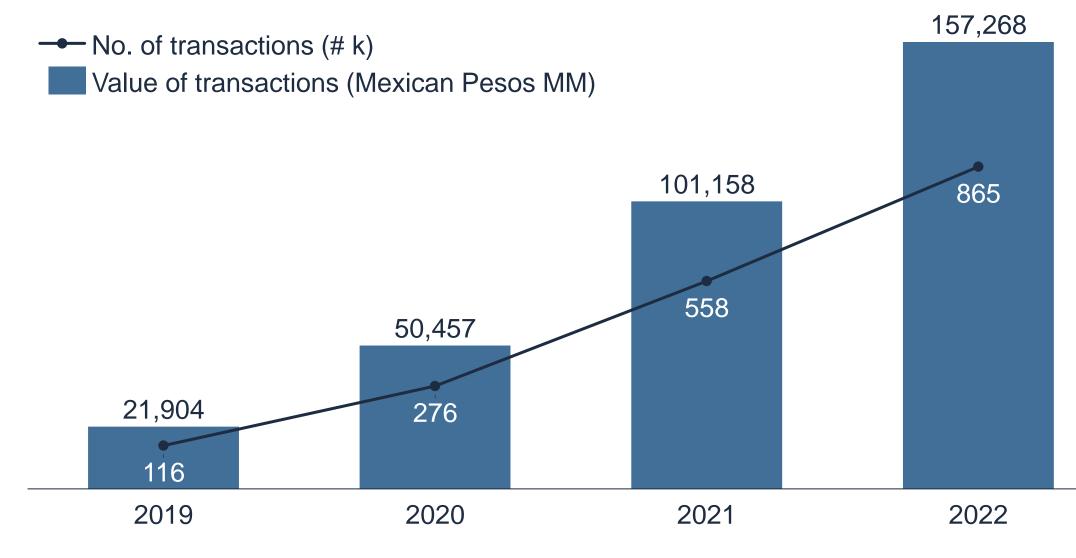


In September, Banxico plans to launch DiMo, a real-time payment system that allows digital transactions only needing the phone number to link the account. It will be added to CoDi and use SPEI

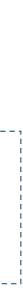
DiMo targets low-amount digital transactions of ~400 pesos (~\$23 USD), which constitutes US\$ 800B+ in annual volume. A successful launch could significantly accelerate Mexico's digital payments ecosystem

Low-amount digital transactions in Mexico³

2019-2022, # in thousands and Mexican Pesos MM











/imagine Artificial Intelligence in the style of Os Gêmeos



AI: The Great Equalizer

In an era where the boundaries between magic and technology seemed to blur, the saga of Artificial Intelligence blossomed like an exotic orchid in a forgotten rainforest. Its roots, tracing back to the intellectual vigor of the 1970s, had slumbered until celestial algorithms and cavernous data vaults catapulted it into cosmic hyperdrive.

In the North, the United States hoisted its flag as a pioneer, symbolized by the resplendent bounty Microsoft bestowed upon OpenAI. This pioneering spirit was echoed in the enchanted halls of Y Combinator, where startups sprouted like magical herbs in a sorcerer's garden.

Latin America watched, its soil ripe and fertile for the seeds of this digital alchemy. Protective spells of government regulation were conjured, and the elusive fairy of venture capital fluttered its wings, albeit hesitantly. In Brazil, the dance had already begun; tech sirens like iFood and Blip pirouetted gracefully, although they had yet to conquer the twin dragons of skill shortage and steep costs.

05

As the dawn of AI colored the horizon, age-old shadows—lack of healthcare, yawning gaps in education—begin to retreat. Clivi's spellwork meandered through Mexico's rural pathways, bringing medical hope. In Brazil, Letrus became a whispering muse to young souls yearning for literacy.

The poetic essence of AI, its true allure, was its ambition to embody humanity's noblest aspirations: providing egalitarian access while threading a note of caution through its coded veins. Thus, across Latin America, a guarded yet fervent hope unfurled its leaves, stretching toward the warm embrace of an uncertain yet tantalizing sun.

Piece on AI: The Great Equalizer in the style of Isabel Allende

Using Command – 52 Billion parameter model by Cohere



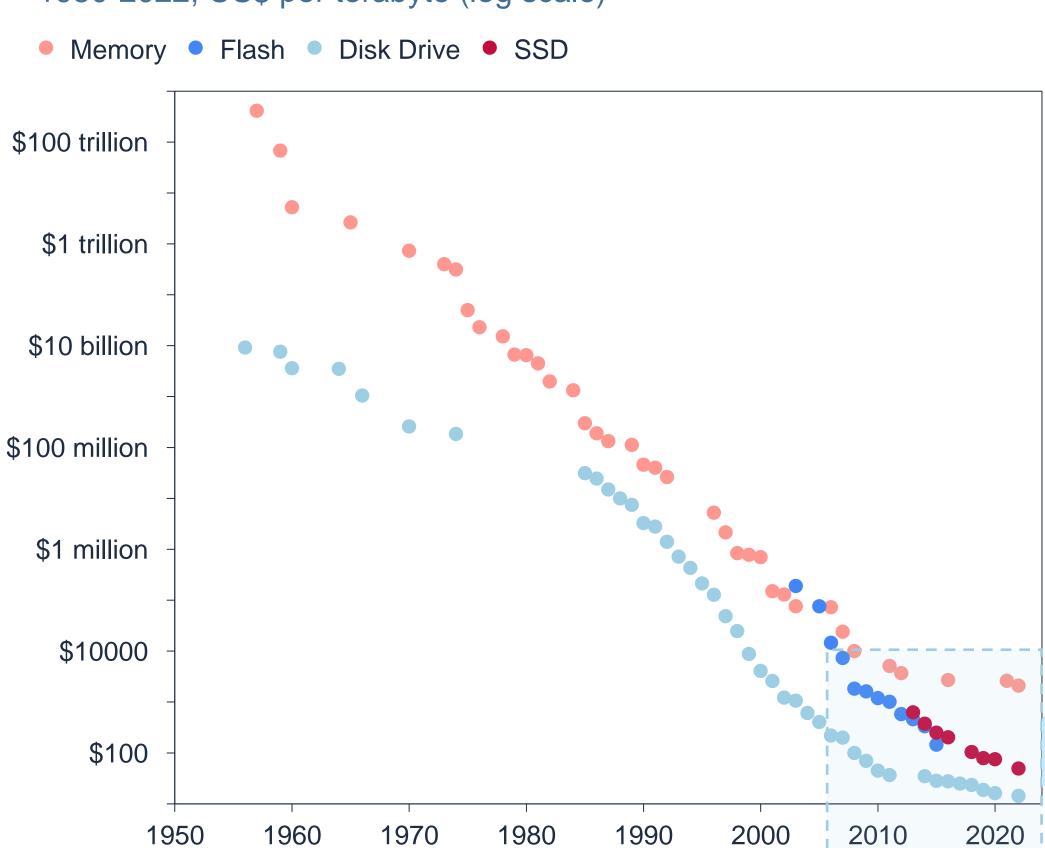






Historically, decreasing costs of storage enabled vast increases in data volumes; software rode the wave of growth

Historical cost of computer memory and storage¹

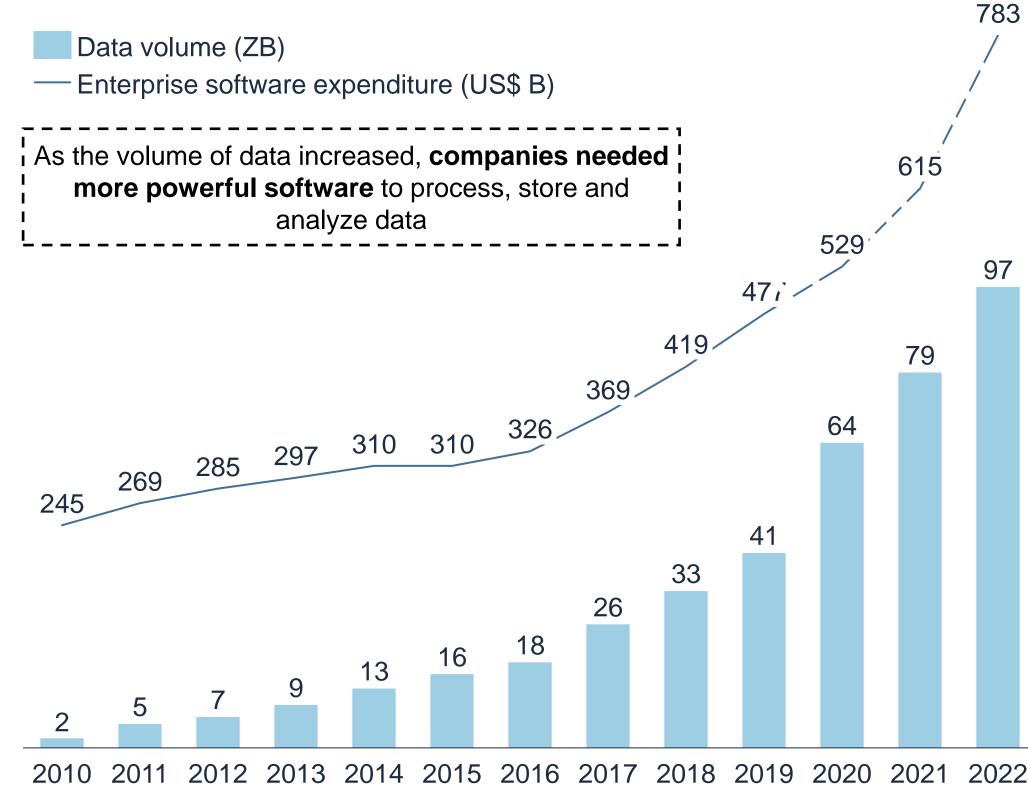


1950-2022, US\$ per terabyte (log scale)

Notes: (*) The volume of data is projected for the years 2020-2022; (**) One zetabyte (ZB) is equal to 1 trillion gigabytes (GB) Source: (1) Our World in Data; (2) IDC; (3) Gartner

Worldwide data consumed, created, copied, and captured^{2,*} and enterprise software total expenditure³

2010-2022, data in zetabytes (ZB)**, spending in US\$ B



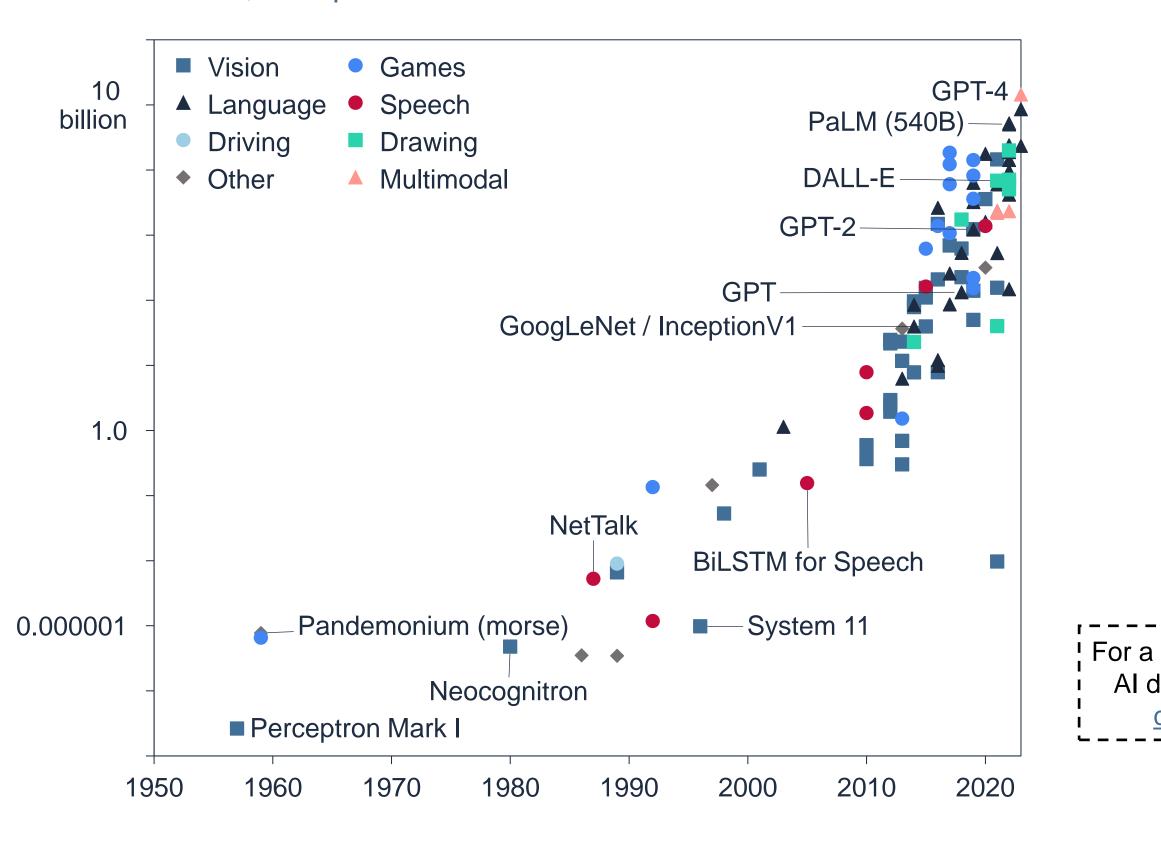




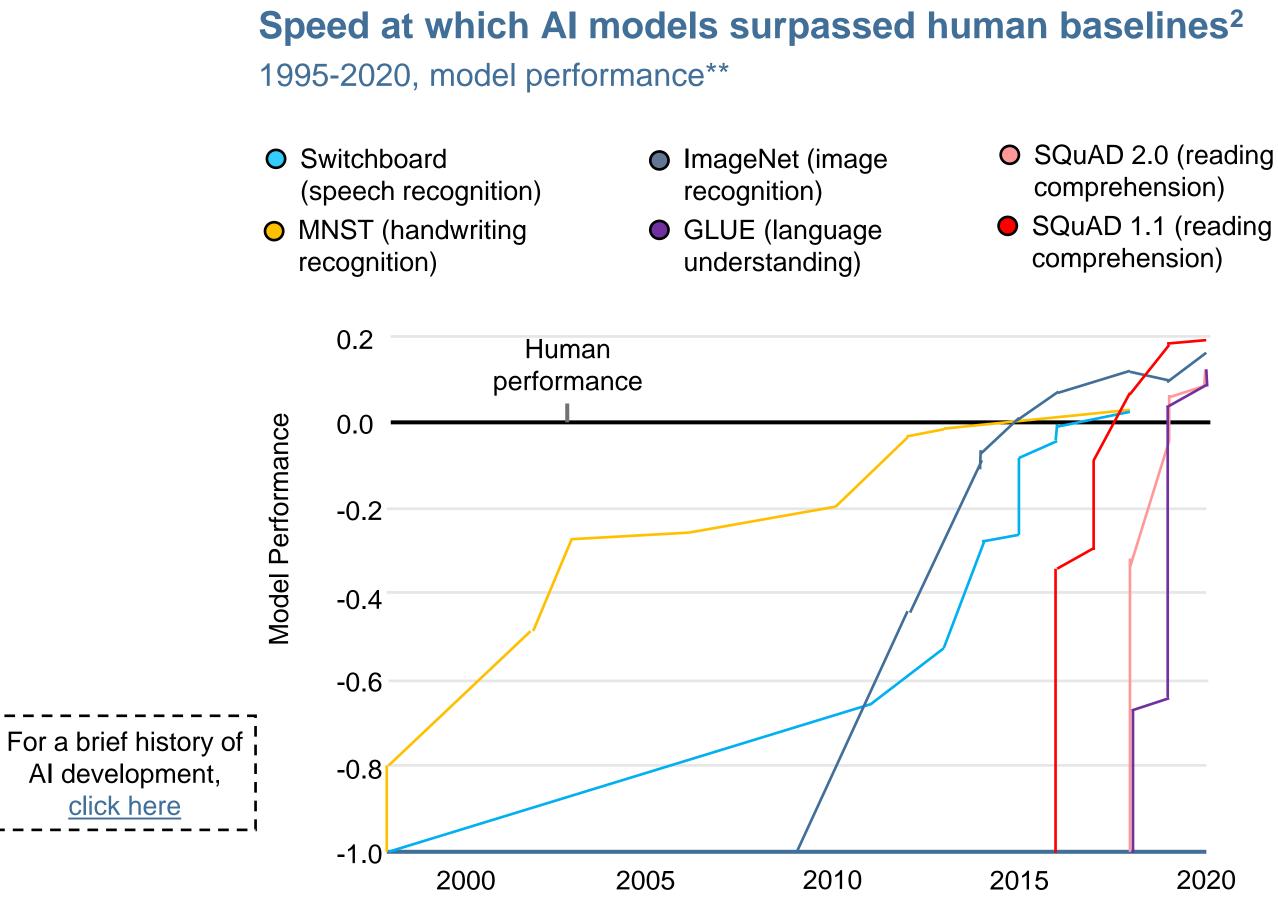
Into Hyperdrive: Better algorithms, larger models, and cheaper compute further accelerated the historic Al trend

Computation used to train notable AI models¹

1950-2023, total petaFLOPs*



Notes: (*) a petaFLOP is a unit of computing speed equal to one quadrillion floating-point operations per second; (**) Performance on popular benchmarks normalized with initial performance at minus one and human performance at zero Sources: (1) Epoch; (2) Science, "Taught to the Test" (2022)



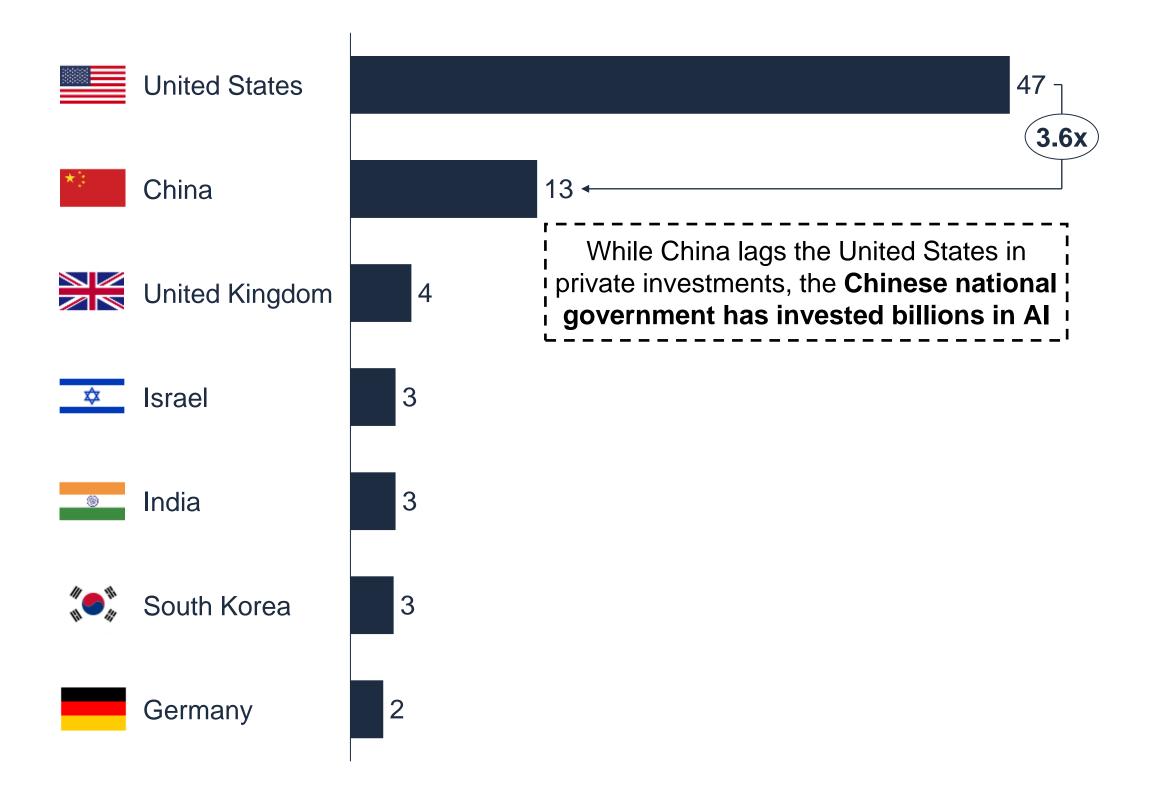




Today, the United States leads in investment volume while the private sector has raced ahead of academia in Al development

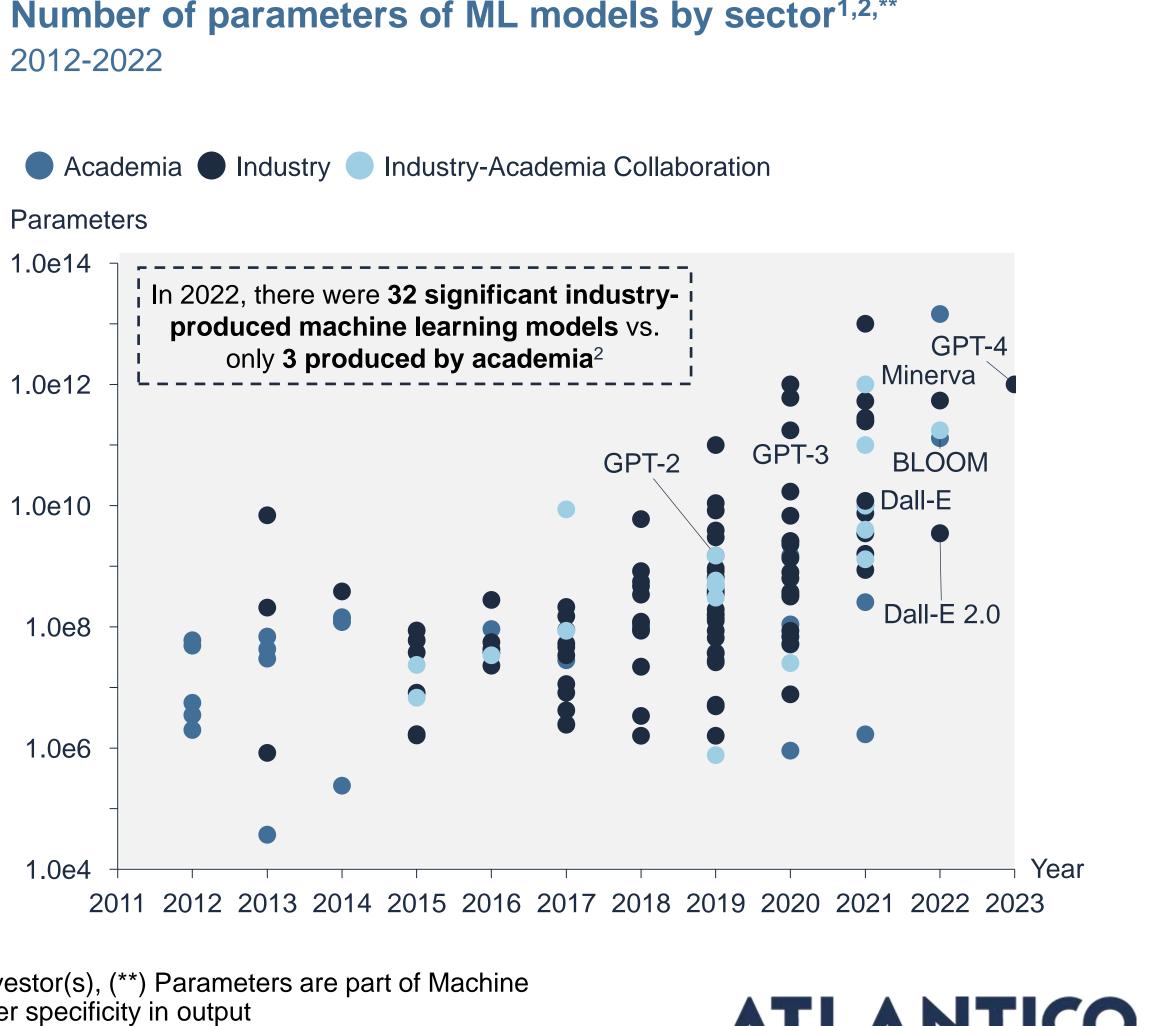
Private Investment in AI by country^{1,2,*}

2022, US\$ B



Notes: (*) Private investments involve a private sale of newly issued securities by a company to selected investor(s), (**) Parameters are part of Machine Learning (ML) models that tailor the model based on data fed into it; generally, more parameters imply higher specificity in output Sources: (1) NetBase Quid (2022); (2) Stanford "AI Index Report" (2023), (3) Federal News Network

Number of parameters of ML models by sector^{1,2,**}

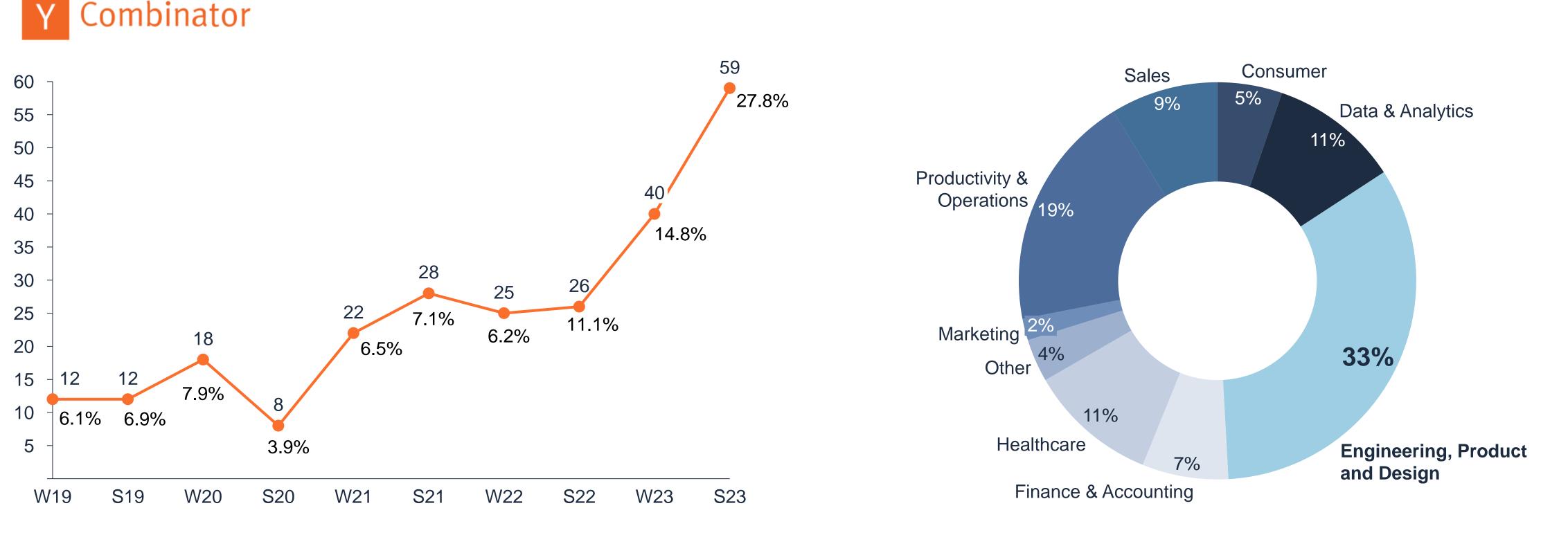




The proportion of AI startups nearly doubled in YC's* latest batch, with a total of 59 Al companies, or 27% of total

Y Combinator investments in AI companies¹

2019-2023, number of companies, % of total YC investments



Note: (*) Y Combinator is widely recognized as one of the world's most respected startup accelerators; it organizes companies into two batches per year (Summer and Winter)

Sources: (1) Y Combinator; (2) Atlantico analysis

Y Combinator Summer 2023 AI companies by category^{1,2} 2023, % of AI batch

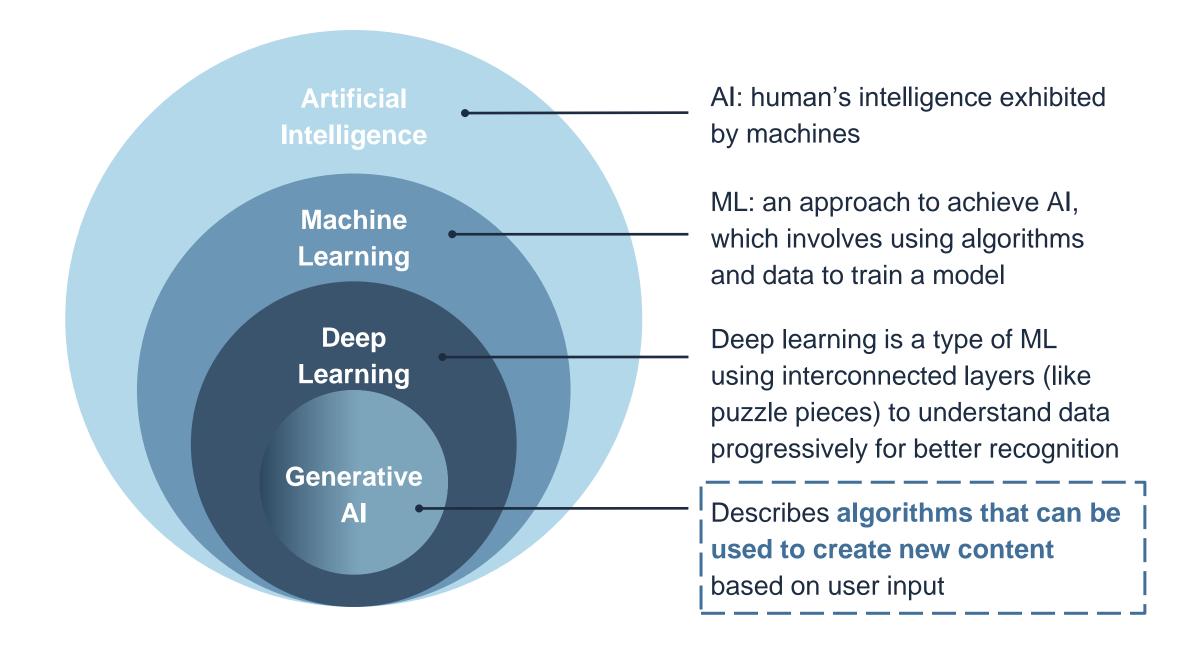






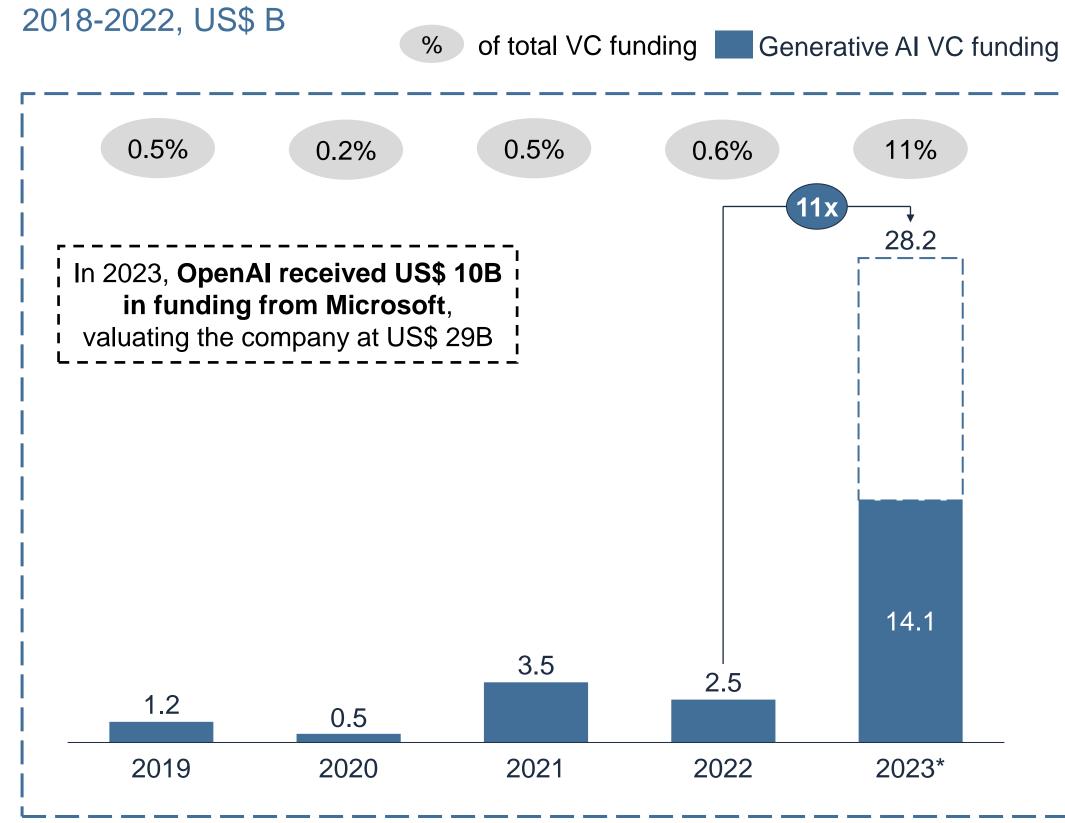
Generative AI broke into public consciousness in the past year, with the advent of ChatGPT and rise in VC funding

The four interacting domains of Al¹



72

Global Generative AI venture funding²









5.1

Regional Impact





Latin America is above the global average for AI readiness, with human capital presenting the biggest bottleneck

The three pillars of the AI Readiness Index¹

Latin America & The Caribbean overall score (out of 100)



Availability and representativeness of data and necessary infrastructure to power Al tools Affordability remains a barrier to improve access to infrastructure. Chile performs the strongest in this pillar



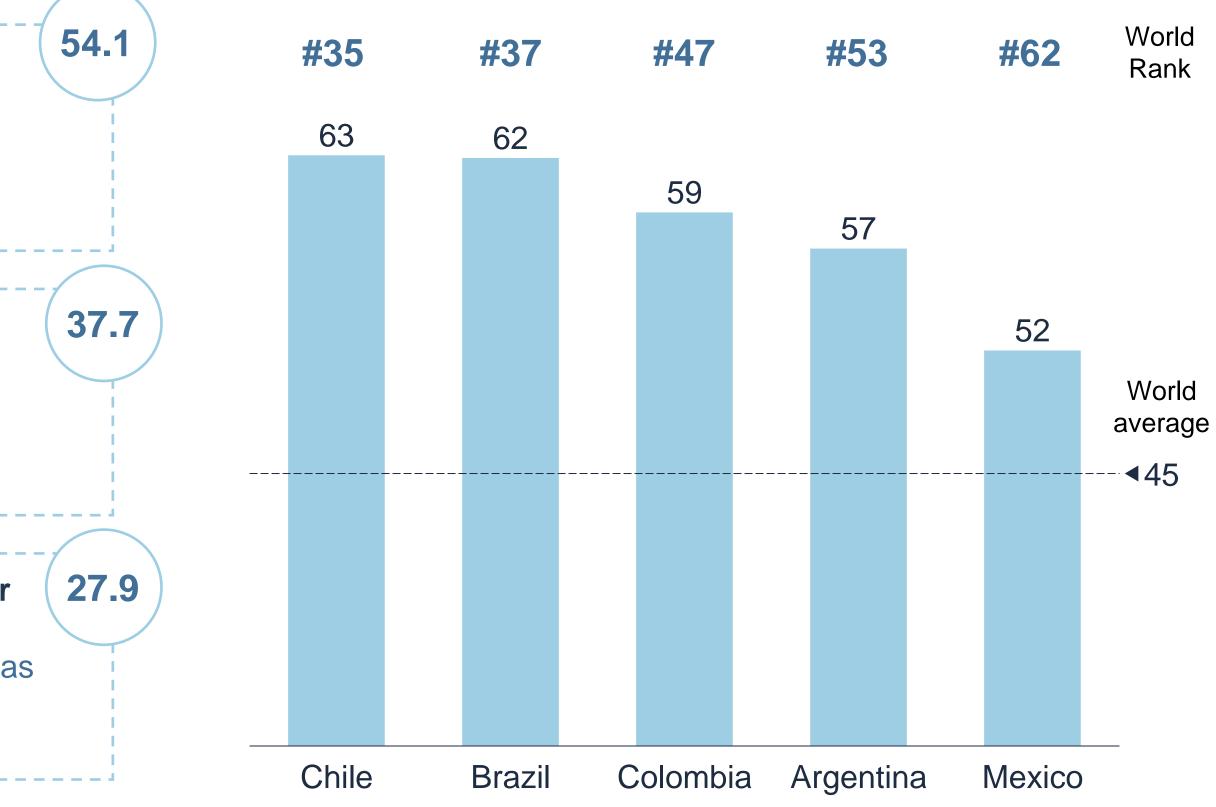
Strategic Vision in Developing and Managing Al supported by regulation, governance and ethics Only 20% of countries in the region published an Al strategy. Colombia performs the strongest in this pillar



Supply of AI tools, flow of research, environment for entrepreneurship and level of human capital

Human capital presents the biggest challenge: LatAm has a young and talented population in need of specialized knowledge in computer science and related fields Al Readiness by Latin American Country¹

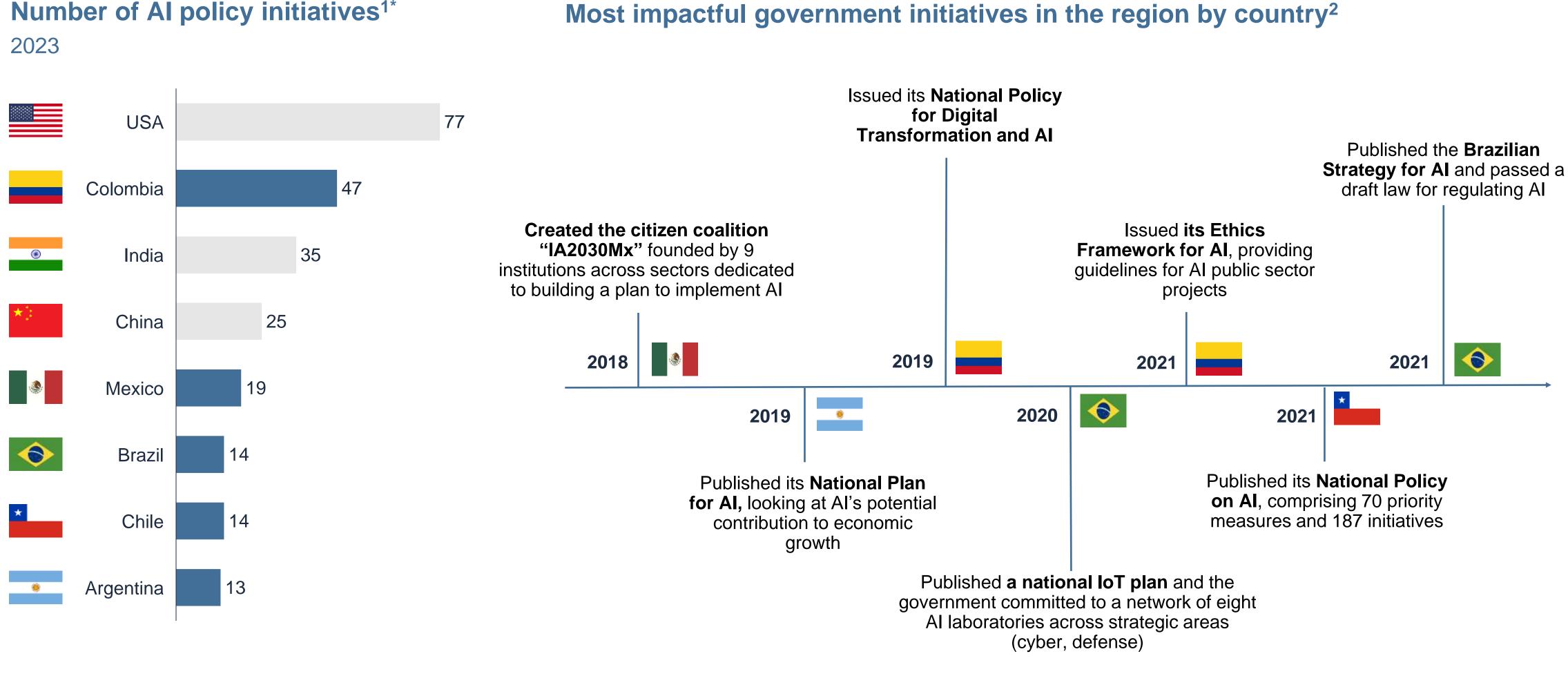
2022, AI readiness Index by country







LatAm governments have been actively drafting new Al regulation; these must carefully weigh risks vs benefits



Note: (*) AI initiatives refer to policies and strategies across Governance, Guidance and Regulation, AI enablers and Incentives and Financial Support Sources: (1) OECD AI Policy Observatory, (2) The Economist & Google "Seizing the Opportunity: the Future of AI in Latin America" (2022)



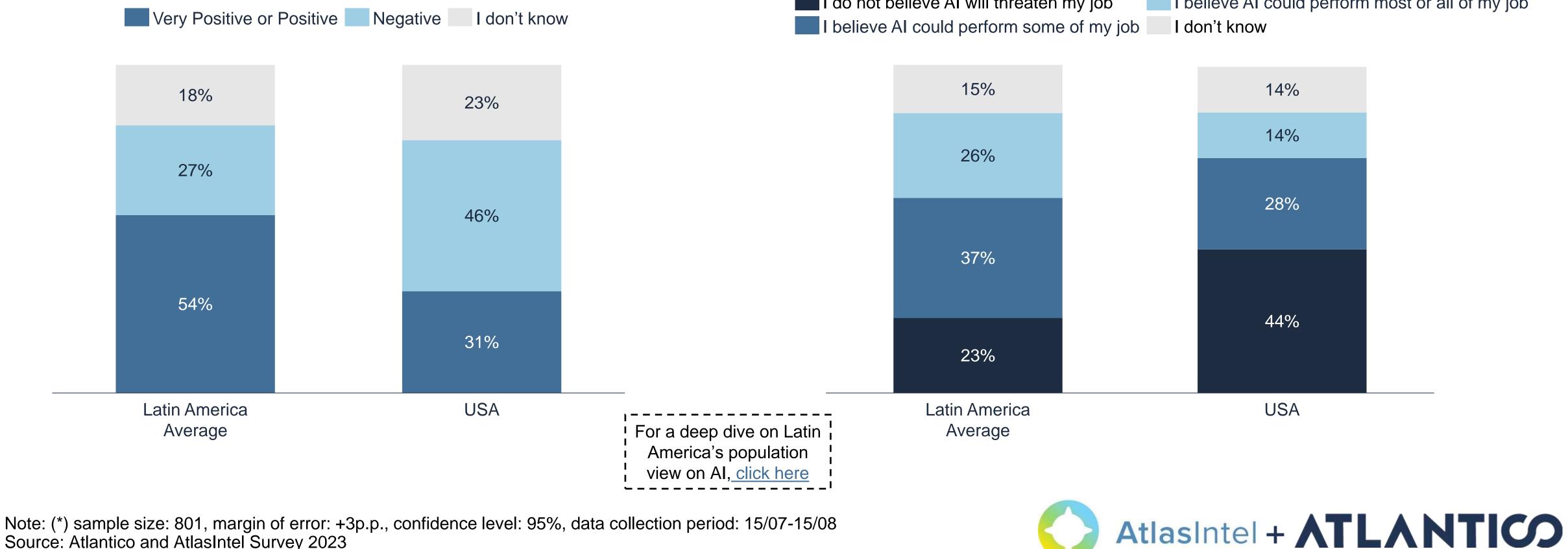


The Latin American population feels optimistic about the impact of AI, although it fears AI will bring some job loss

Impact of AI across selected countries

2023, % of respondents*

Do you think the impact of AI on our society will be positive or negative?



Source: Atlantico and AtlasIntel Survey 2023

Threatening sentiment from AI in selected countries

2023, % of respondents*

Do you believe that your work could be threatened by AI in the near future?

I do not believe AI will threaten my job I believe AI could perform most or all of my job



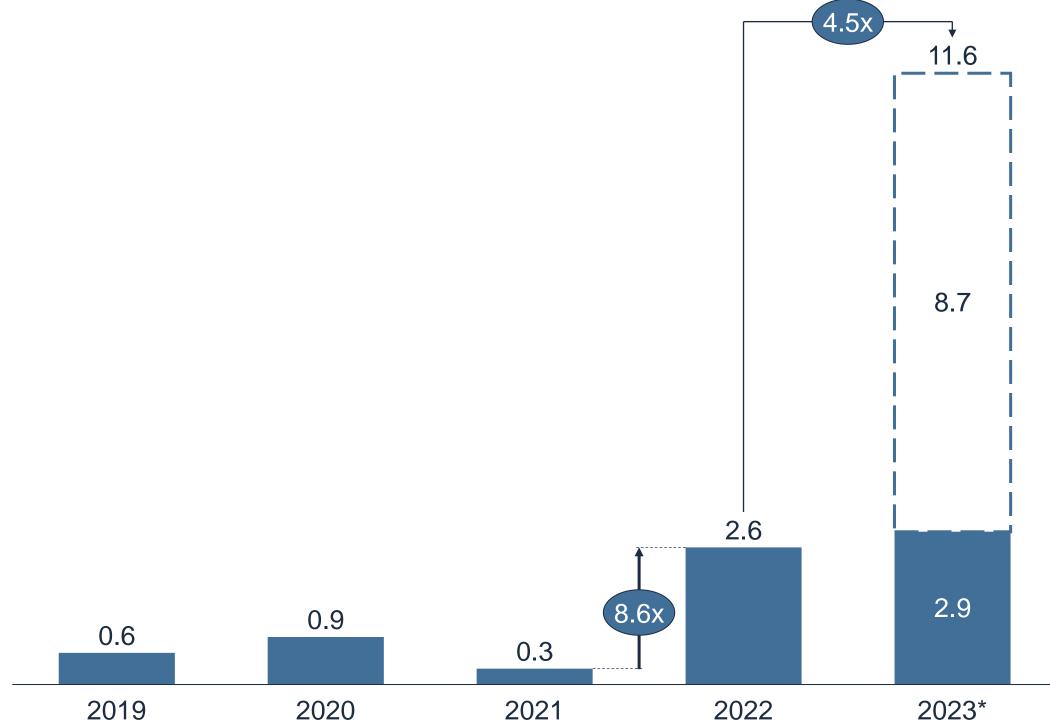


Off to the Races: While venture capital funding for Al in Latin America still lags the US, it has been growing rapidly

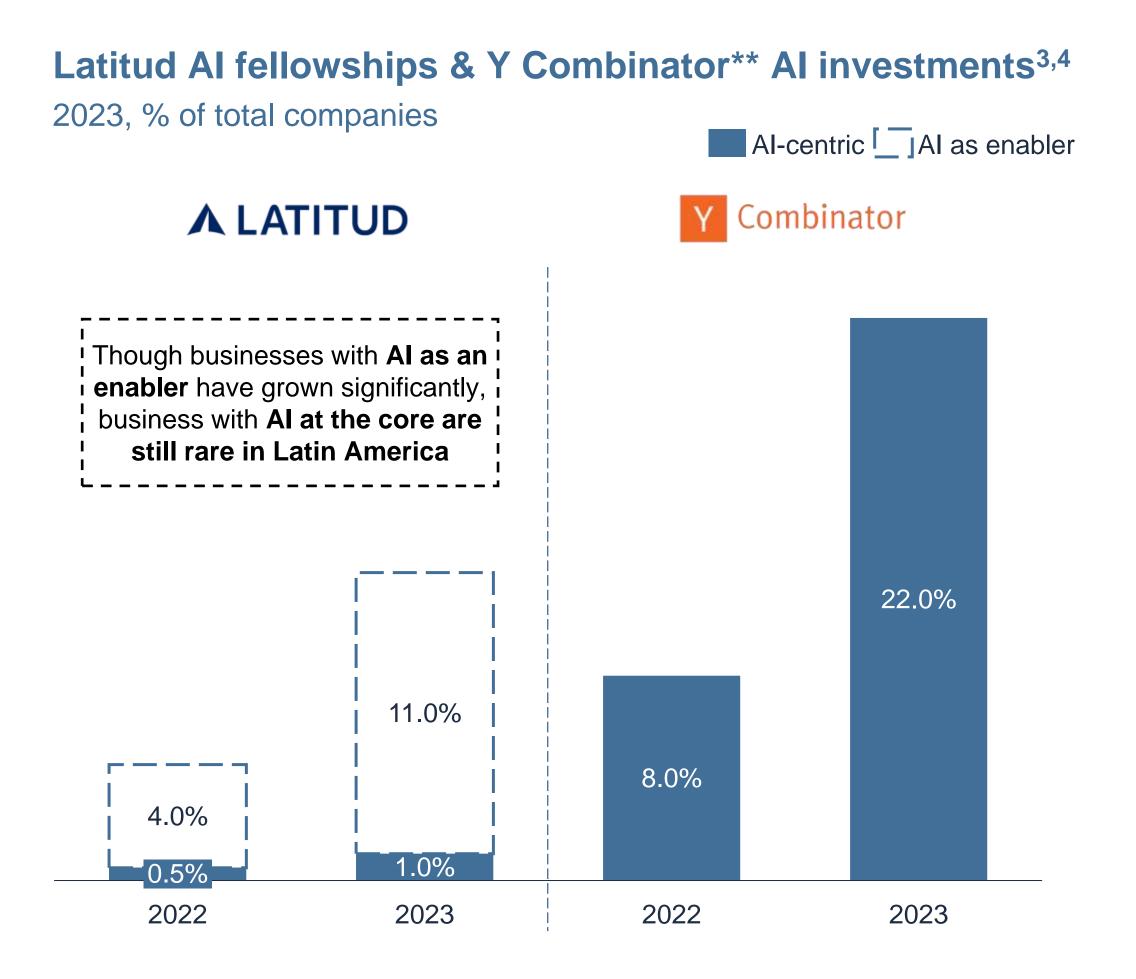
Venture Investment in AI in Latin America^{1,2}

2019- Q1 2023, % of respondents

% of total VC Investment 5 Forecasted investment



Notes: (*) Extrapolated from Q1, (**) YC data considers batches of Winter 2023 and Summer 2023 (as of August 22nd, 2023) Sources: (1) LAVCA AI Investment in Latin America 2019-Q1 2023; (2) LAVCA Industry Data; (3) Y Combinator; (4) Latitud, a platform for top LatAm tech founders





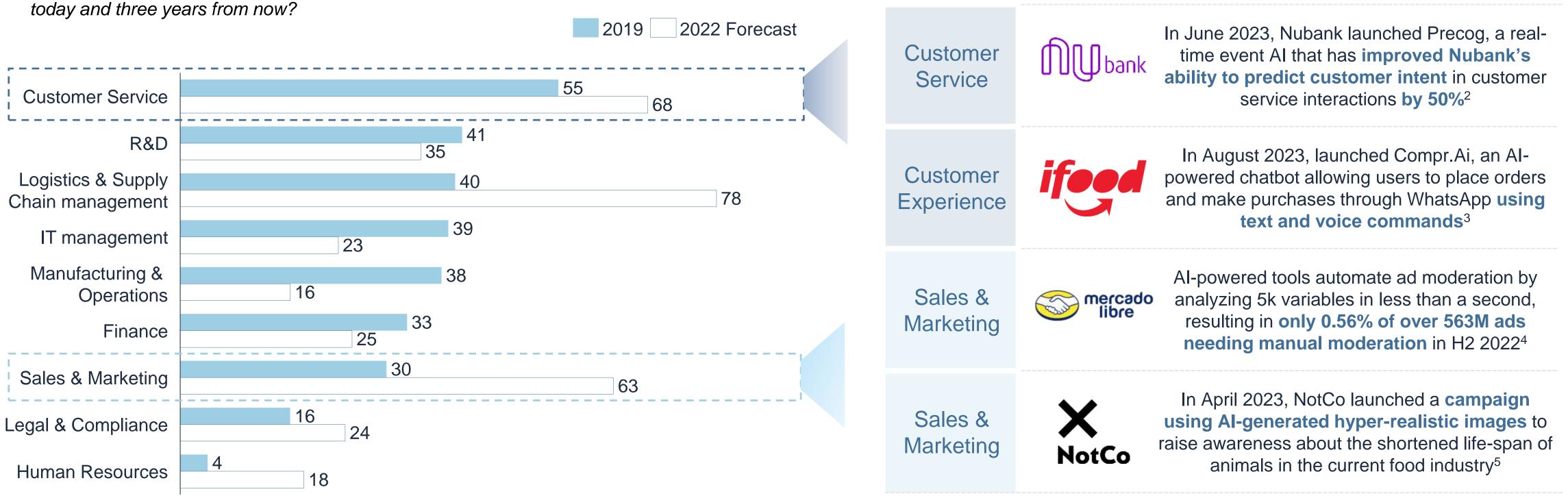


Customer Service and Sales & Marketing emerge as the most prominent use cases for AI in regional businesses

Business areas where AI is used in Latin America¹

2019 vs. 2022, % of respondents

In which three parts of your business are AI technologies being used most actively today and three years from now?



Sources: (1) MIT Technology Review Insights survey 2020; (2) Nubank Editorial "AI at Nubank: how one of the largest digital banks in the world uses artificial intelligence" (2023); (3) iFood Team; (4) Mercado Libre Transparency Report H2 2022; (5) NotCo

Business leveraging AI in Latin America

Case examples

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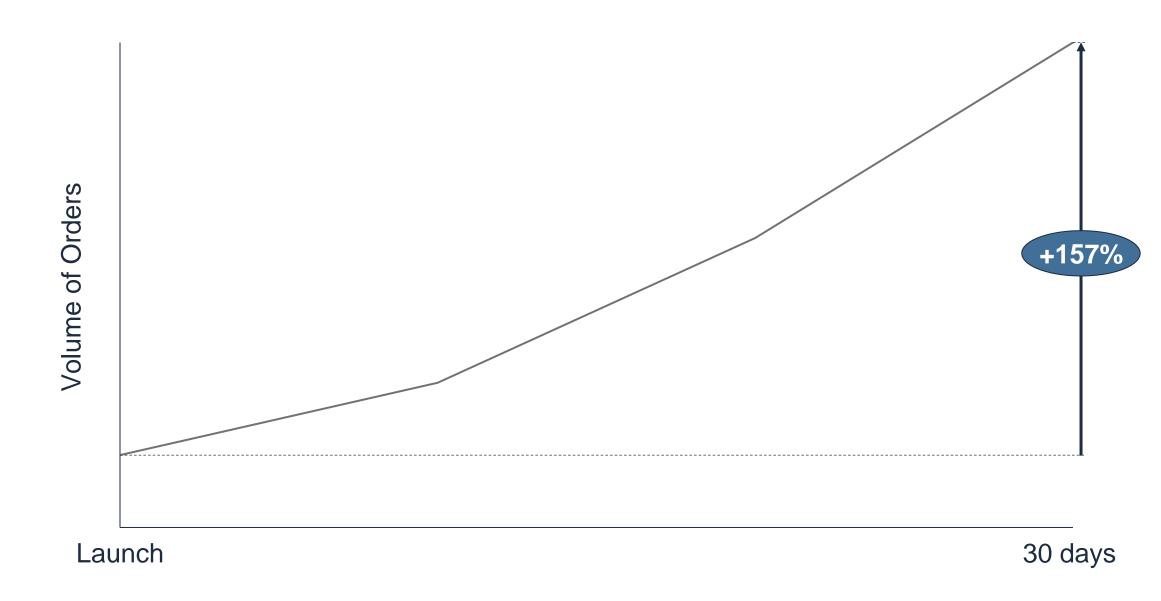
iFood doubled order volume and tripled order conversion in its Al-powered chatbot pilot with supermarkets



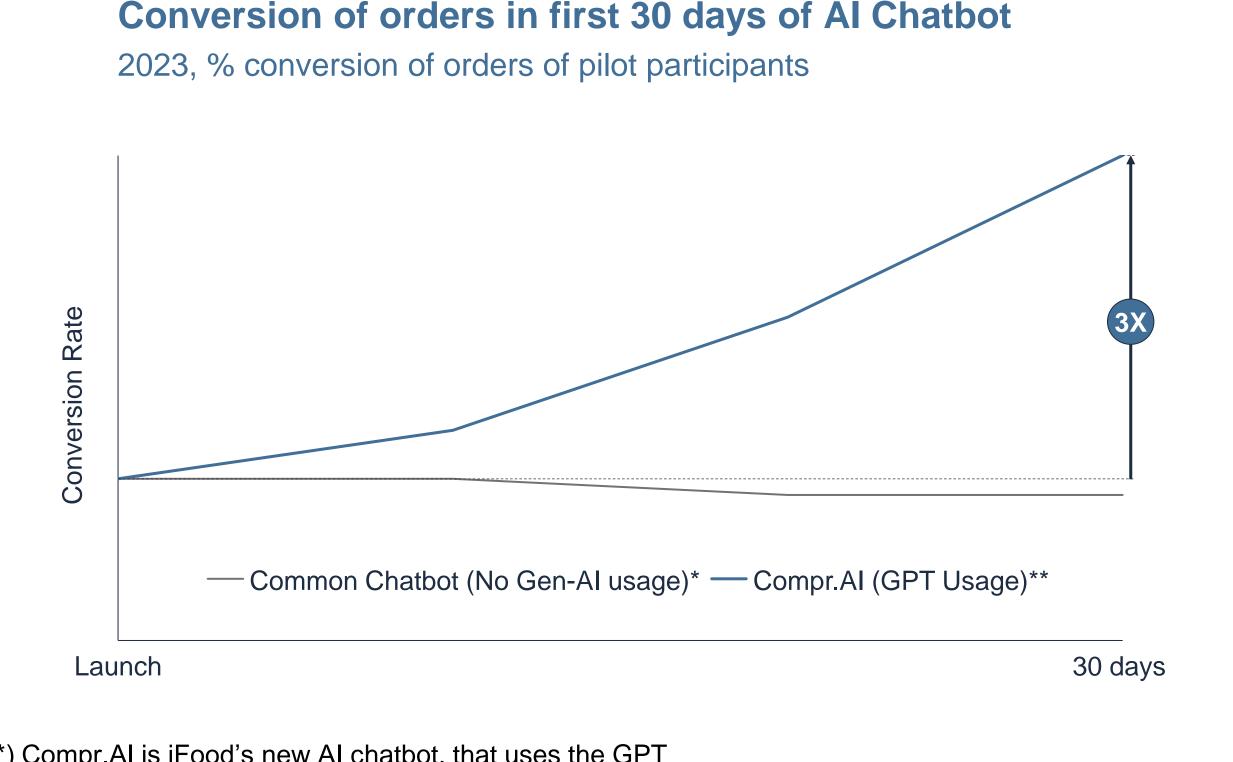
iFood is Brazil's leading delivery platform, handling ~25% of all food delivery orders with nearly 80% market share across online aggregators. Recently, it introduced **Compr.Ai**, an AI-powered chatbot that leverages OpenAI's technology to allow users to place orders and make purchase through WhatsApp using text and voice commands

Volume of orders in first 30 days of AI Chatbot

2023, volume of orders of pilot participants



Notes: (*) Common chatbot is a Whatsapp chatbot that does not use the GPT model to operate; (**) Compr.AI is iFood's new AI chatbot, that uses the GPT model to allow consumers to place grocery orders through Whatsapp, currently available for 20 partner establishments Source: iFood internal data



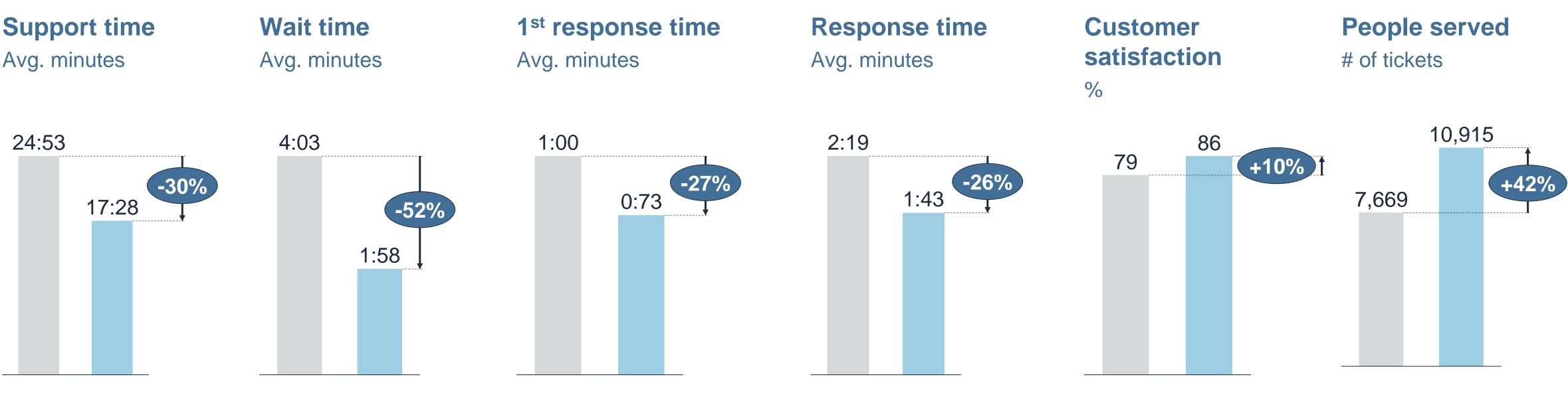


Blip Copilot, developed with Santander's Empréstimo Sim, improved productivity and quality of customer support



Blip, a Brazilian automated communications platform, has partnered with Empréstimo Sim to release Blip Copilot. The tool uses generative AI to enhance customer service by offering personalized suggestions to support agents.

Avg. minutes







Akad is a leading digital insurer in Brazil that uses Al to empower their brokers to deliver superior customer service

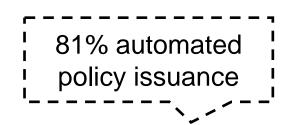


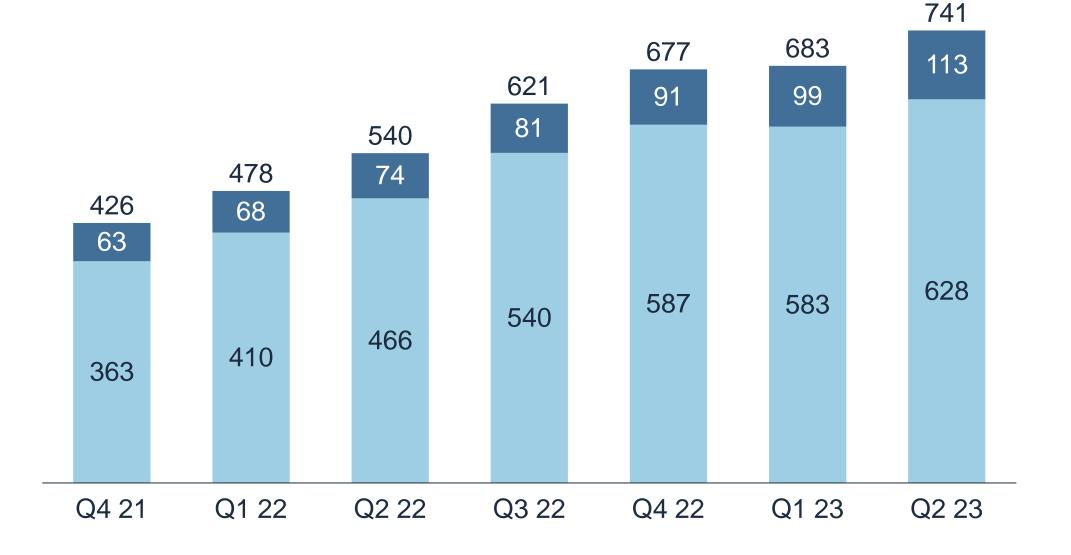
Akad Seguros provides business insurance to SMEs across diverse sectors, including cargo, professional liability, cybersecurity, and business property, leveraging Cyberlabs' cutting-edge technological expertise

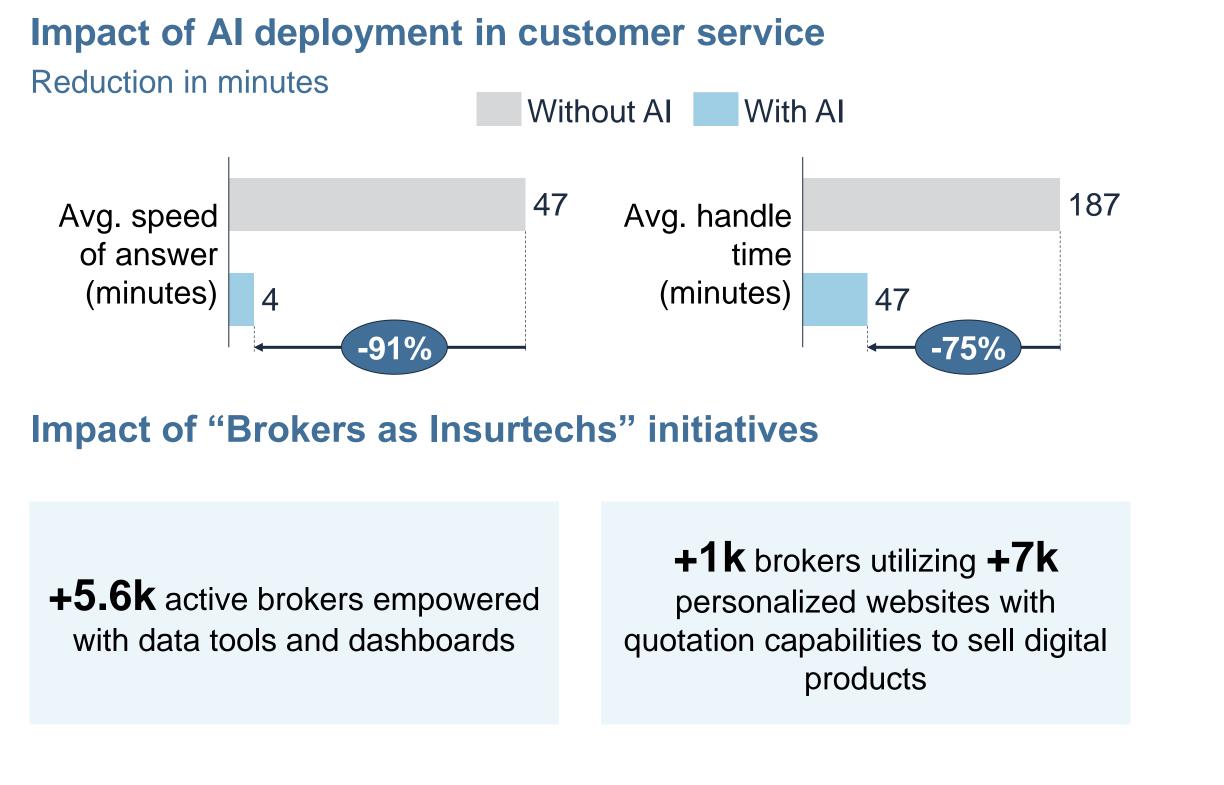
Akad's LTM revenue growth

Q4 2021 to Q2 2023, R\$ M

Digital Gross Written Premium Gross Written Premium













Al optimizes ad spend, delivering improved campaign results for Brazilian companies

Applications of AI in Ads

79%

67%

18%

of all YouTube video advertisers **25%**+ have automatically generated video assets in their campaigns

> higher click through rate (CTR) for advertisers that use customer match (AI tool)

higher conversion rate (CVR) for advertisers that use customer match (AI tool)

incremental conversions at comparable cost per acquisition with Performance Max (AI Tool)

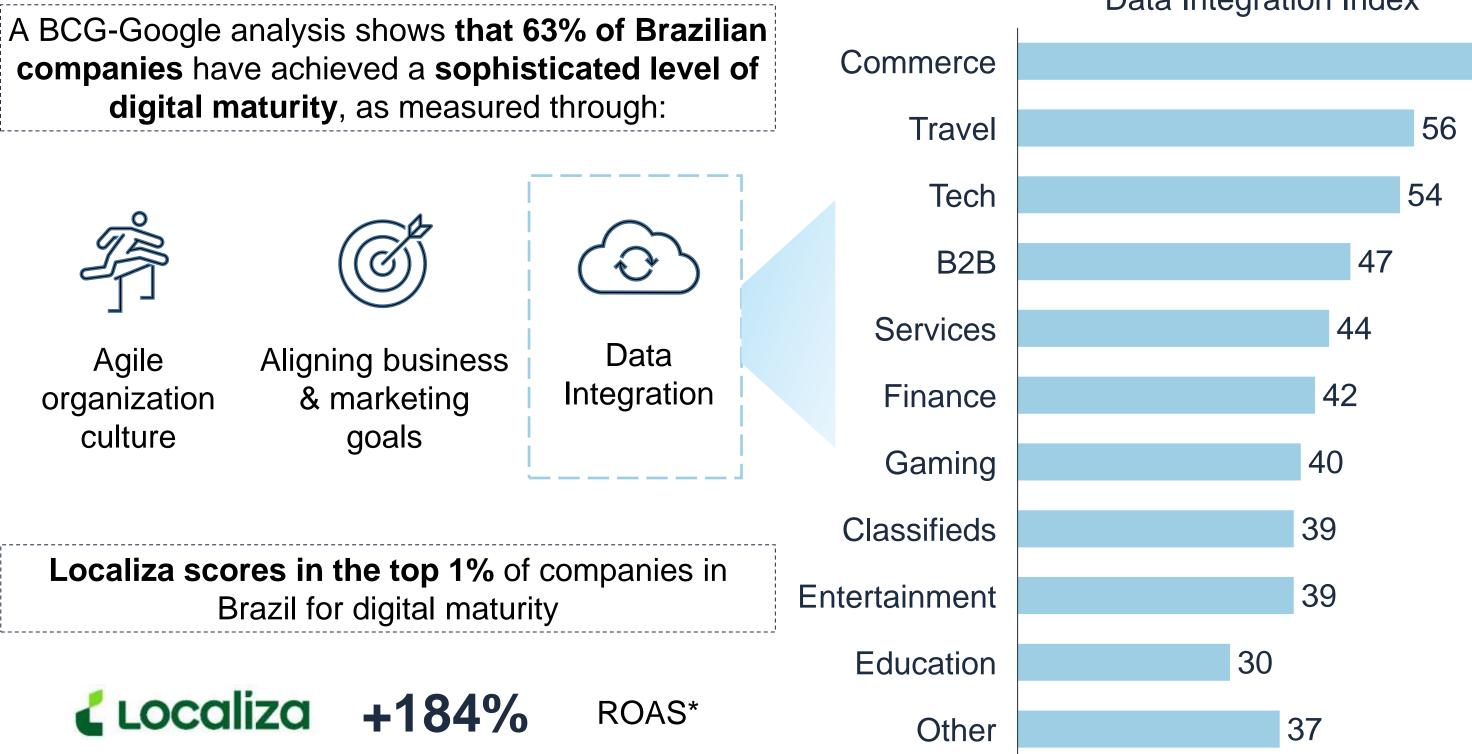
Digital maturity leads to enhanced results



Agile organization culture

Localiza

Data integration by Industry in Brazil



Data Integration Index

Google + ATLANTICO



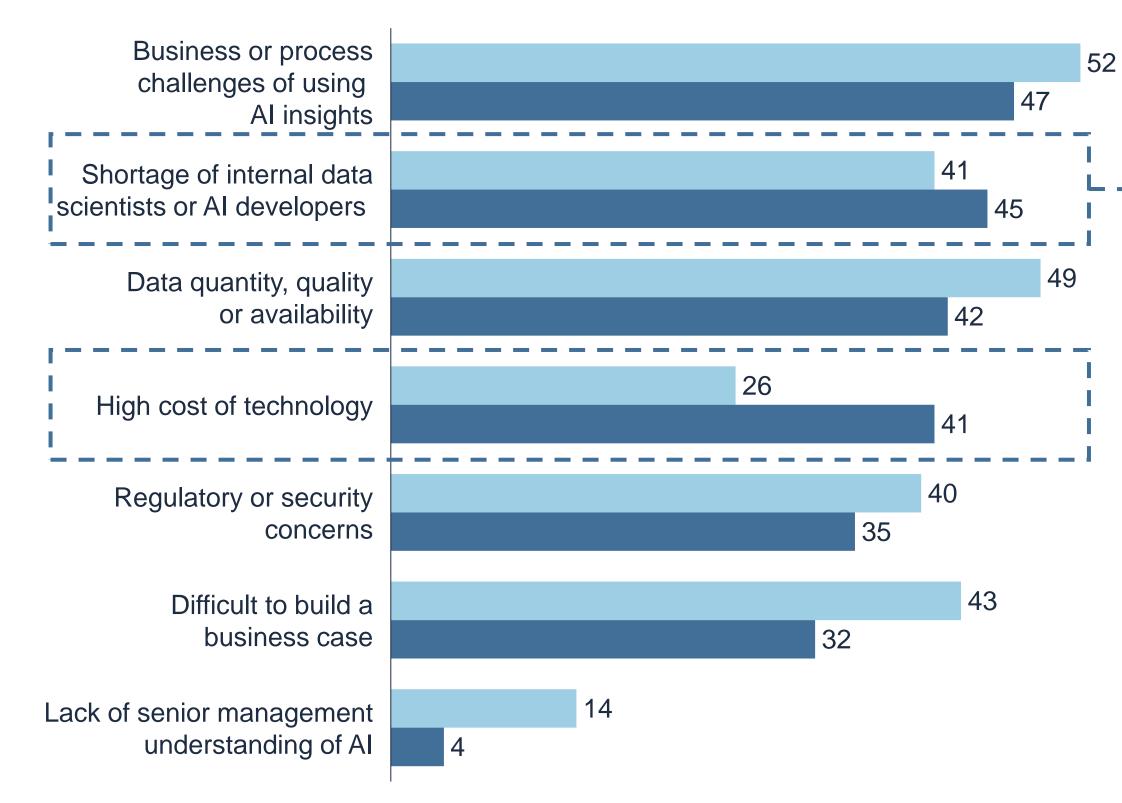


High cost of technology and a shortage of talent are challenges for companies to adopt AI in Latin America

Greatest constraints of Al use¹

2020, % of respondents





Startups' sentiment on Al adoption² 2023, % of respondents*



57% believe that the shortage of qualified labor is the main hindrance to the development of AI in Brazil



49% want their AI experts to graduate from courses better skilled to turn models into products

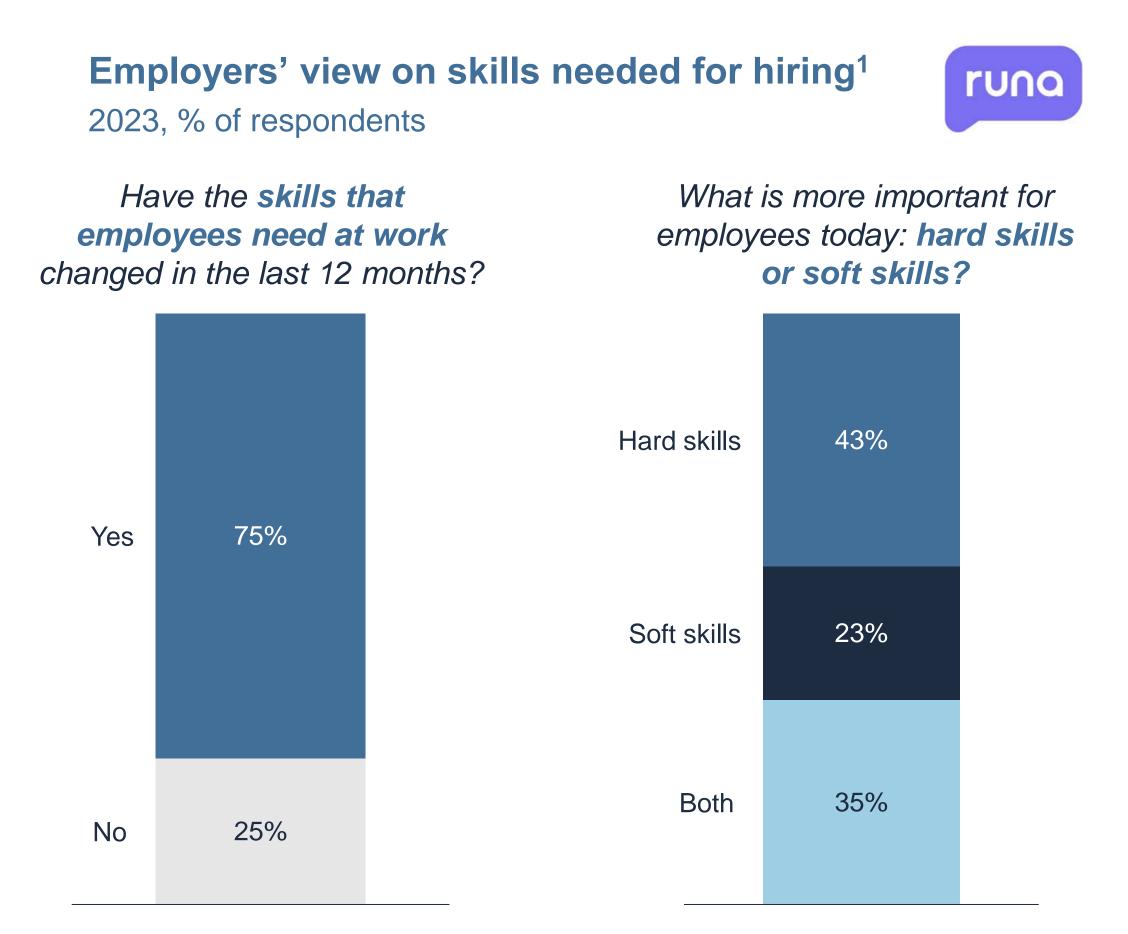


41% expect their applicants to develop more creative and out-of-the-box thinking and models

Sources: (1) MIT Technology Review Insights Survey 2020; (2) Google for Startups, "The Impact and Future of AI in Brazil" (2023)



Employers report a change in skills needed to work versus last year, placing the most value in hard skills and AI talent



Note: (*) Comp is a Brazil-based compensation startup that hosts the country's largest total compensation database (over 500 tech companies contributing their anonymized data)

Sources: (1) Runa and Atlantico Survey 2023 (n=508); (2) Comp Internal Data 84

Change in cash compensation over time² Q4 2022 to Q2 2023*

-5%



AI/ML Engineer

Customer Experience

Product Management

Data Science

Finance Generalist

HR Generalist

Product Design

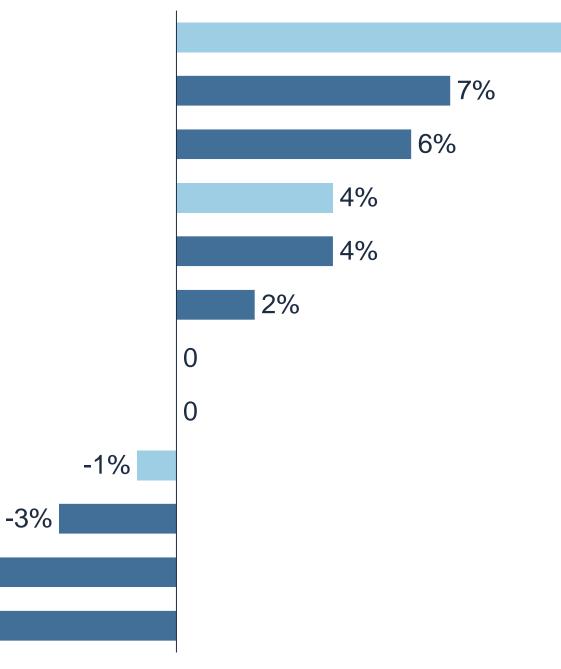
Marketing

Software Engineering

Business Ops / Biz Dev

Sales Roles

Customer Support -8%





10%

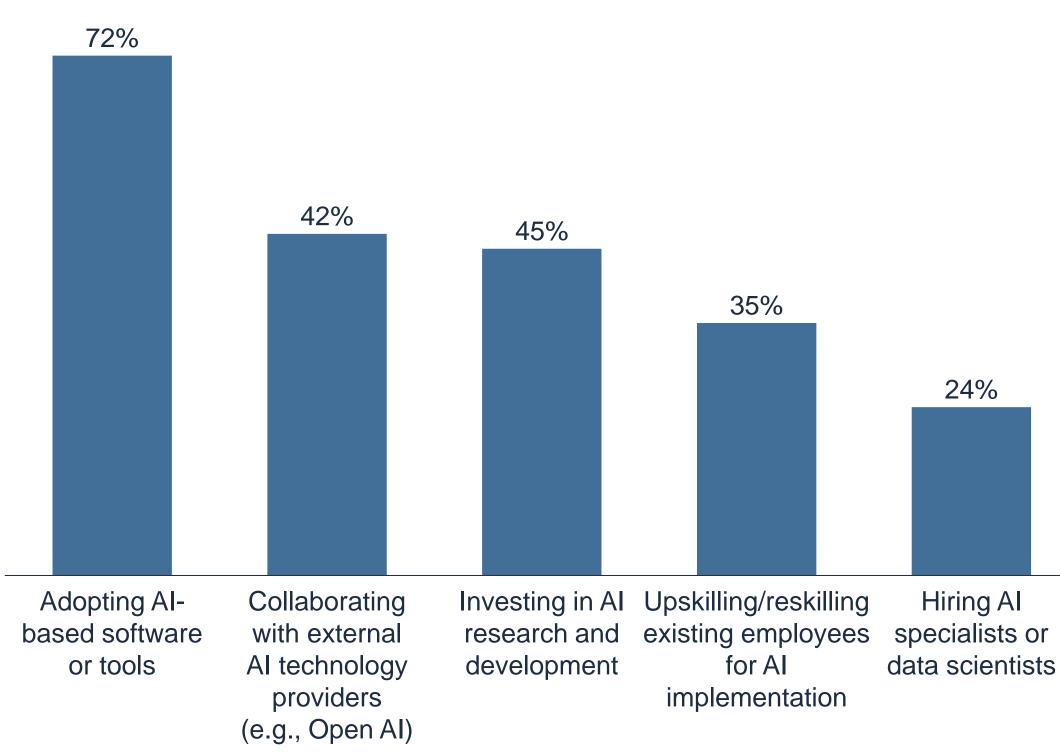


Despite challenges, 72% of founders adopted AI initiatives while 69% of engineers leverage AI tools in their day-to-day

Al implementation in startups^{1,3}

2023, % of respondents

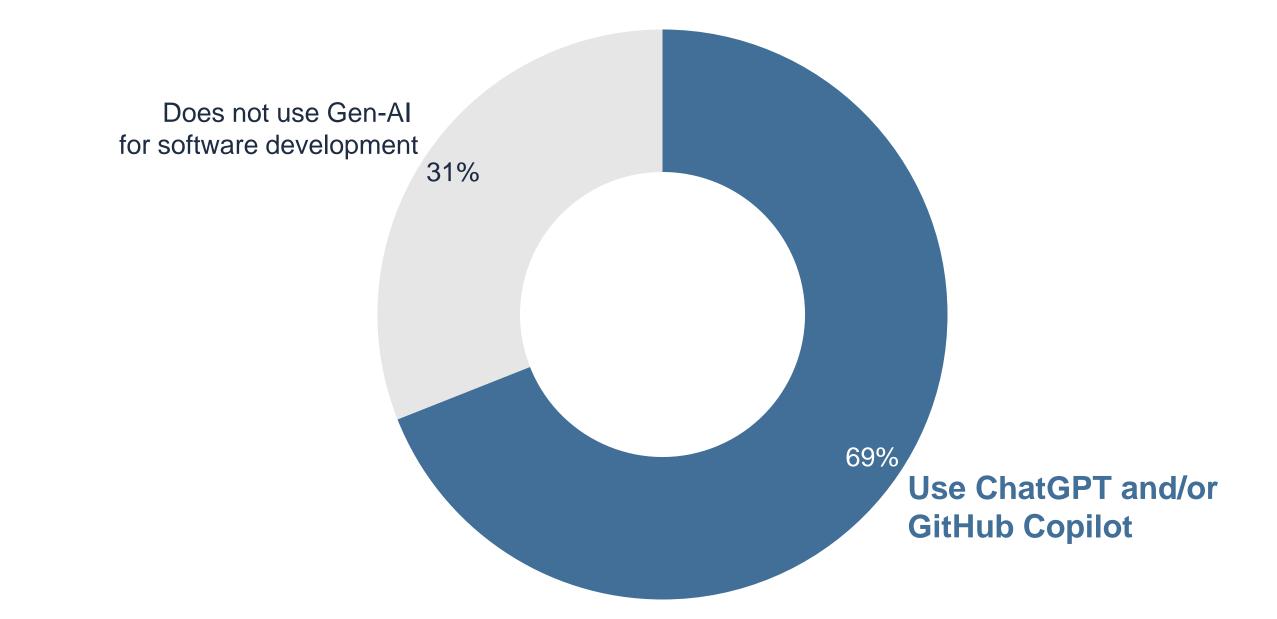
What measures has your company taken or is planning to take to leverage AI technologies? (Select all that apply)*



Note: (*) Only 2% of respondents said they are not doing anything yet Source: (1) Atlantico company survey 2023 (n=146); (2) Atlantico survey n=233 (Q1 2023); (3) Atlantico survey n=45 (Q2 2023)

Al usage for software development across tech companies in Latin America^{2,3}

2023, % of respondents





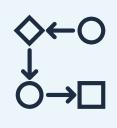


Nascent Al applications in Latin America benefit from local specificity in addressing the region's most pressing issues

Potential advantages of local players



Local data training: AI models fine-tuned to specific languages can significantly outperform state-of-the-art models on several benchmarks¹



Complex workflows: local players can more quickly adapt their models to suit the cultural nuances and real-time adaptations in workflows



Regulatory complexity: local players are more familiar with constantly changing laws and regulations that are crucial for AI applications



86

Distribution nuances: relationships with local partners combined with understanding of cultural nuances may affect ability to distribute

Sources: (1) "BERT for Low-Resource Languages via Multilingual Transfer Learning' (2020); (2) Azevedo et al. "Will Every Child be Able to Read by 2030?" (2021); (3) World Health Organization; (4) Atlas Network Center for Latin America "Index of Bureaucracy in Latin America" (2022)

Industries and challenges prime to benefit from local AI solutions

of students are behind on reading **1. EDUCATION** 51% by age 10 in Latin America & the Caribbean² Doctors per 1000 people is the **2. HEALTHCARE** region's average, below the 2.5 2.2 WHO recommendation³ was the time spent in 2022 by **3. BUREAUCRACY** small and micro businesses to ~548h comply with legal regulations⁴











5.2

Education



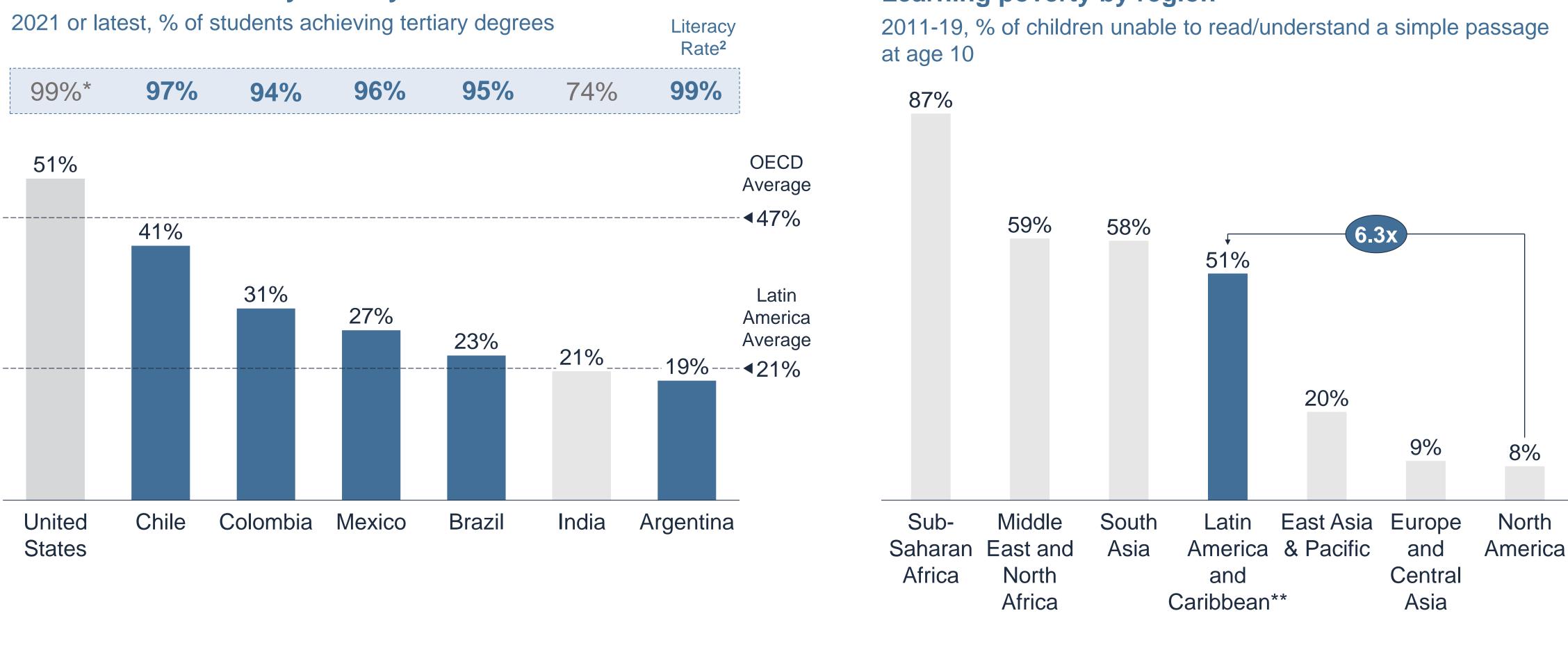


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Latin America lags in school achievement and children's reading abilities, despite posting high literacy rates

School achievement by country¹



Notes: (*) Data from Our World in Data; (**) Learning poverty data includes Argentina, Brazil, Chile, Colombia, Costa Rica, Ecuador, El Salvador, Guatemala, Honduras, Mexico, Nicaragua, Panama, Paraguay, Peru, Dominican Republic, and Uruguay Sources: (1) OECD; (2) World Bank (2021 or latest); (3) Azevedo et al. "Will Every Child be Able to Read by 2030?" (2021)

Learning poverty by region³



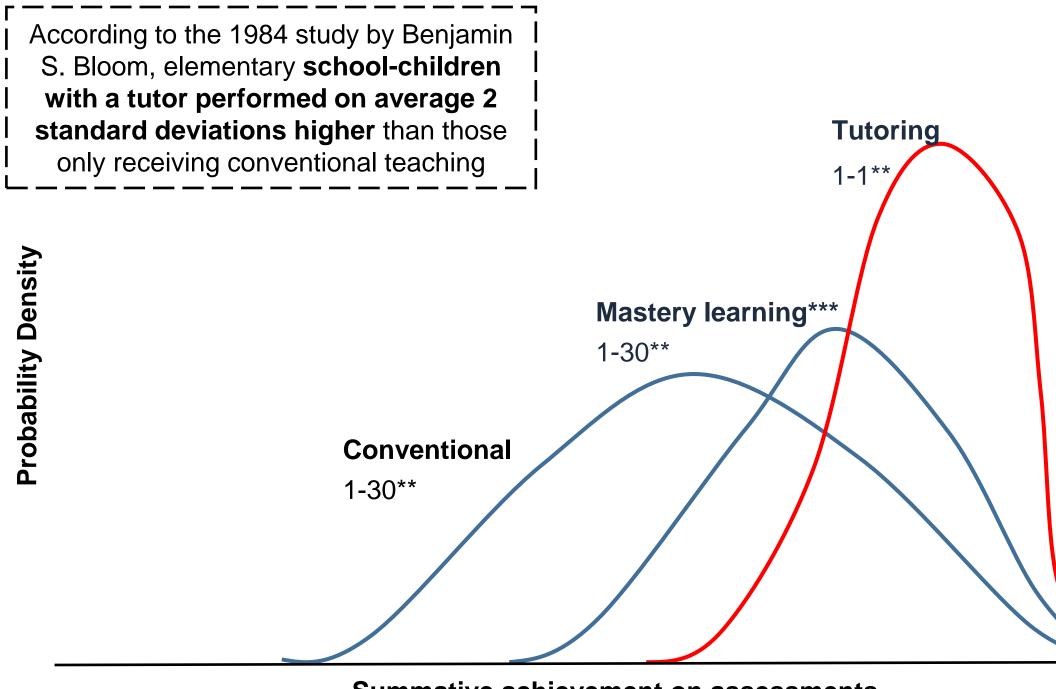




A key factor in educational outcome, teacher-student ratio is 40% lower in Latin America than the OECD average

Achievement of primary students by pedagogical treatment¹

1984, summative achievement scores*

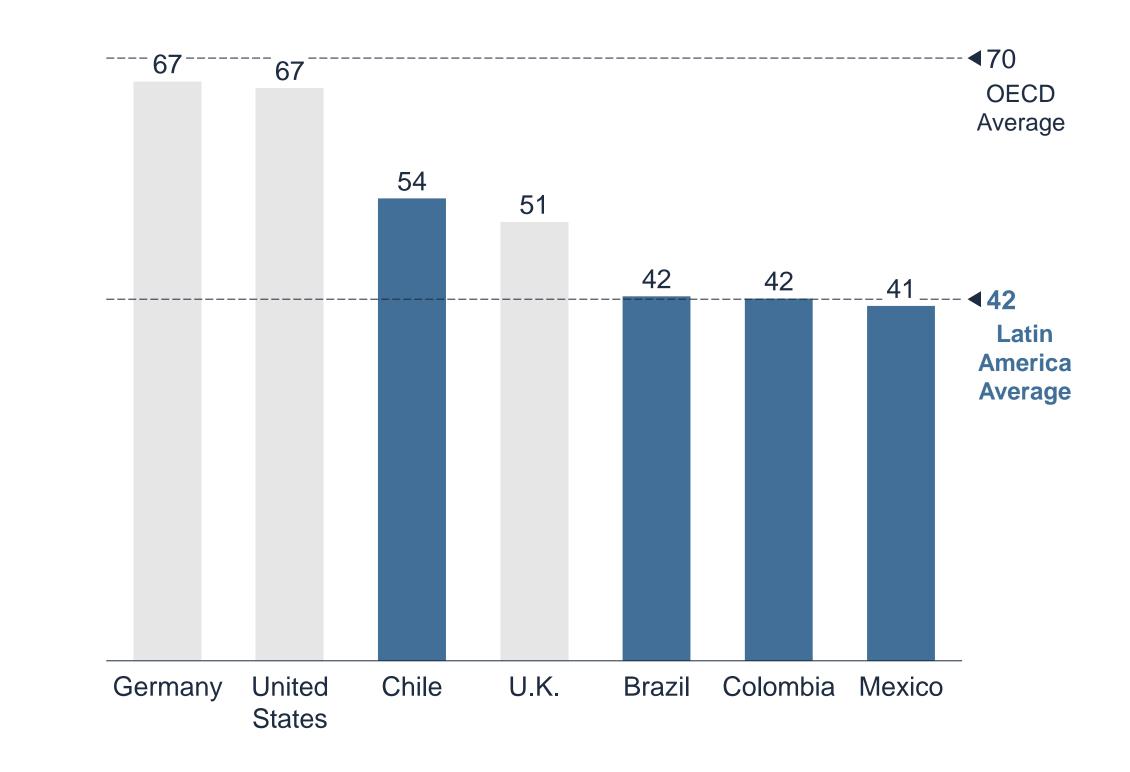


Summative achievement on assessments

Notes: (*) measured through periodic aptitude test scores; (**) Teacher-student ratio; (***) Mastery learning includes corrective exercises and parallel assessments in addition to conventional tests Sources: (1) Bloom "The 2 Sigma Problem" (1984);(2) OECD

Teachers per 1000 students by country²

2020, number of teachers



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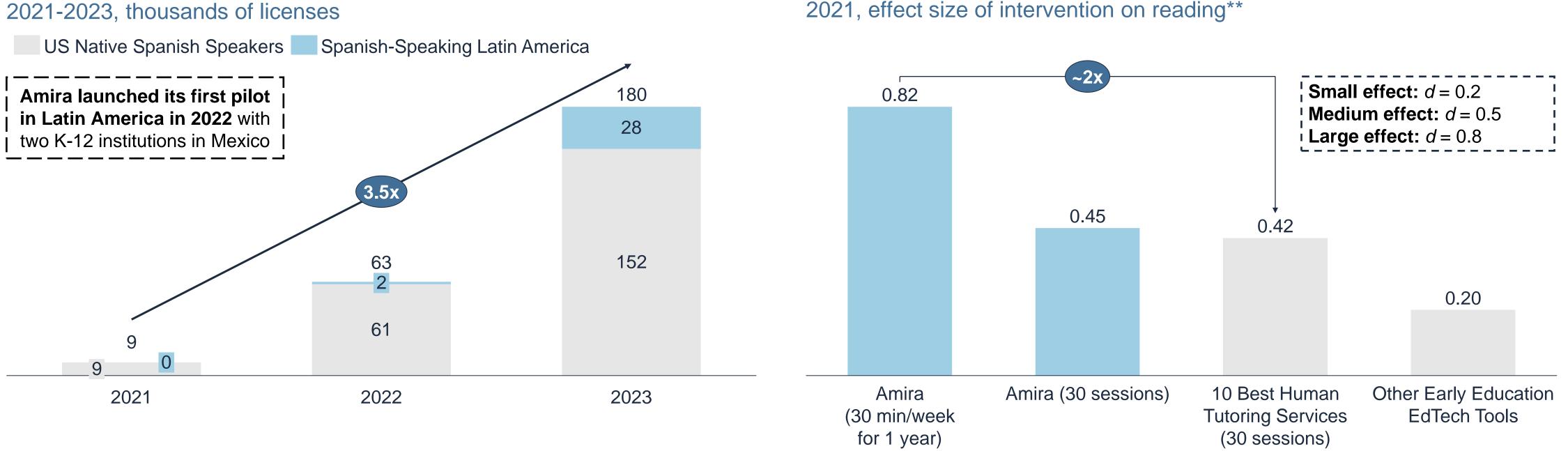


Amira Learning accelerates reading growth through Alpowered interventions that mimic 1x1 tutoring



Amira's reading assistant for children provides appropriately challenging texts, utilizes speech recognition for feedback and support, and offers one out of sixty possible interventions when a struggle is detected

Growth in paid licenses by spanish-speaking students¹



Notes: (*) English by the Word Comprehension subsection of the Woodcock Reading Mastery Test; (**) Effect size is calculated by using Cohen's *d* = (mean of the treatment group - mean of the control group) / standard deviation of the data. Source: (1) Amira internal data; (2) CPRE "Amira Learning in Savannah-Chatham County Public Schools" (2021); (3) Mostow et al. "Computer-assisted oral reading helps third graders learn vocabulary better than a classroom control – about as well as one-on-one human-assisted oral reading" (2001)

Efficacy of Amira on English reading comprehension^{2,3,*}

2021, effect size of intervention on reading**

ATLANTICO





Letrus harnesses the power of AI tools to boost student performance and bridge socioeconomic gaps



Brazilian EdTech Letrus provides a 'Literacy Program' that engages students in writing tasks and offers instant Al-driven feedback and corrections and assist teachers in tailoring lessons to meet specific classroom needs

In 2019, Letrus' Al tool was piloted for 5 months in 54 municipalities in the state of Espírito Santo, reaching 12k students and 400 teachers from 110 schools^{1,2}

Espírito Santo (ES)

Grades and text indicator performance improved by **10% with Letrus**

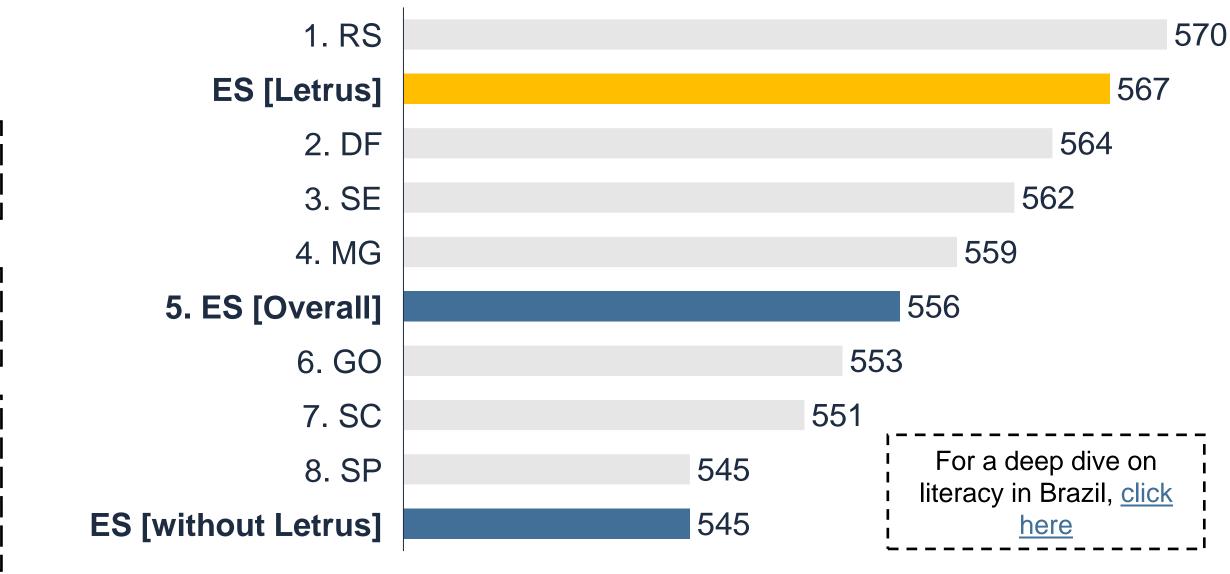
Students using Letrus wrote **32% more** essays compared to the control group

I Letrus has shown it can reduce the performance gap in specific skills by up to 20% between students from public and private networks in ENEM scores.

Note: (*) +0.094 standard deviations

Source: (1) Letrus internal data; (2) Experimental Evidence on Artificial Intelligence in the Classroom (J-PAL/FGV Letrus Impact Evaluation); (3) INEP Microdata ENEM 2019

Impact of Letrus' AI writing tool after five assignments^{2,3} 2019, ENEM writing scores and rank by states*







Platzi's Al-powered chatbot increased student engagement and completion rates on their online learning platform



Latin American startup Platzi is an online learning platform that offers courses in design, marketing, programming, and business. They've developed an in-house student intent detector and an Al-powered chatbot to customize study plans and assist students throughout their courses

When the student asks the chatbot a question, it comes back with three options

Options



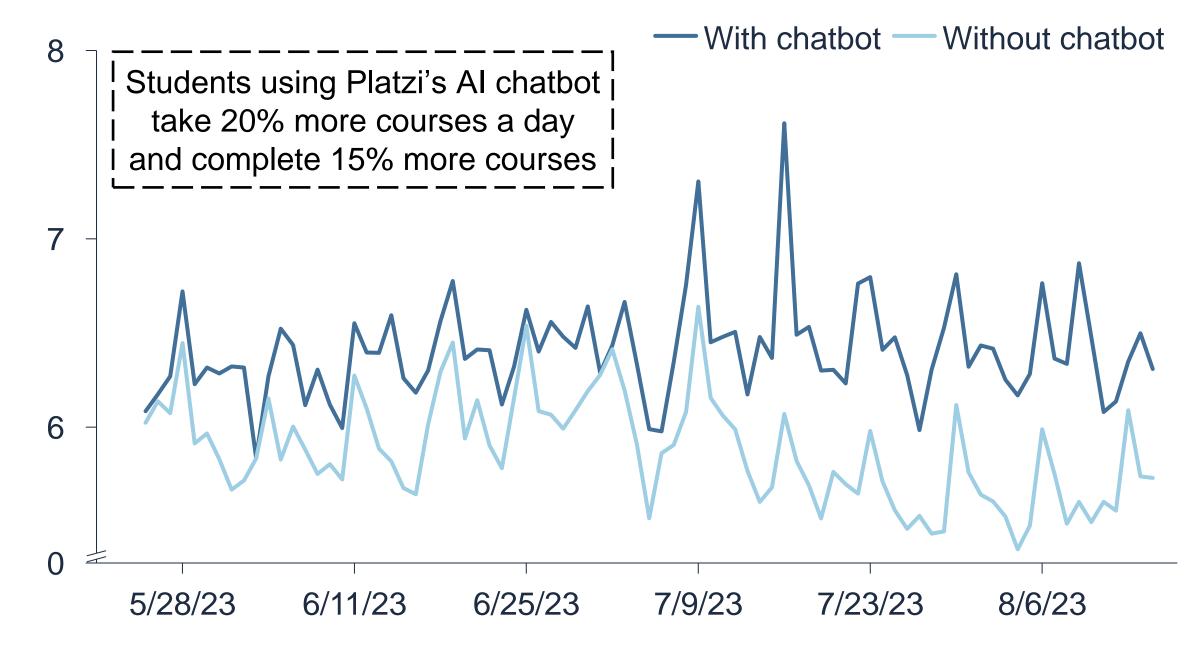
Ask the chatbot a question

Conversing and mentoring with students

- **Recommending** custom learning plans (among 5000 unique paths)
- **Supporting** students with other issues (8500 successful nonhuman cases)

Material completion rates¹

2023, average materials completed









5.3

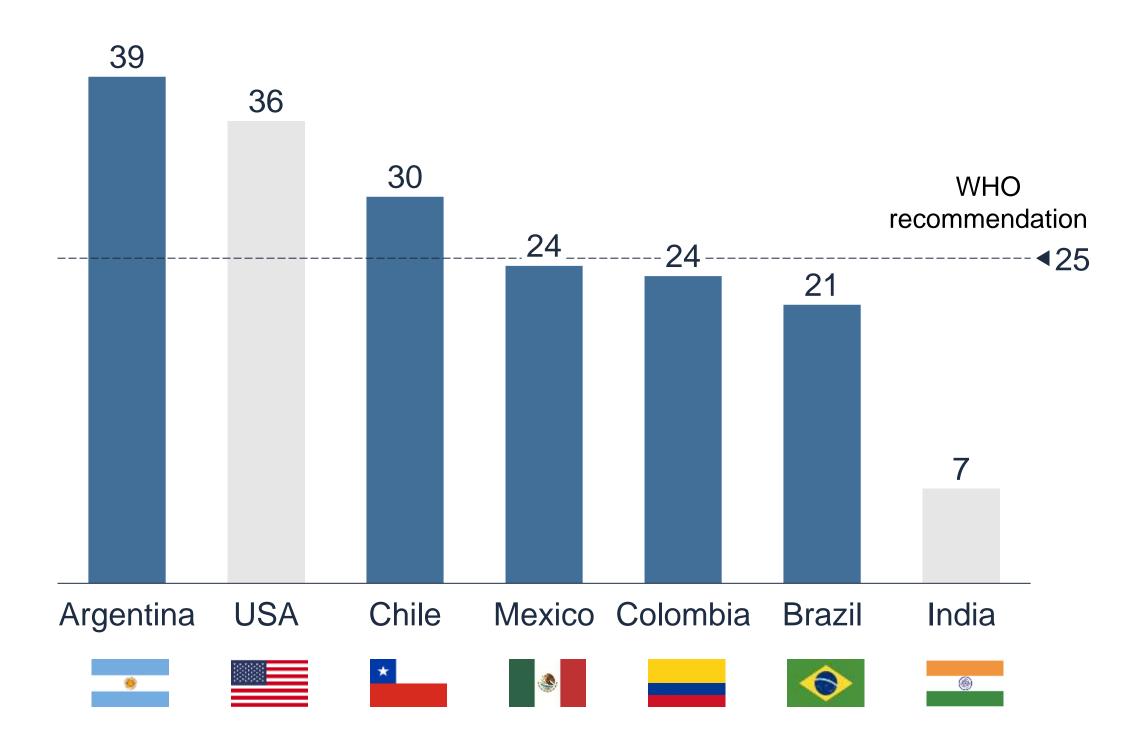
Healthcare



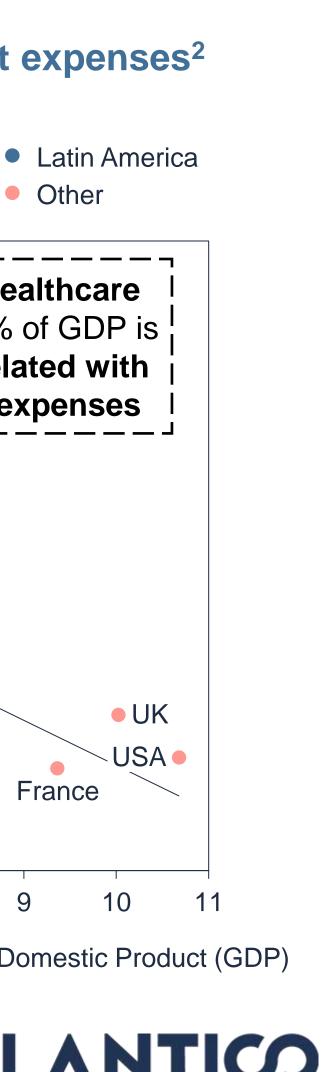
Physician scarcity and out-of-pocket spending represent major challenges for healthcare in Latin America

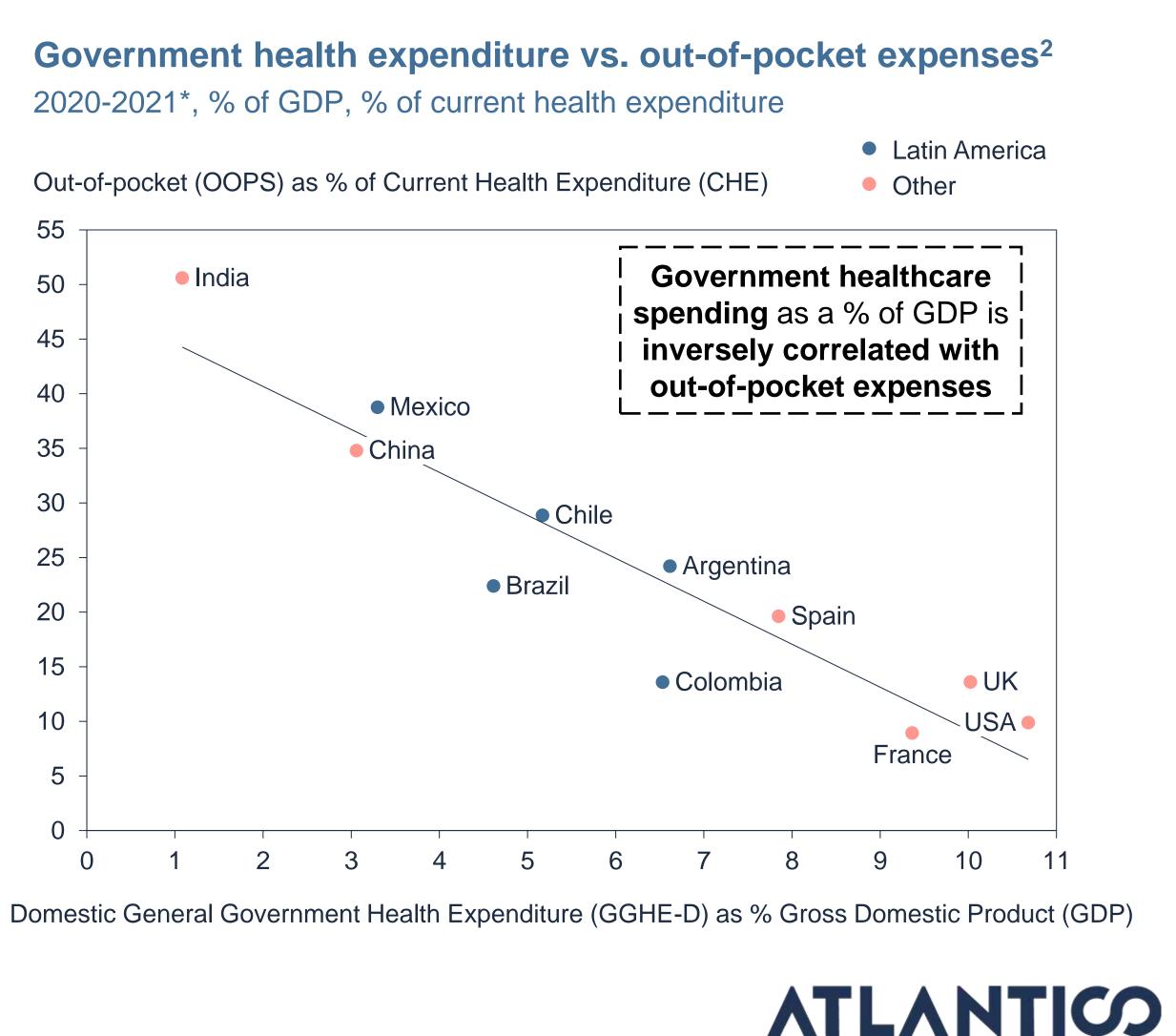
Doctors per 10,000 people by country¹

2020-2021*, Number of doctors



Note: (*) Most recent data by each country (either 2020 or 2021) Source: (1) World Health Organization; (2) World Bank





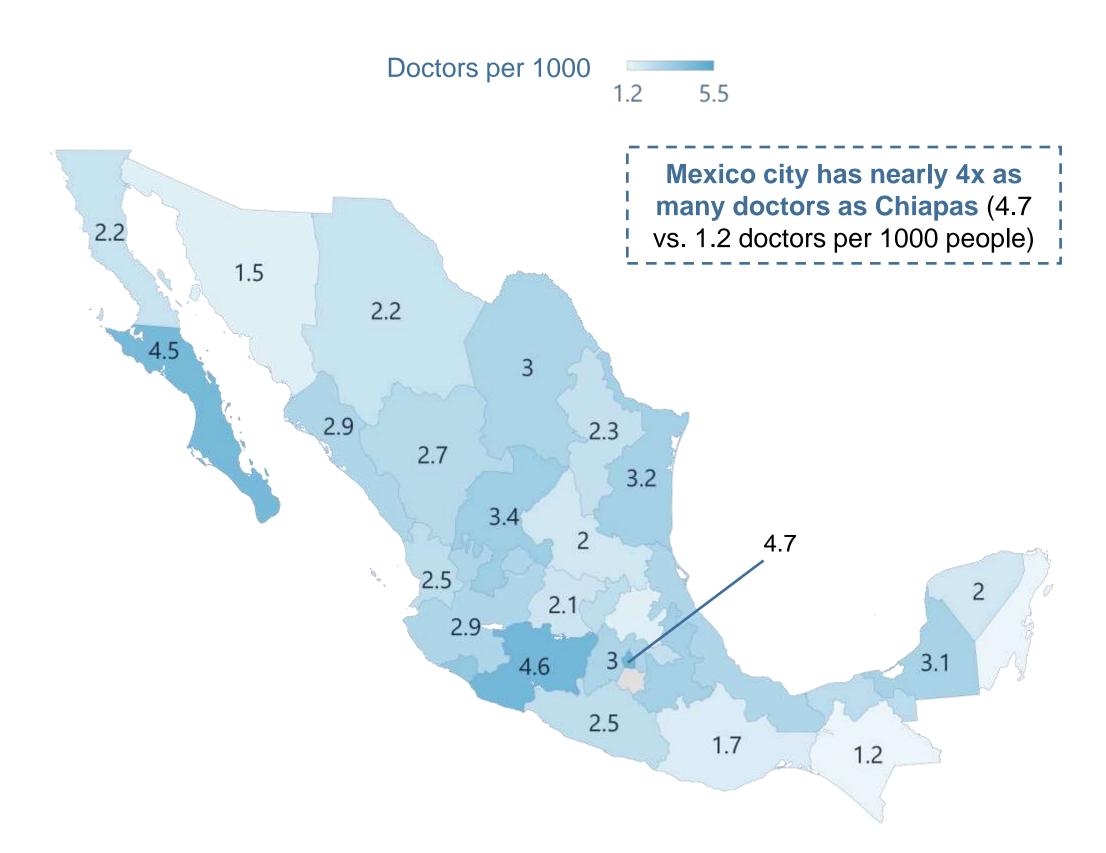


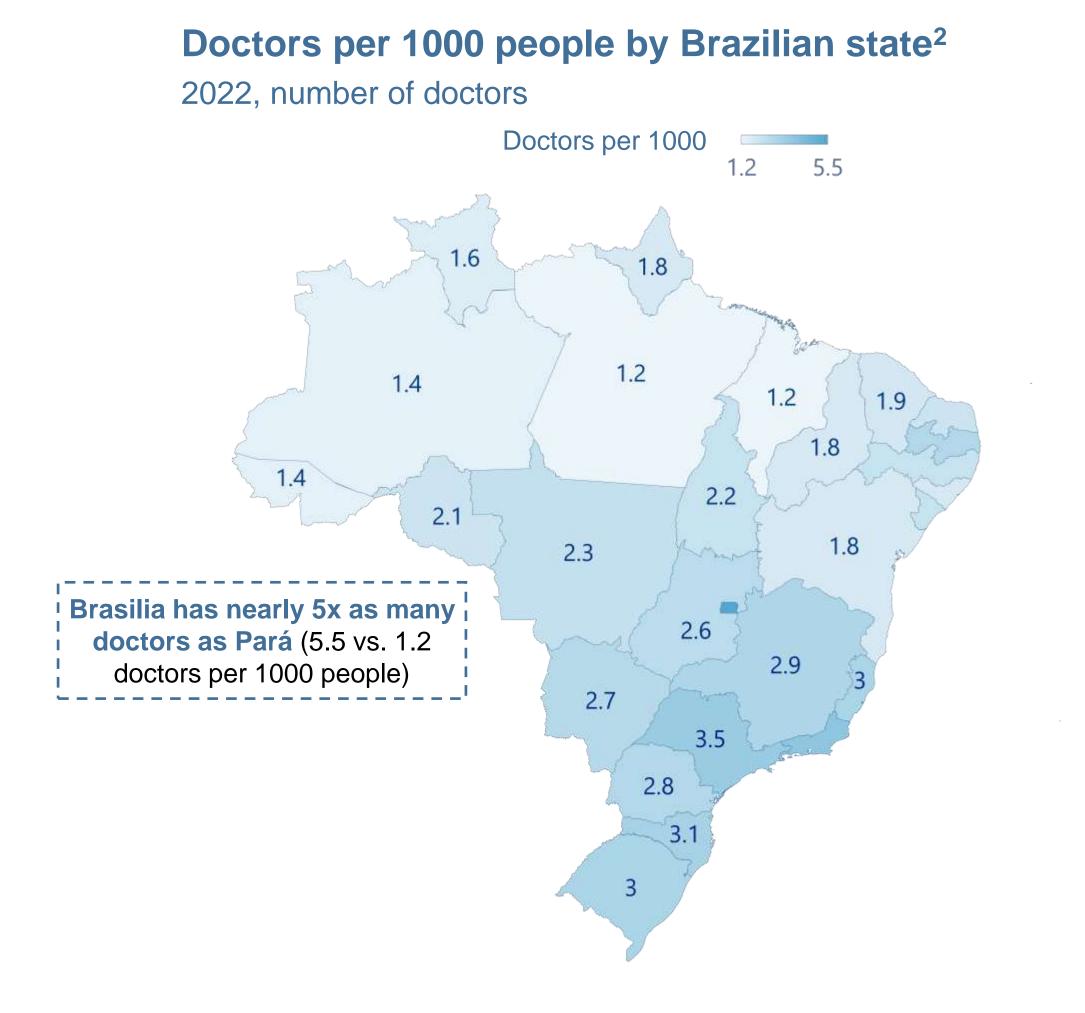


Unequal medical access: Rural areas face higher levels of scarcity when it comes to healthcare professionals

Doctors per 1000 people by Mexican state¹

2021, number of doctors





ATLANTICO



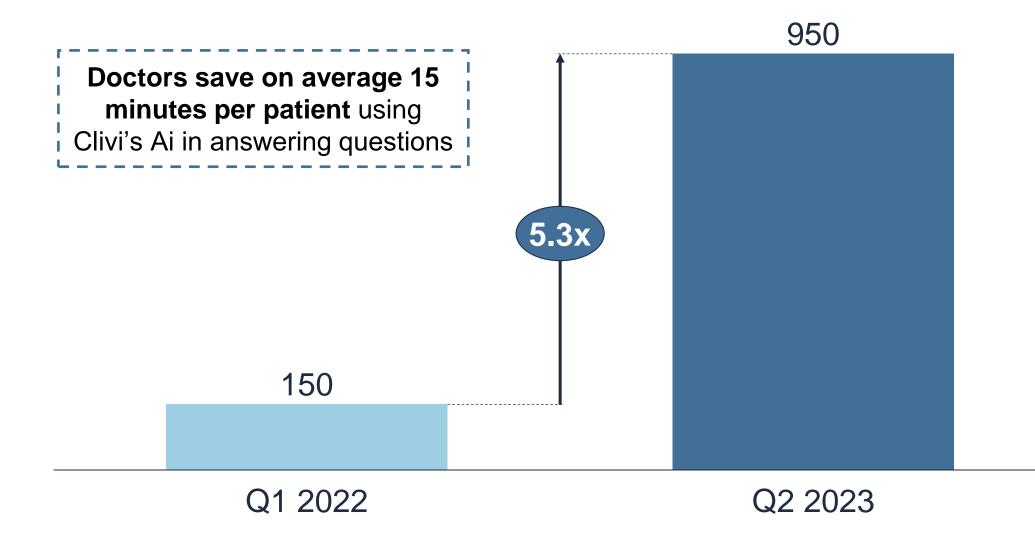


Clivi leverages AI to enhance doctor capacity, expanding medical access for diabetes patients throughout Mexico

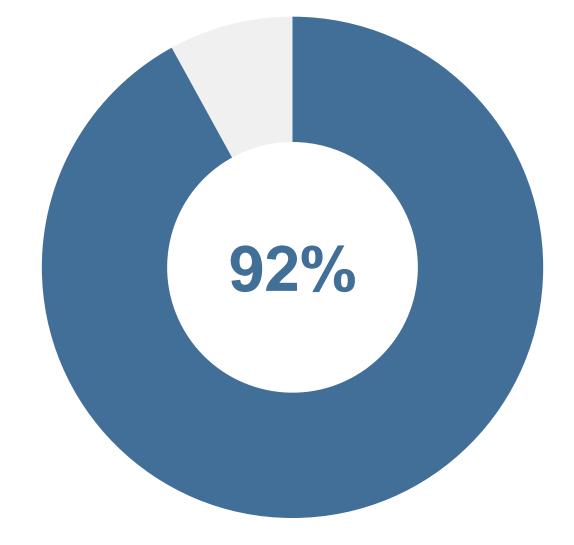


Mexico-based startup Clivi offers virtual diabetes treatment through personalized plans, regular consultations, and real-time glucose tracking. Clivi equips practitioners with AI tools for enhanced doctor capacity, including suggested responses to patient queries

Growth in the number of patients a doctor can interact with per month using Clivi's AI to help answer questions 2022-2023, number of patients per doctor



Effectiveness of treatment with Clivi AI tool recommendations 2023, % of Clivi insulin suggestions accepted by endocrinologists









NeuralMed uses AI to prioritize pathology workflow and coordinate care for chronic patients

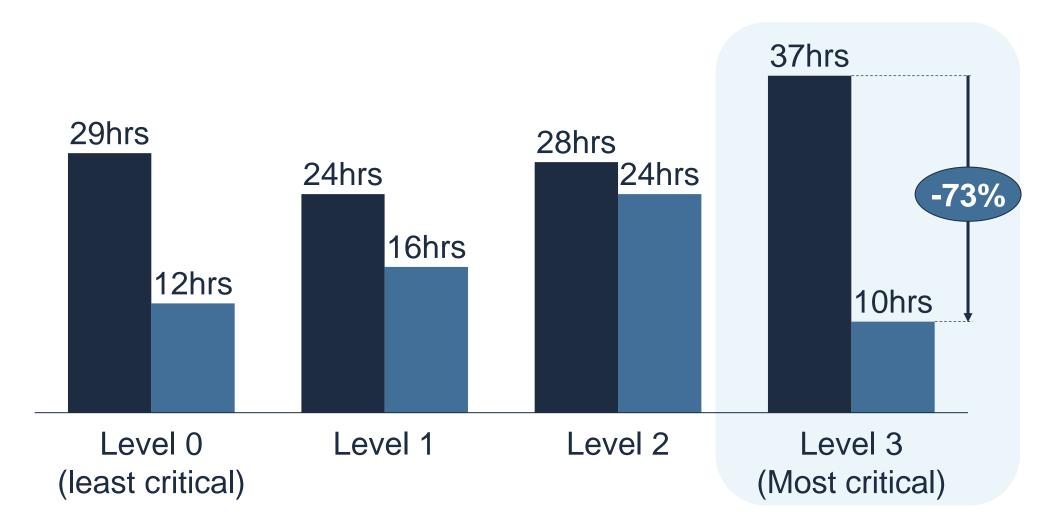


Brazilian startup NeuralMed specializes in AI healthcare solutions, analyzing real-time patient data from images and text using proprietary algorithms

3k

NeuralMed's trIA teleradiology solution **reduced time** between image capture to report signing by up to 73%.

Without NeuralMed With NeuralMed



NeuralMed's Atlas Platform identified, monitored, and coordinated care for previously undiagnosed diabetes cases

150k Patients studied

Previously unknown diabetic patients eligible for preventive care were identified

Identified individuals who joined programs for prevention **US\$ 2-4k**

Savings per patient

US\$ 2M

Institutional savings

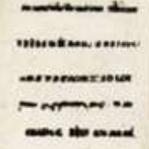






5.4

Bureaucracy



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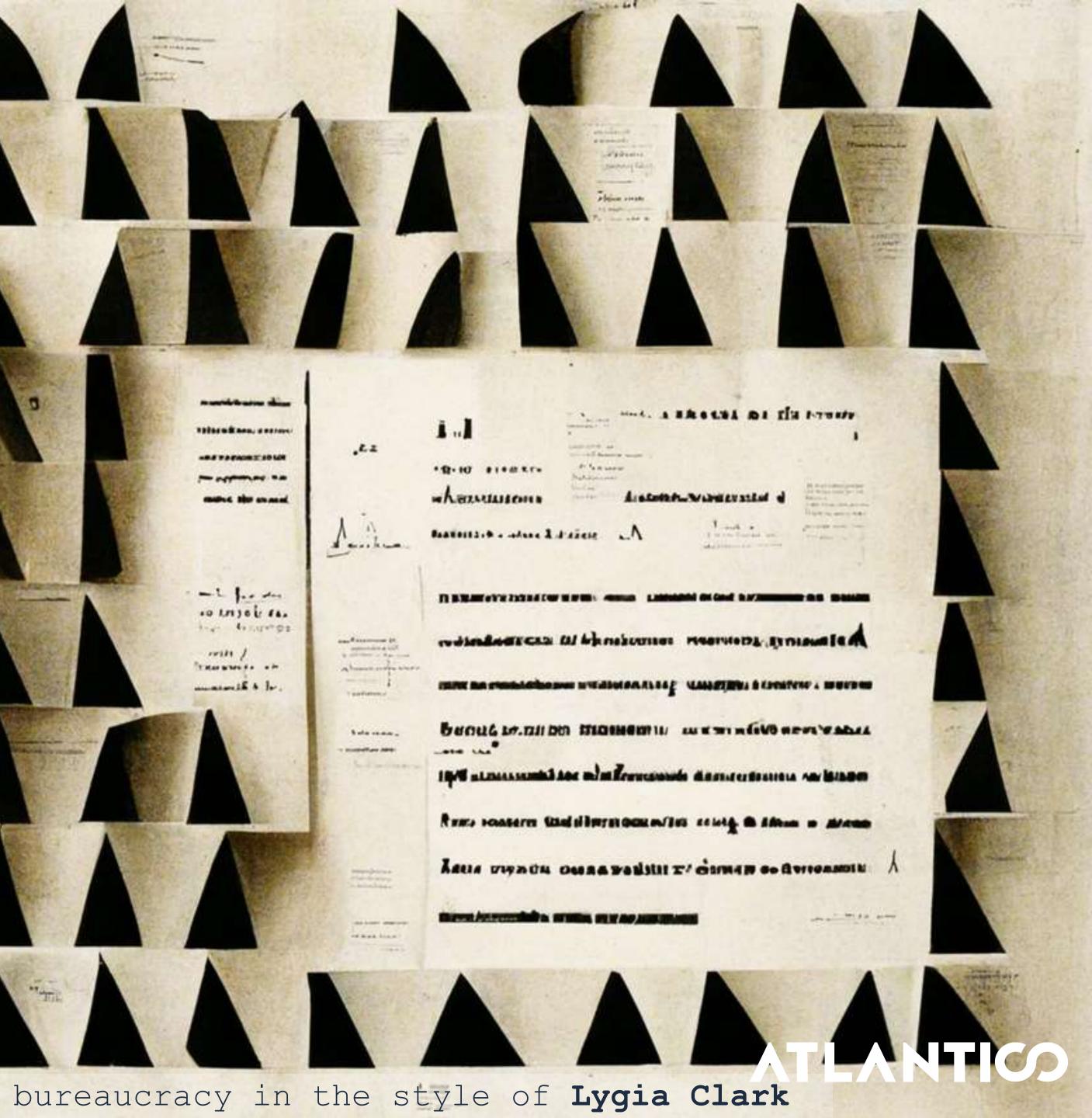
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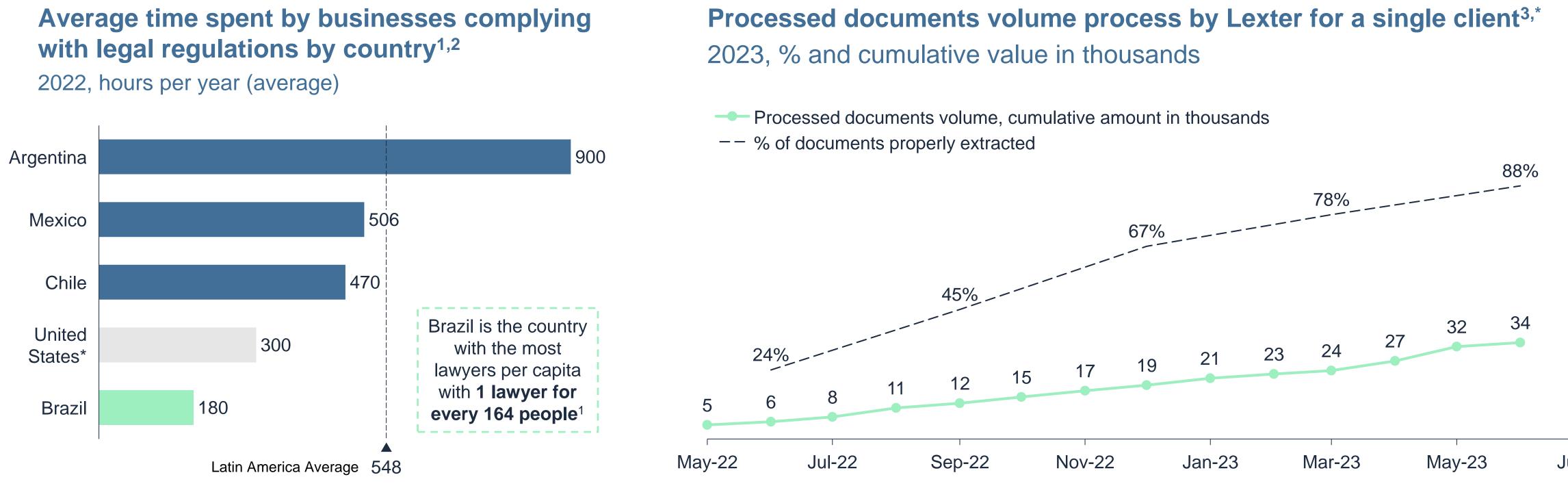
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All is surfacing as a powerful ally for companies to fulfill legal requirements, powering legal reviews and analyses



Lexter, a Brazilian legal-tech startup, streamlines legal document analysis by identifying unusual clauses, conducting risk assessments, and offering document improvements aligned with legal strategy



Note: (*) Client undisclosed for confidentiality

Sources: (1) Atlas Network Center for Latin America, "Index of Bureaucracy in Latin America" (2022); (2) Goldman Sachs, "Voice of Small Business in America: 2019 Insights Report"; (3) Lexter internal data







Atlantico interviewed leading Brazilian legal experts and summarized the findings (using...you guessed it, ChatGPT)

If the entire report had been written by ChatGPT, it would look like this slide.

We held three roundtable discussions with top lawyers in BR

We recorded and transcribed the conversations into English using AI tools

We identified common topics and findings using ChatGPT

Al's Influence on Legal Sector



Opportunities: Lawyers leveraging AI for **basic** tasks such as legal research, content generation and contract review. Al has the potential to execute more complex tasks such as risk measurement and litigation prediction



Challenges: data quality, privacy and generation of false content. There is still resistance among lawyers and discussions on whether to prohibit usage as well as how usage could reflect on billing



Are lawyers being replaced? Al can assist in legal work and in automating burdensome tasks, but it cannot replace the critical thinking, judgement and ethical considerations lawyers bring to their work.

Regulation, Ethics, IP & Copyright



Regulation in Brazil: regulation likely to be influenced by the European Union, yet more stringent. Current proposal covers wide range of applications and **may stifle innovation**. ANPD* expected to provide guidelines for data use



Ethical frameworks: Active discussions remain around the challenges of implementing AI in a way that respects ethical principles and democratic values. Main concerns center around data protection and civil responsibility.



Intellectual Property and Copyright: Current laws ill-equipped for Al-related challenges; the original author remains primary defender of their work. Diverging legal frameworks under discussion globally.









Appendix

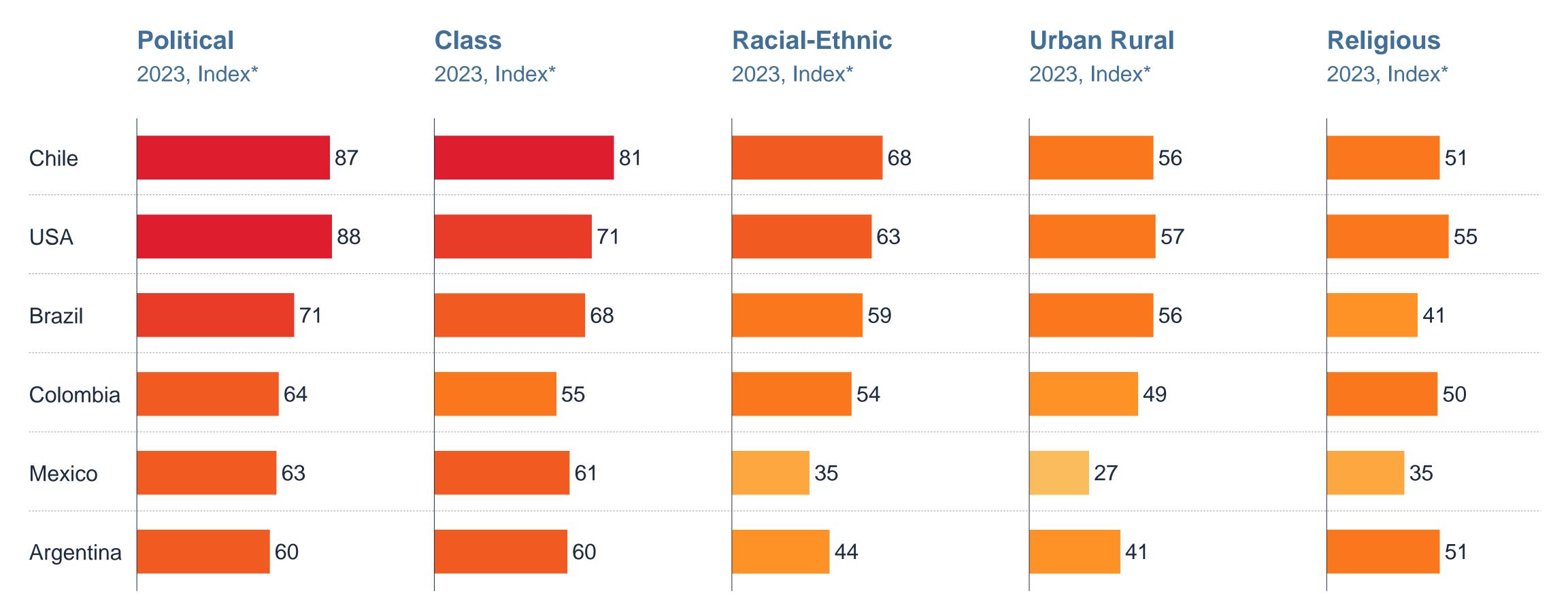
S

/imagine Atlantic Ocean waves in the style of a watercolor by Carybé





The predominant driver of polarization in the Americas is political views, followed closely by socioeconomic class



Note: (*) The index has a scale of 0 to 100, in which the higher the score, the greater the degree of polarization 10 Source: Atlantico and Atlas Survey 2023, margin of error: +3p.p., confidence level: 95%, data collection period: 15/07-15/08 Engine of the World

01







Democracy is widely supported in major economies of the Americas, but most feel the system is being threatened

Support of democracy as a form of government

2023, % of respondents*

Do you support democracy as a form of government for your country?



Note: (*) Margin of error: +3p.p., confidence level: 95%, data collection period: 15/07-15/08 10 Source: Atlantico and Atlas Survey 2023 3

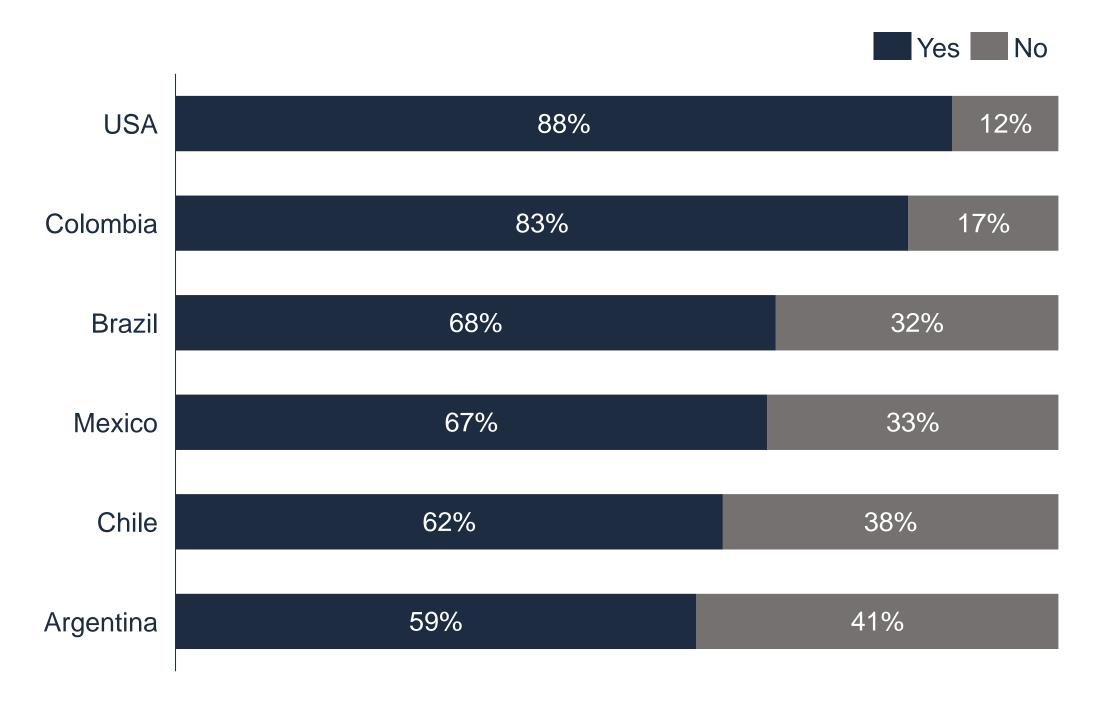
Engine of the World

01

Perception of democracy as being at risk

2023, % of respondents*

In your opinion, is democracy currently at risk in your country?





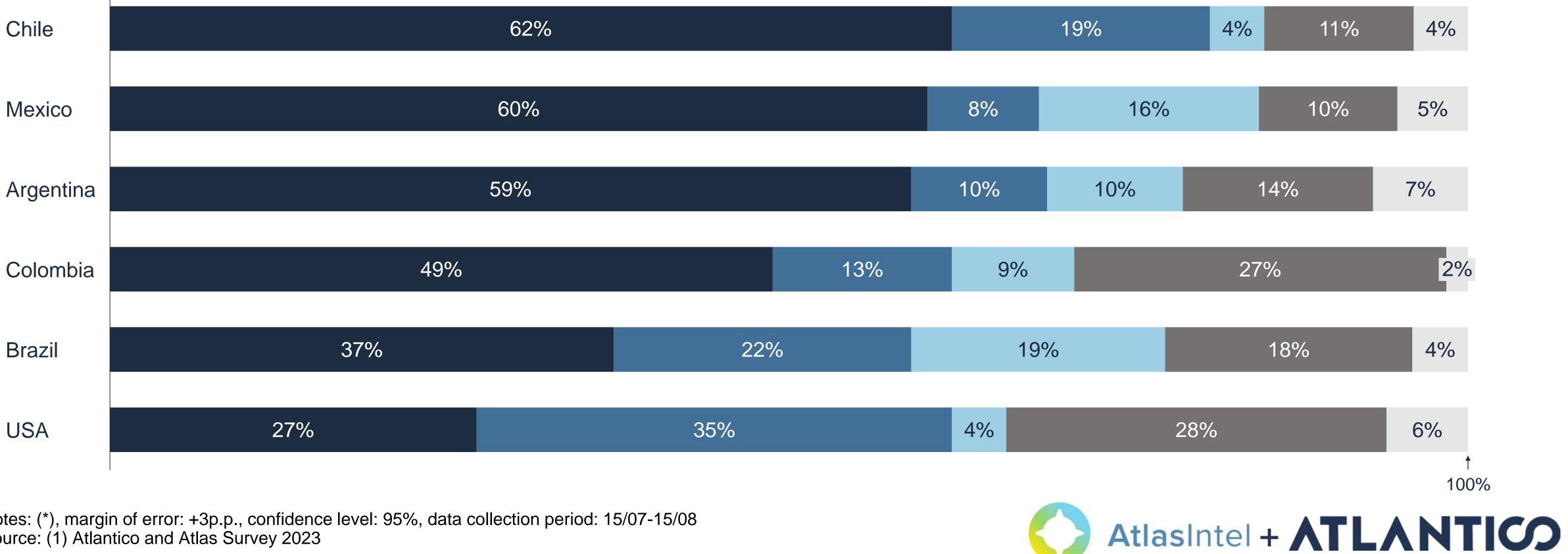




Latin Americans see climate change as the primary concern for our planet, followed by the erosion of democracy

Greatest risks to our planet¹ Climate Change The collap 2023, % of respondents

Thinking about the future, what is the greatest risk for our planet?



Notes: (*), margin of error: +3p.p., confidence level: 95%, data collection period: 15/07-15/08 10 Source: (1) Atlantico and Atlas Survey 2023

Engine of the World

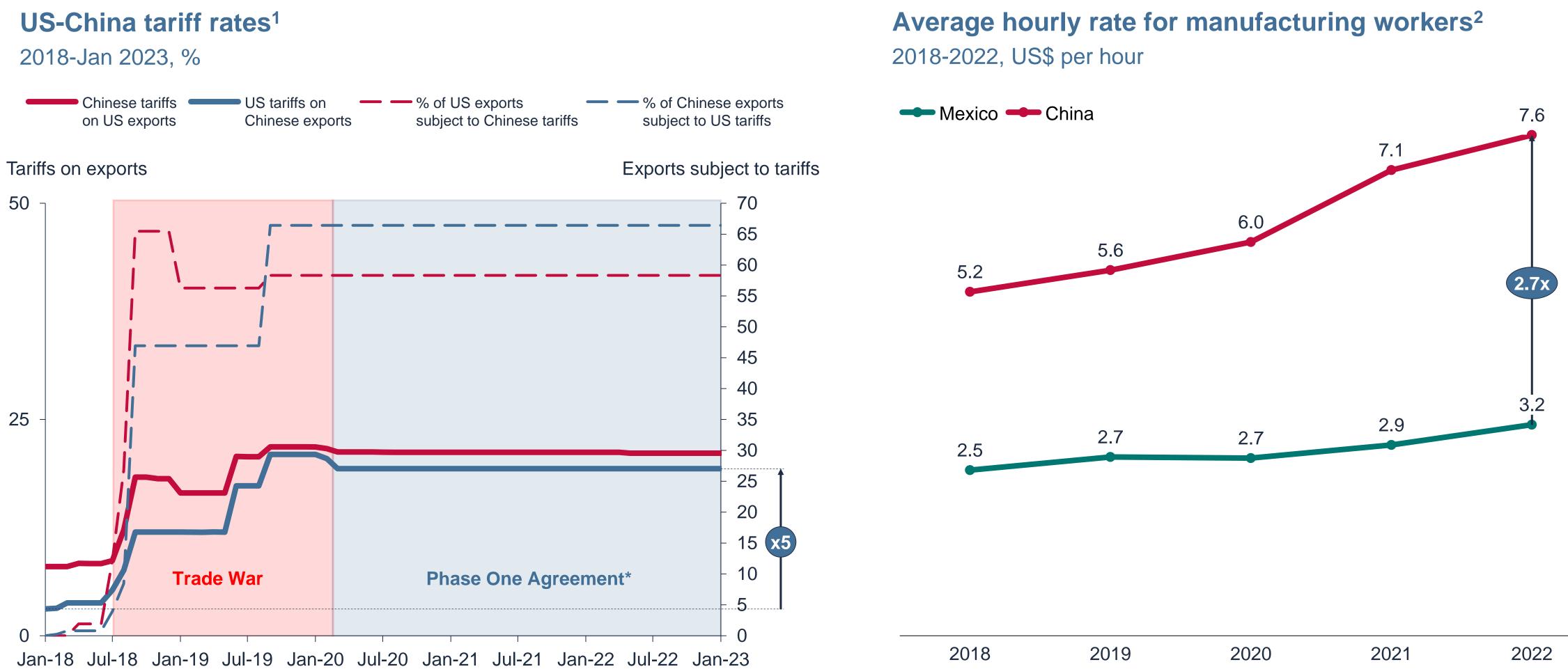
01

pse of democracy	New Pandemic / Diseases	Wars and Terrorism	Other
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US-China trade war, along with rising lead times and rates in China, has pushed US companies towards nearshoring



Note: (*) In 2020, the USA and China reached an agreement on a Phase One trade deal that requires structural reforms and other changes to China's economic and trade regime. It includes a commitment by China that it will make substantial additional purchases of U.S. goods and services in coming years Source: (1) Peterson Institute for International Economics; (2) Trading Economics

01





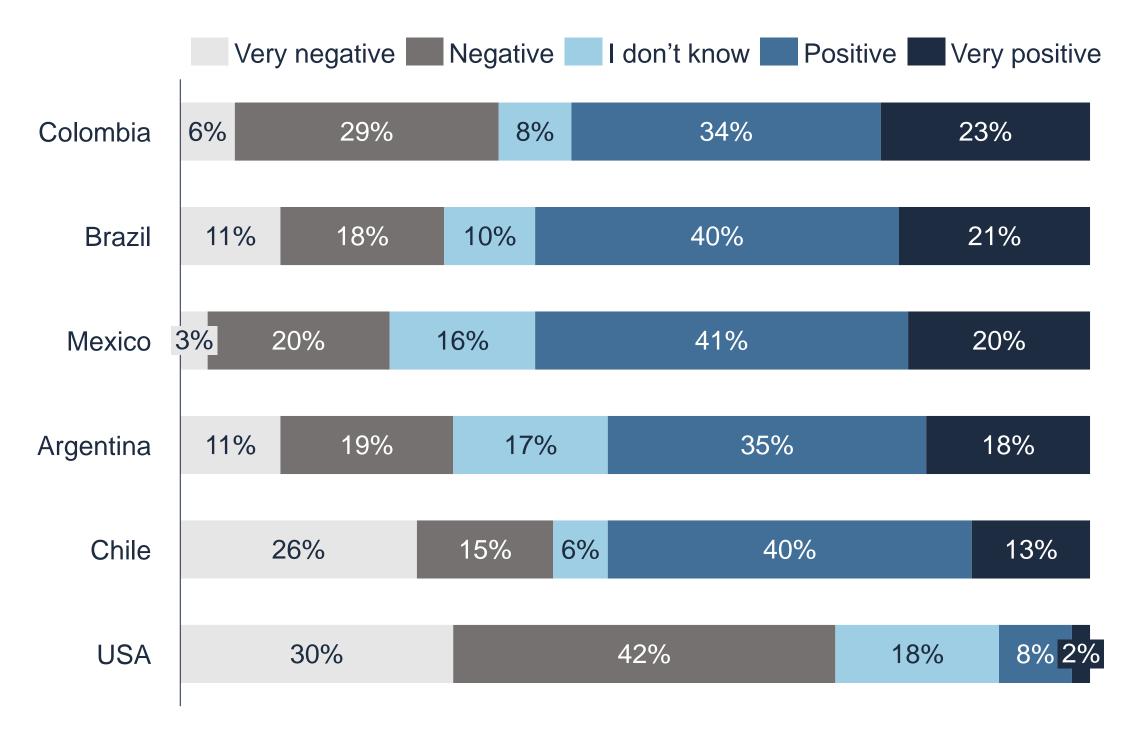


China's increasing influence is well-received in the region; most Brazilians consider China an important trade partner

Latin America's view on China's regional influence

2023, % of respondents*

Do you see the growing influence of China in Latin America (through investments and commerce) in a positive (opportunistic) or negative (threat) way?



Note: (*) sample size: 801, margin of error: +3p.p., confidence level: 95%, data collection period: 15/07-15/08 10 Source: Atlantico and Atlas Survey 2023

Engine of the World

01

Importance of different trade partners to Brazil

2023, % of respondents*

From 1 to 5, what is the importance of each of the following trade partners to Brazil? (1 being not important at all and 5 being very important)

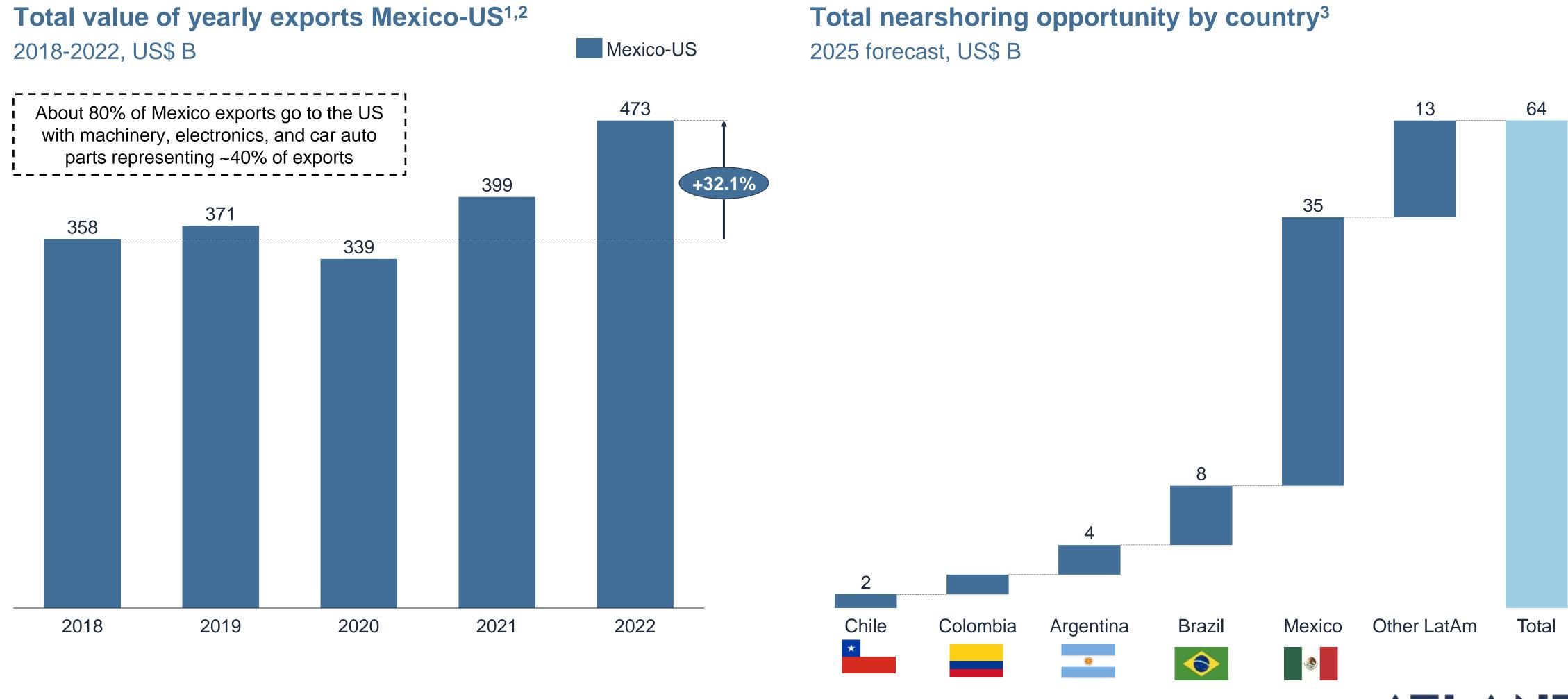








While Mexico is already benefiting from nearshoring, the rest of Latin America is also expected to benefit



Engine of the World

01

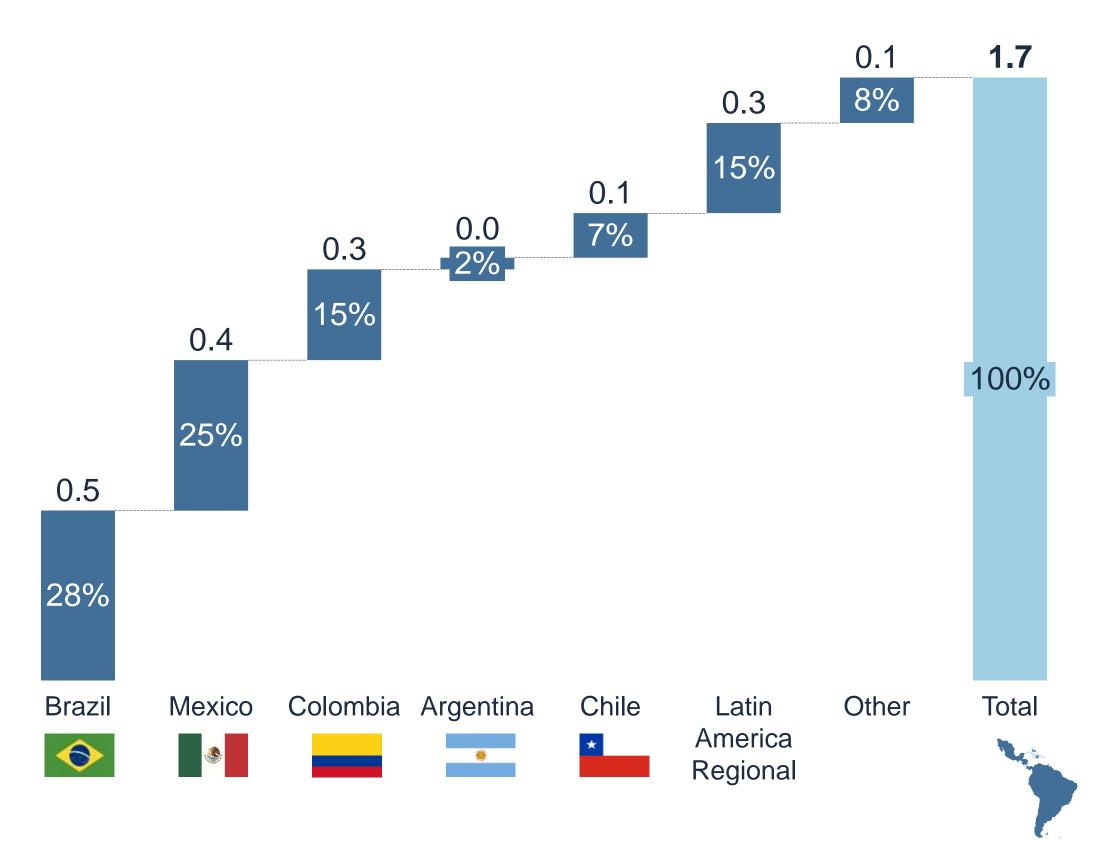




Brazil represents 28% of venture dollars among the top 5 Latin American markets; fintech takes 45% of all funding

Venture Investment by country in Latin America¹

H1 2023, US\$ B, % of total capital invested



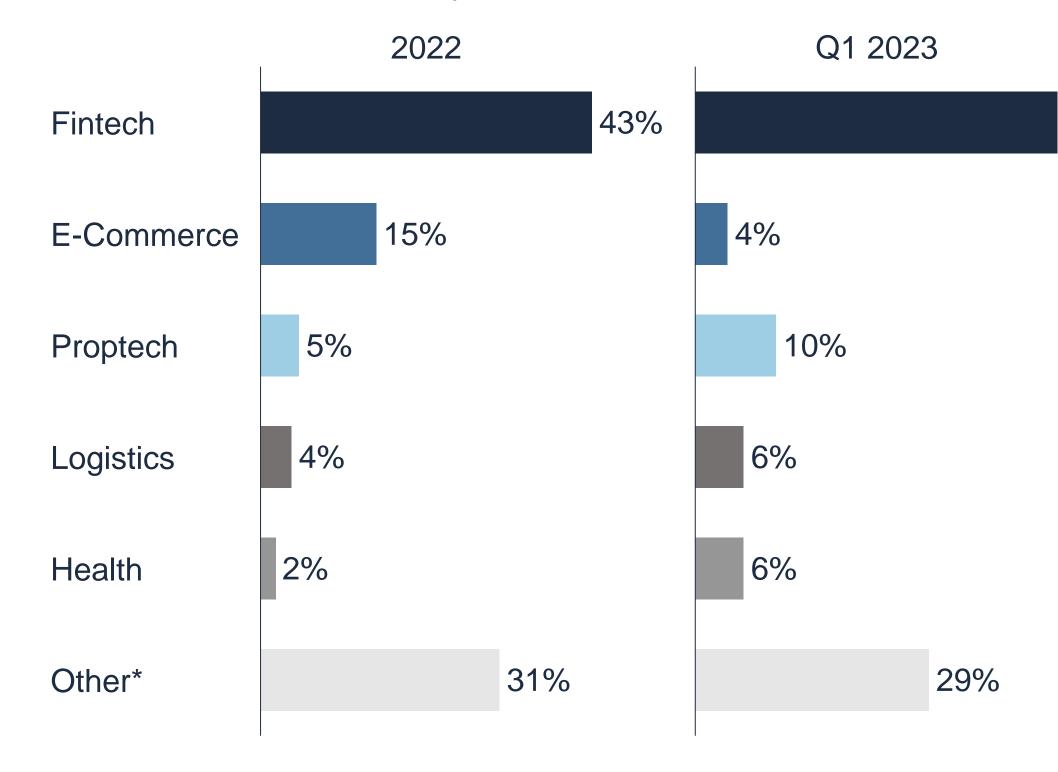
Note: (*) Other includes: Biotech, Medical Devices, CRM/Sales Management, Digital Media & Electronic Games Source: (1) LAVCA

Entrepreneurial Spirit

02

Venture Investment by Industry in Latin America¹

2022-Q1 2023, % of total capital invested







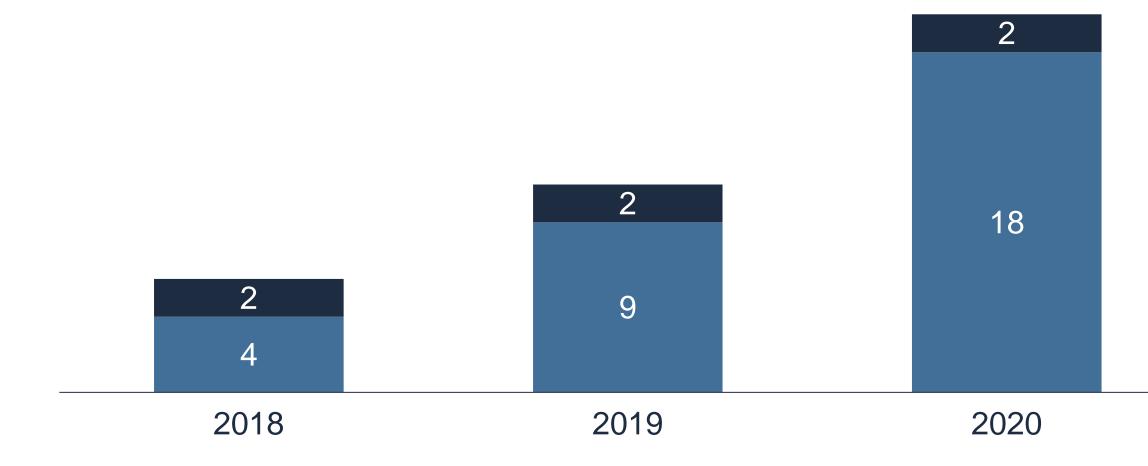


The number of unicorns in Latin America peaked in 2022 but it has mostly plateaued since then

Number of Latin America unicorns^{1,2}

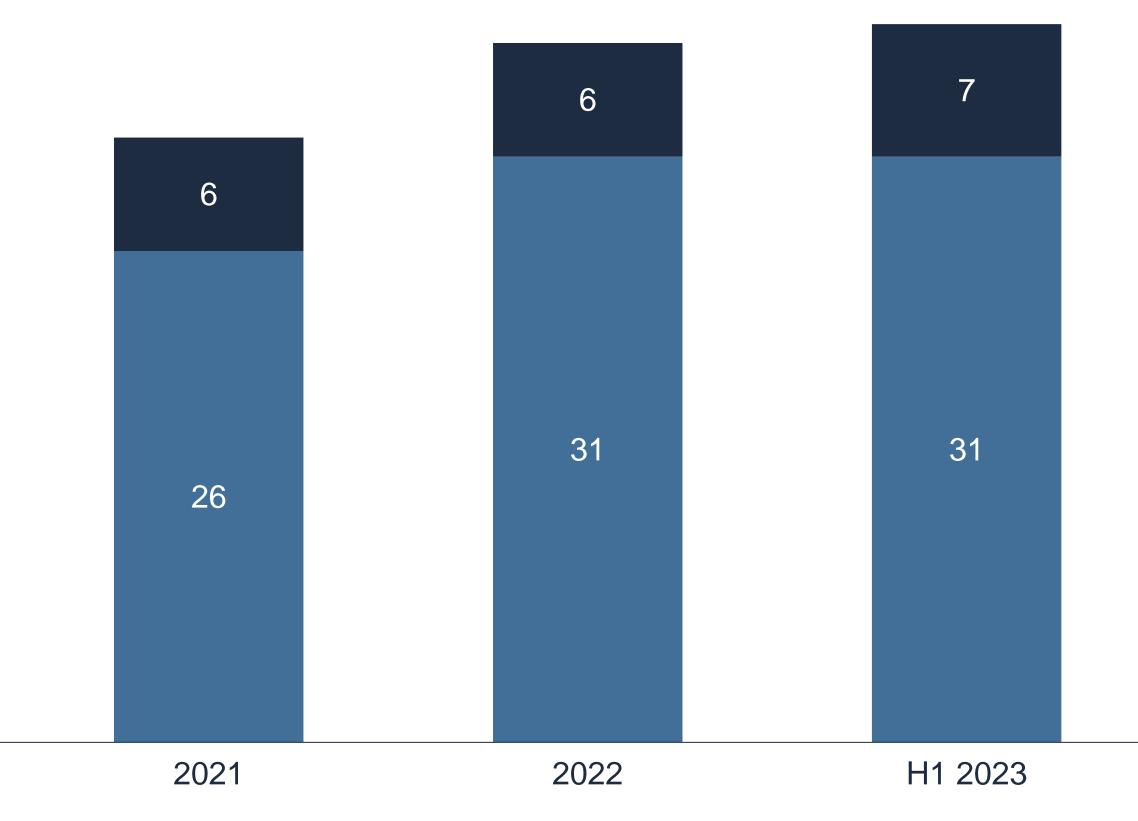
Cumulative number of companies with valuation greater than US\$1B

Private Unicorns Exited Unicorns (IPOs + M&As)





02



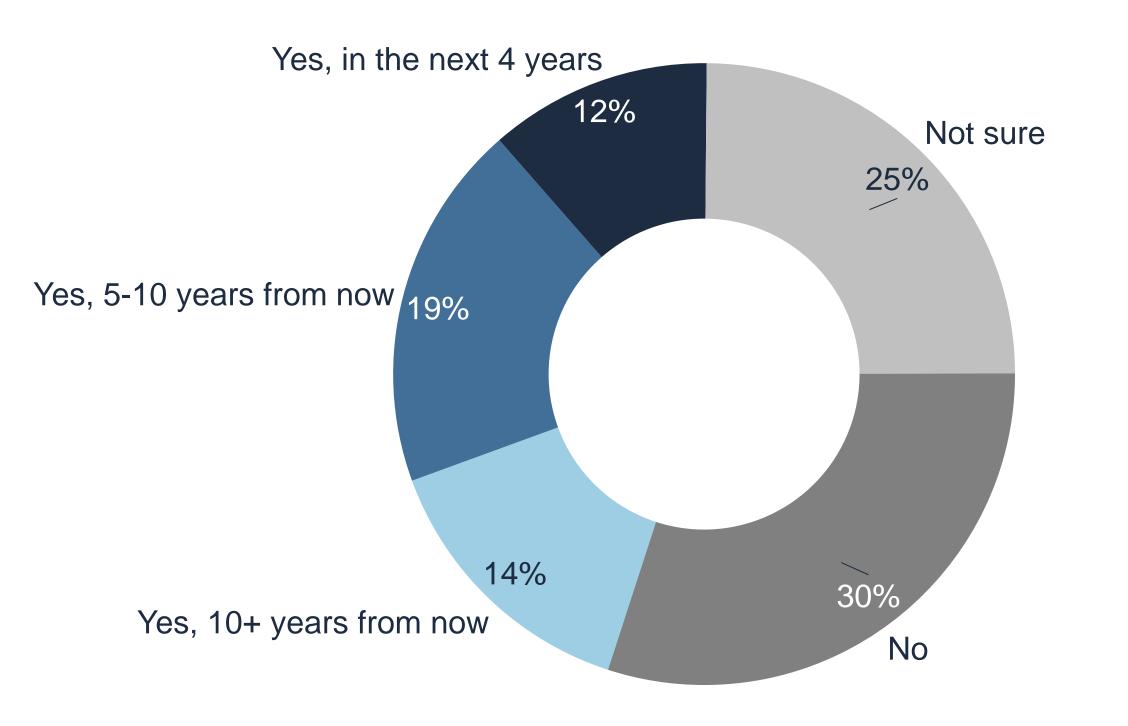




Nearly half of top university talent aspires to start a tech company at some point in their careers

Student desire to found startups in the future

2023, % of students surveyed Do you have plans to found a startup in the future?





02







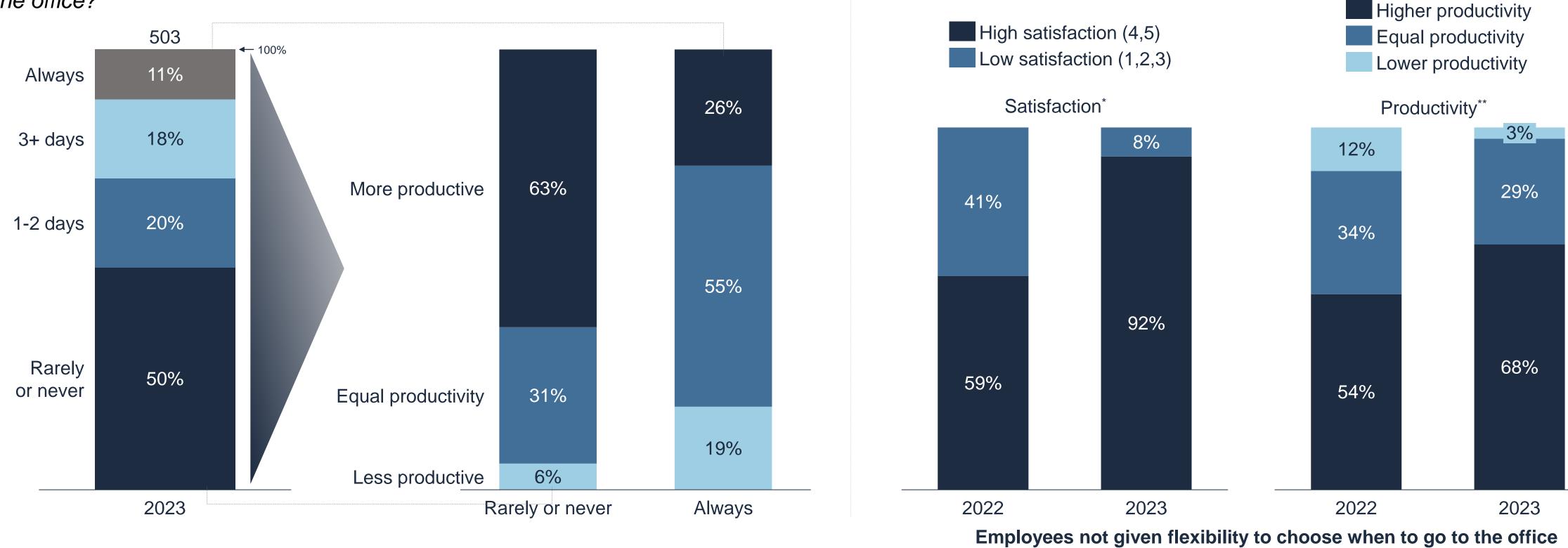
Most companies remain mostly remote, with employees who work from home reporting greater productivity

Company in-person requirements¹

2023, % of respondents, days/week How often are employees required to be in the office?

Employee productivity perception with remote work¹

2023, % of respondents



Employees not given the flexibility to choose when to go to the office are less dissatisfied than a year ago^{1,2}

02

2022-2023, % of respondents reporting levels from 1-5







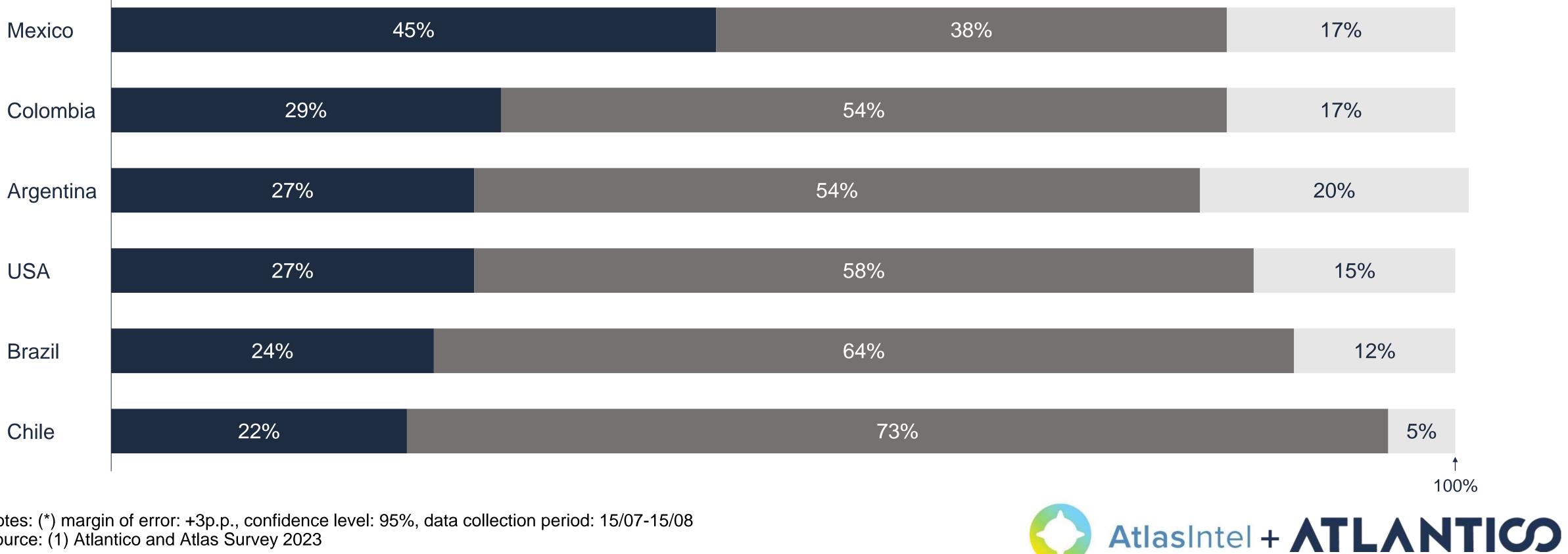


Latin Americans, excluding Mexicans, show high levels of dissatisfaction with their ability to access to credit

Loan acquisition satisfaction

2023, % of respondents*

How satisfied are you with possibilities of obtaining a loan for personal or business reasons?



Notes: (*) margin of error: +3p.p., confidence level: 95%, data collection period: 15/07-15/08 11 Source: (1) Atlantico and Atlas Survey 2023 2

Money Goes Digital

03

Very satisfied or satisfied Unsatisfied or very unsatisfied I don't know





Argentina and Brazil lead in consumer adoption of fintech services, followed closely by Colombia

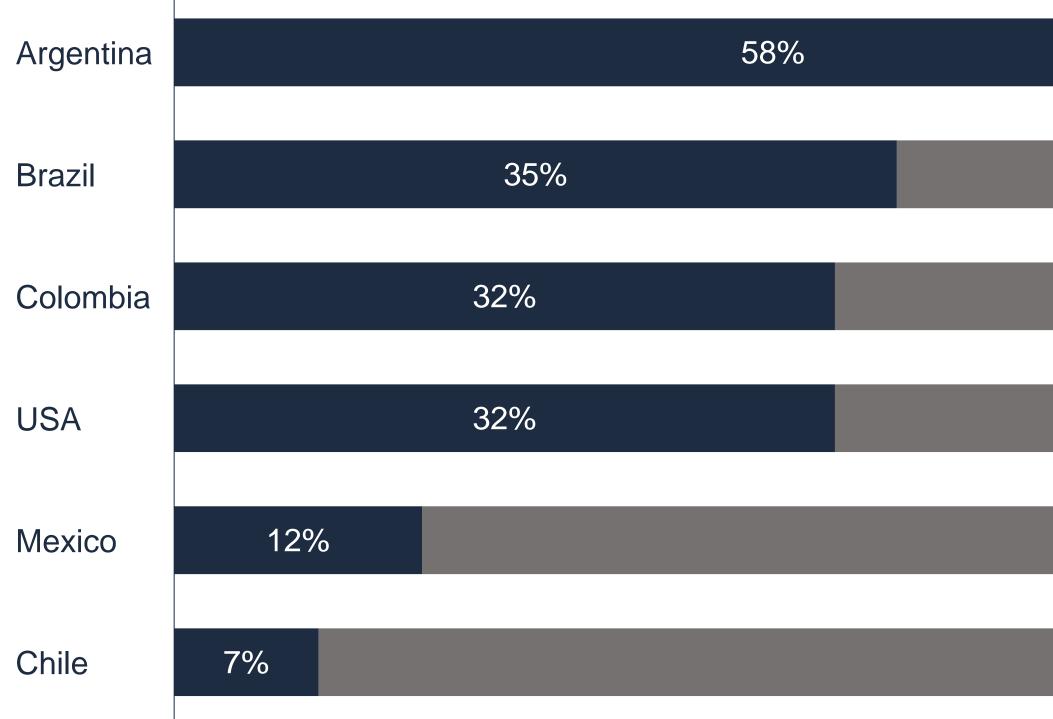
Use of fintech services¹

2023, % of respondents

11

3

Do you use fintech services (financial services provided by technology companies, such as digital payment apps)?



Notes: (*), margin of error: +3p.p., confidence level: 95%, data collection period: 15/07-15/08 Source: Atlantico and Atlas Survey 2023

Yes No

03

			42%	0		
		65%				
		68%				
		68%				
	88%					
93%	, D					
						↑ 100%
08			Atlasl	ntel +	ATL/	NT

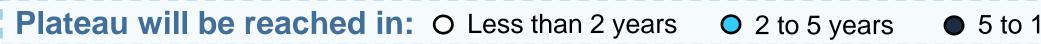


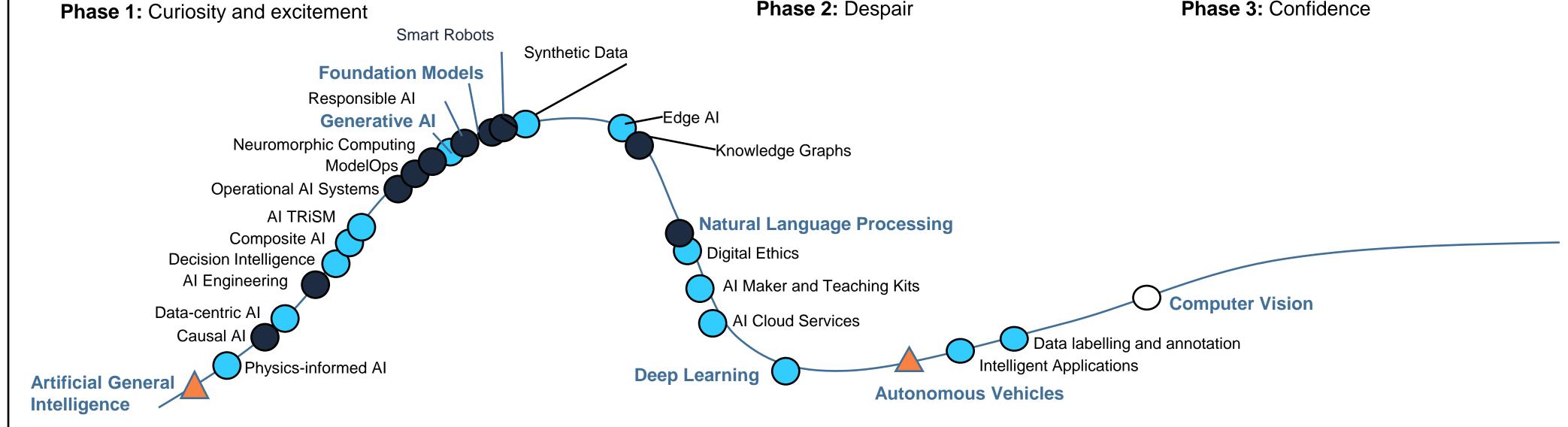


Artificial Intelligence has been researched since the 1970s, yet many use of its cases are still in development

Al development cycle

Phase of lifecycle by AI application





Innovation trigger: Tech breakthrough; no product exists for the general public

Peak of inflated expectations: Publicity on success stories but not the many failures

Through of disillusionment: Experiments and implementations fail. Investment for companies with product innovation and customer satisfaction.

Expectations

10 years	More than 10 years	
Phase 2	: Despair	Phase 3: Cor
owledge Grap	ohs	
omeage Orap		

Slope of enlightenment: Tech improves and its benefits become clearer. Enterprises begin adopting the technology as pilots.

Plateau of profitability:

Adoption becomes widespread, product pays off due to its reach and utility







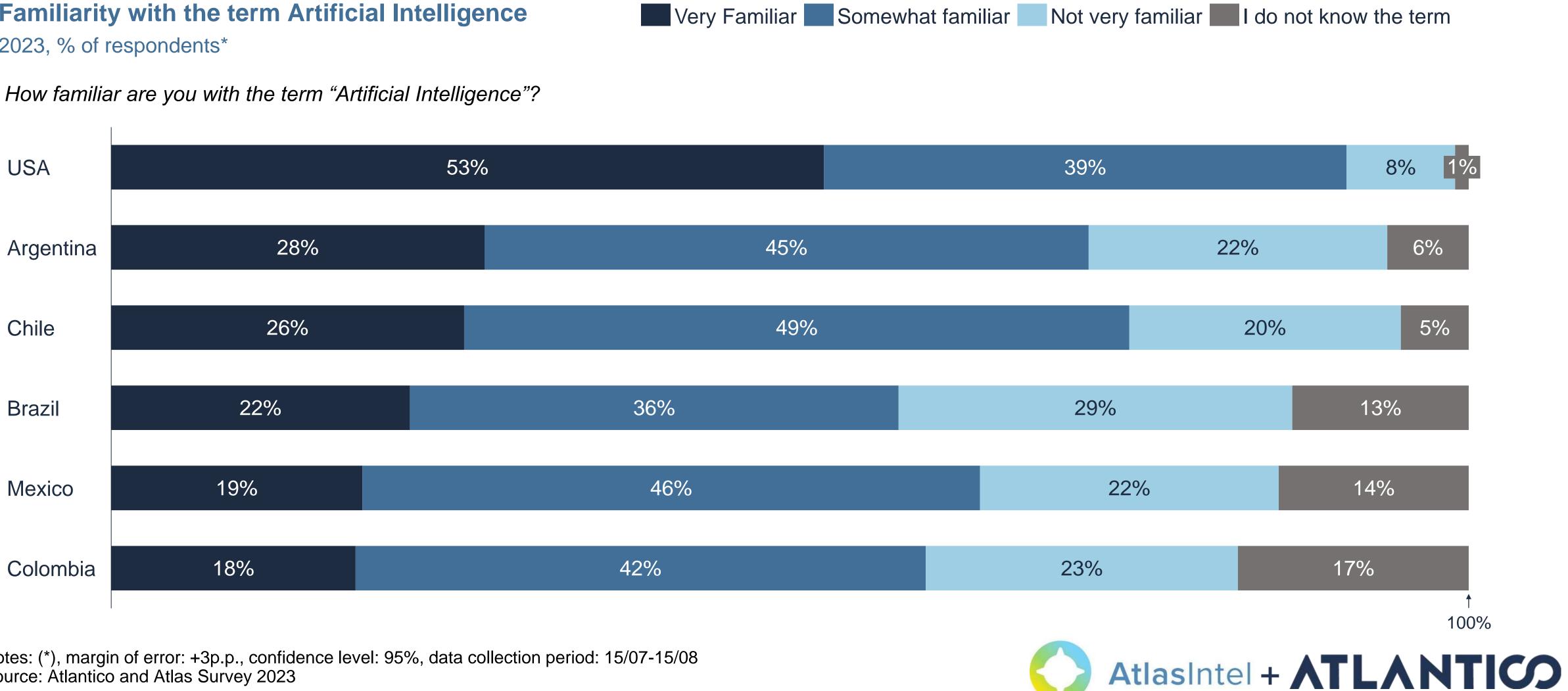


While in the United States most are very familiar with the term Artificial Intelligence, awareness lags in Latin America

Familiarity with the term Artificial Intelligence 2023, % of respondents*



How familiar are you with the term "Artificial Intelligence"?



Notes: (*), margin of error: +3p.p., confidence level: 95%, data collection period: 15/07-15/08 Source: Atlantico and Atlas Survey 2023

AI: The Great Equalizer 04



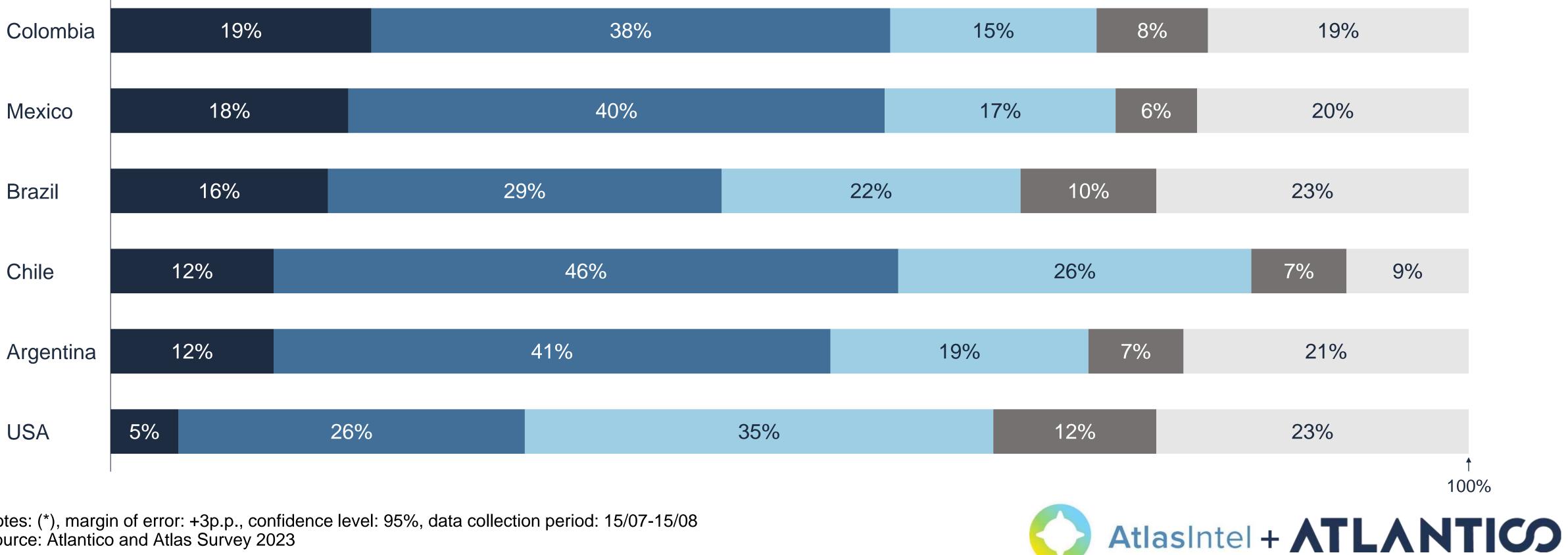
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6

In most Latin American countries, the potential impact of Al in society is viewed through a positive lens

Expected impact of Artificial Intelligence on society 2023, % of respondents*

Do you expect the impact of Artificial Intelligence on our society to be positive or negative?



Notes: (*), margin of error: +3p.p., confidence level: 95%, data collection period: 15/07-15/08 Source: Atlantico and Atlas Survey 2023



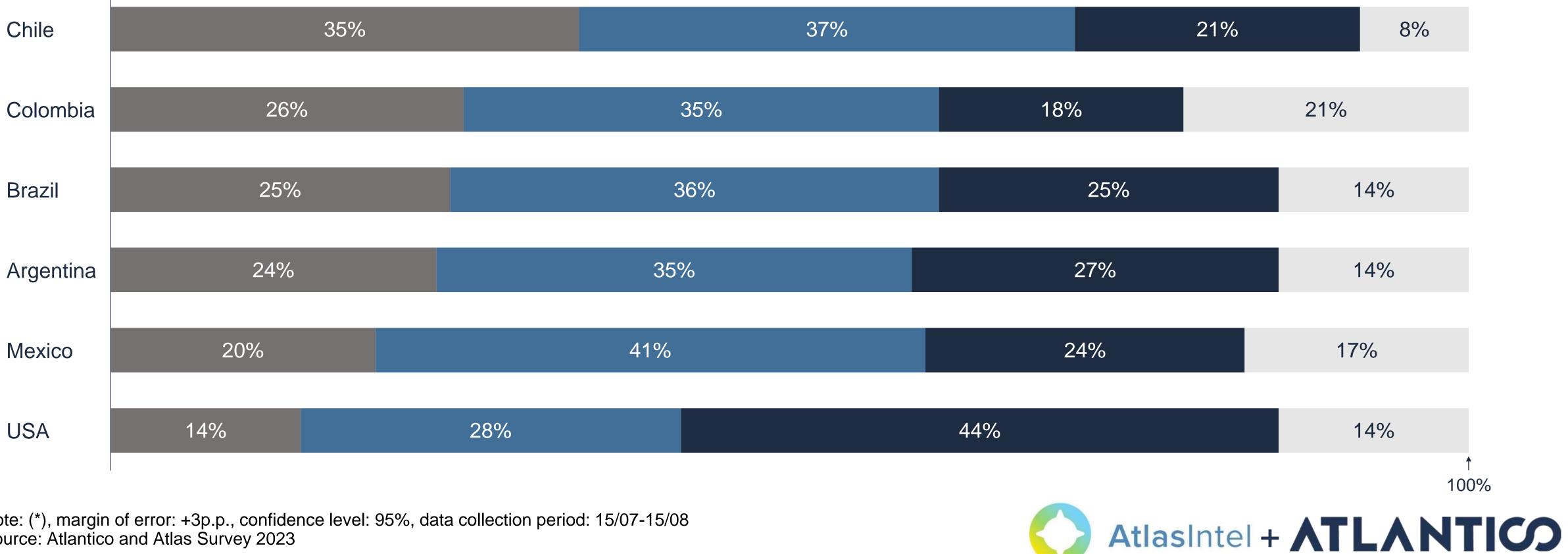


Yet, most Latin Americans feel threatened by AI, believing the technology could perform some or all of their jobs

How AI is expected to threaten jobs

2023, % of respondents*

Do you believe your job may be threatened by AI in the near future?



Note: (*), margin of error: +3p.p., confidence level: 95%, data collection period: 15/07-15/08 Source: Atlantico and Atlas Survey 2023

AI: The Great Equalizer 04

I believe AI could perform:

All of my job Most of my job None of my job I don't know



Brazilians believe productivity will be the most valuable impact of AI, followed by improving health and education

Potential uses of AI

2023, % of respondents*

From 1-5 (1 being no value at all and 5 being extremely valuable), how much value do you believe AI could have in the following functions?

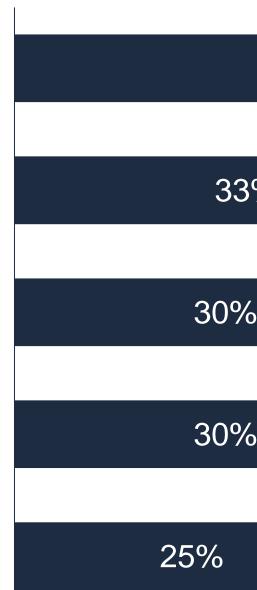
Improving your productivity at work

Assisting doctors and hospitals in medical consultations

Tutoring students and providing learning assistance

Providing companionship to people fighting loneliness

Addressing social challenges



AI: The Great Equalizer 04

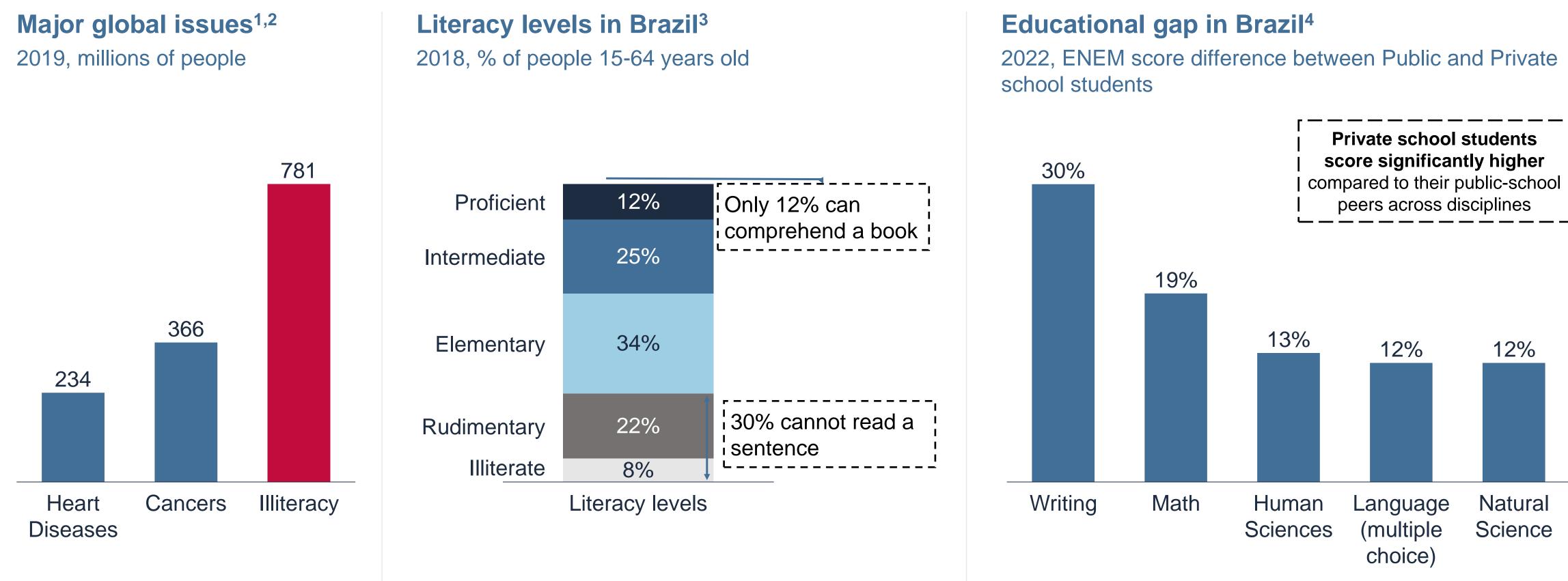
Extreme value	Considerable value	Some value	Little value	No value
-				

41%			17%			22%	7	%	14%
3%		19%	0		23%		13%		13%
%		23%			17%		16%		14%
%		14%	2	0%	8	3%		28%	
	100/				_	_			
	13%		21%		11%			29%	10





Literacy is a main catalyzer to students' development but a big challenge in reducing educational inequality in Brazil



Source: (1) IMHE World Burden of Diseases; (2) International Literacy Association (number refers to totally illiterate or functionally illiterate population); (3) Inaf (Functional Literacy Indicator) 2018; (4) Educational entrance examination Exame Nacional do Ensino Médio (ENEM) 2018 119

AI: The Great Equalizer 04

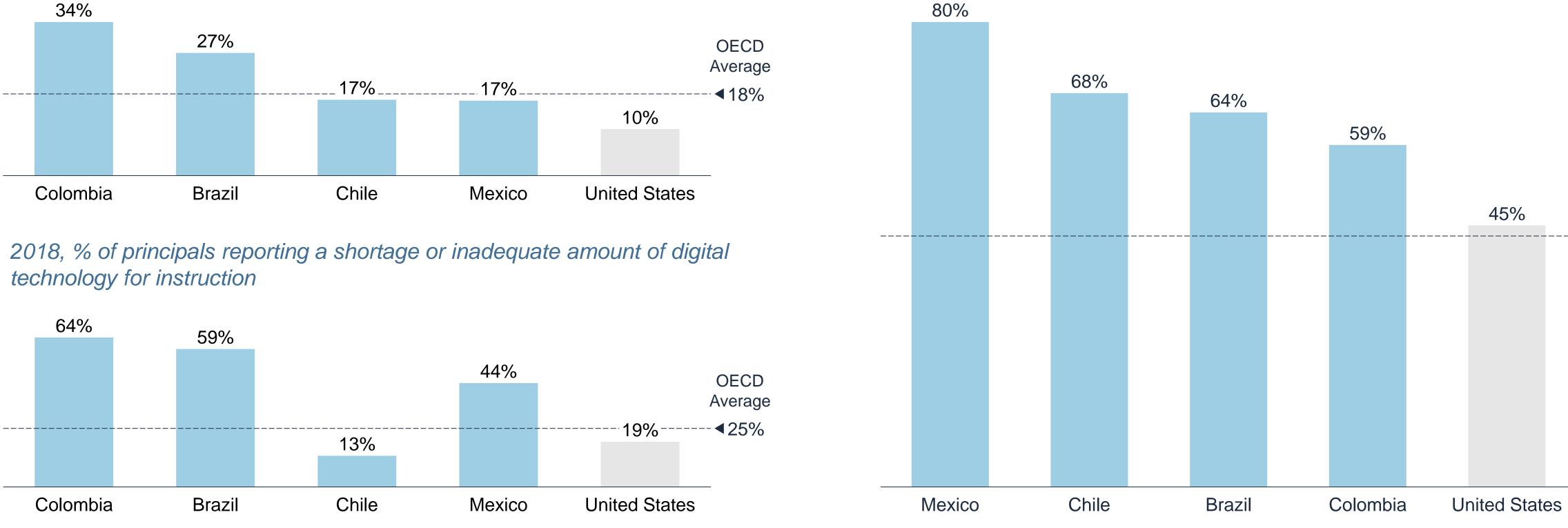


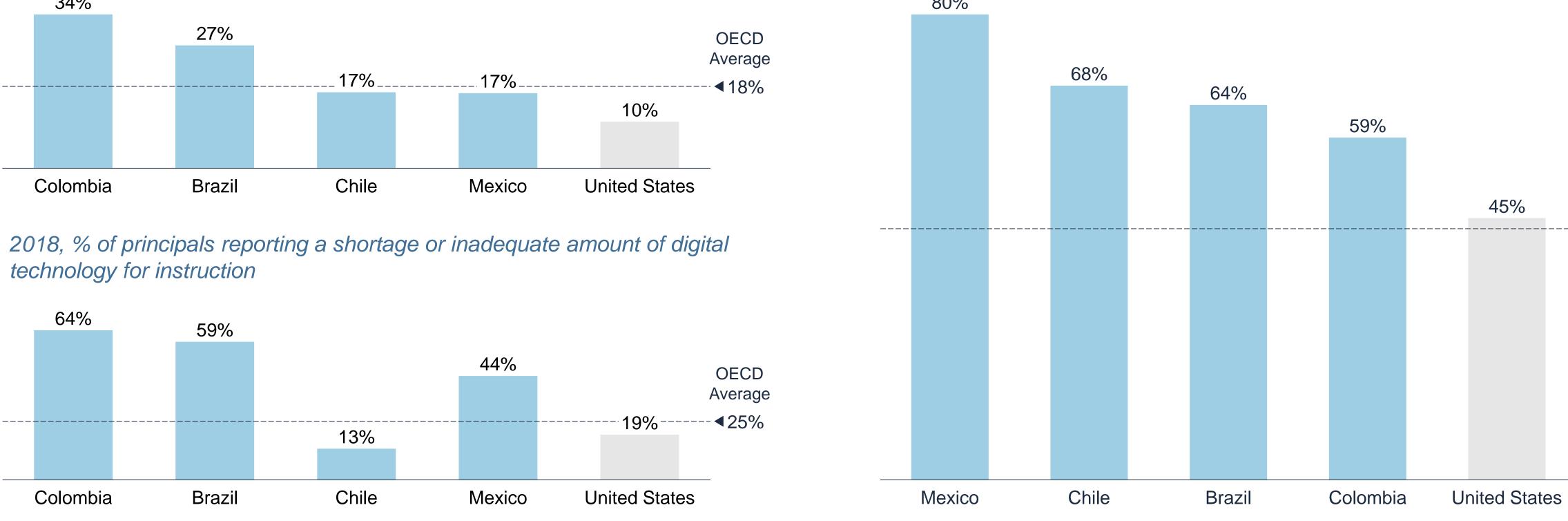


Despite a lack of resources, schools and teachers in Latin America are eager and ready to implement technology

Gap in ICT* skills and infrastructure by country

2018, % of teachers reporting a high need for professional development in ICT skills for teaching





Note: (*) Information and Communication Technology (ICT) Source: OECD

AI: The Great Equalizer 04

Teacher preparedness for using information and communication technology in teaching, by country 2018, % of teachers









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/imagine Atlantic Ocean waves in watercolor in the style of Carybé

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